eVero

Mobile Apps

INSTALLATION GUIDE

The NEW eVero Mobile Apps

eVeroMobile

Formerly known as digitalAGENCY™ Mobile, this cutting-edge application revolutionizes the way Home and Community Based Service (HCBS) providers communicate and collaborate.

eVeroMobile, can effortlessly connect with your care team, including Individuals & Families, enabling seamless communication & streamlined service documentation sharing. Our HIPAA-compliant application empowers you to collect data & ensure compliance from any location, at any time.

Enjoy the convenience of collaborating efficiently with your team members, requesting and approving documents, securely storing and accessing critical information such as analytics and reports, as well as viewing caregiver schedules and timecards. eVeroMobile allows you to advertise available shifts and collect and record essential EVV data, even when offline.

Experience the power of eVero's I/DD platform right at your fingertips with eVeroMobile. Gain unparalleled flexibility, productivity, and peace of mind knowing that you can access and manage vital information securely and efficiently on the go.

eVeroPortal

Formerly myCarePortal™ Mobile, eVeroPortal is designed to enhance the management of services for Individuals with Developmental Disabilities and their Circle of Support. Seamlessly communicate and share information with your entire care team, ensuring proactive service management.

With eVeroPortal Mobile, you can upload invoices and receipts to expedite the reimbursement process, approve timecards for self-hired staff, view and manage your Self-Direction Budget in real-time, access monthly expenditure reports, and maintain documentation compliance.

eVeroPortal Mobile enables Individuals and Families to ensure transparency, accuracy, and effective communication while on the go. Rest assured that all interactions and data remain secure & compliant at all times.

eVeroConnect

Formerly Telehealth™ Mobile, eVeroConnect empowers you to conduct both individual and group video sessions, catering to the unique requirements of both site-based & community-based programs.

Once you establish an audio or video session through the app, it seamlessly collects all the essential metadata necessary for comprehensive session documentation. This includes crucial information such as the session time, duration, participant phone numbers, and participant IP addresses (specifically for video sessions). With this valuable data at your fingertips, the app conveniently pre-populates the mandatory fields of the Telehealth summary form, ensuring accurate & efficient record-keeping.
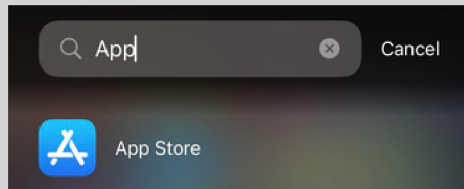
Rest assured that all your data is stored securely on eVero's HIPAA-compliant eVeroMobile platform, accessible and shareable around the clock.

Discover the convenience and peace of mind provided by eVeroConnect Mobile as you navigate the world of telehealth. Streamline your documentation process while maintaining the highest standards of privacy and security, all within a seamless and intuitive app interface.
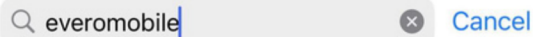
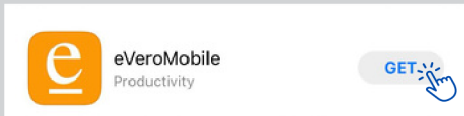# App Installation Instructions
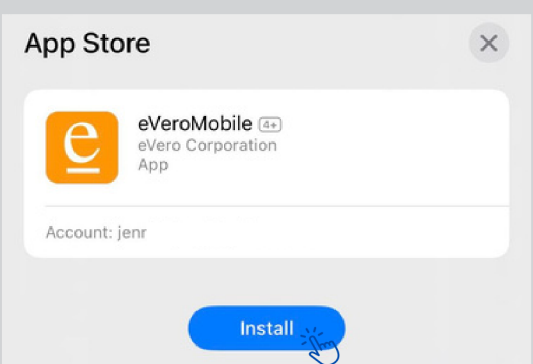## for Apple Devices

1

Open the App Store on your device.

