

## Internet Service Resources

(as of 3/19/20)

Source: <https://www.masslegalhelp.org/health-mental-health/covid-19-internet> and <https://www.mass.gov/info-details/massachusetts-law-about-covid-19>

**Comcast** is offering the following for free:

- WiFi network free for everyone - see [www.xfinity.com/wifi](http://www.xfinity.com/wifi) for a map of hotspots
- Unlimited data for its customers.
- No disconnects or late fees for customers. Contact them and let them know you are having trouble.
- **Internet Essentials** free to new customers: Low-income families who live in a Comcast service area can sign-up for Internet Essentials. New customers will get 60 days of free Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. For all new and existing Internet Essentials customers, the speed of the program's Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.

**AT&T** is [offering its