2

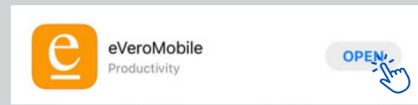Type "everomobile", "everoportal", or "everoconnect" into the search bar.
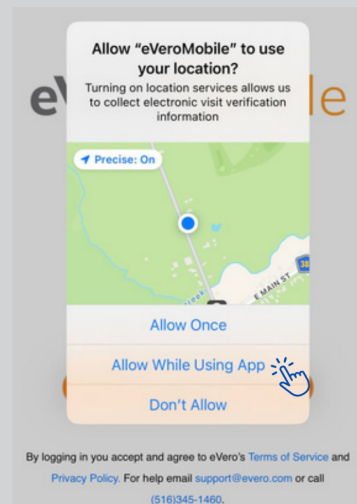
3

Tap GET to initiate the download of the app.

4

Tap Install to begin the installation.

For further assistance, please reach out to eVero Support
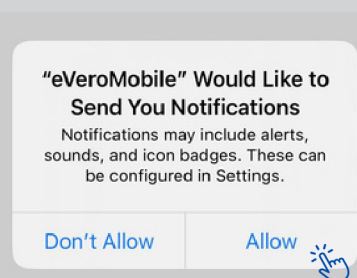evero.com/support/

5

When the App is successfully installed, the OPEN button will appear.
Tap OPEN.

6

If prompted to allow the app to use your location, select Allow While Using App.

7

If prompted to allow the sending of push notifications via the app, select Allow.
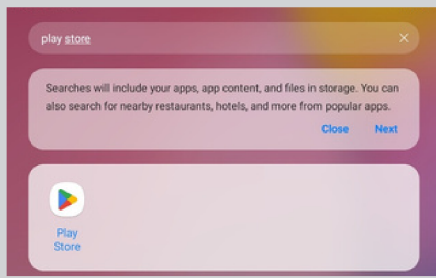
Congrats!

YOU HAVE SUCCESSFULLY INSTALLED THE APP!

Just Log In with Your eVero Credentials to Get Started!

App Installation Instructions
for Android Devices

1

Open the Google Play Store on your device.

2

everomobile

Type "everomobile", "everoportal",
or "everoconnect" into the search bar.

3

eVeroMobile
eVero Corporation
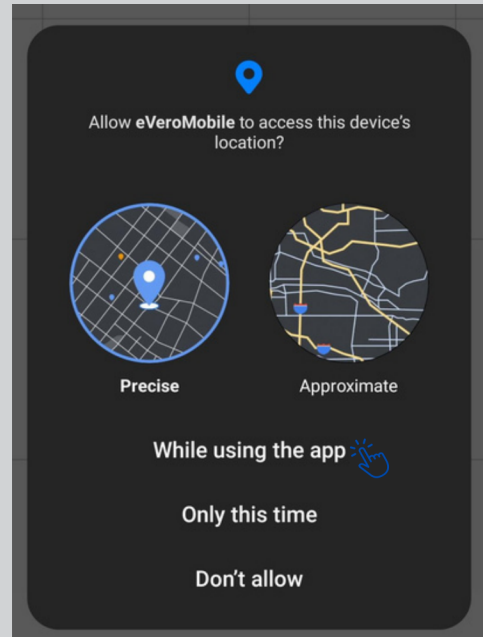Install

Tap Install to begin the installation.

4
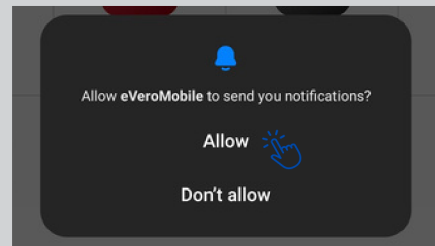
eVeroMobile
eVero Corporation
Uninstall   Open

When the App is successfully installed,
the OPEN button will appear.
Tap that button.

5

Allow **eVeroMobile** to access this device's location?

Precise   Approximate

While using the app

Only this time

Don't allow

If prompted to allow the app
to use your location, select
While using the app.

6

Allow **eVeroMobile** to send you notifications?

Allow

Don't allow

If prompted to allow the sending
of push notifications via the app,
select Allow.

For further assistance, please reach out to eVero Support

evero.com/support/

Congrats! **YOU HAVE SUCCESSFULLY INSTALLED THE APP!**

Just Log In with Your eVero Credentials to Get Started!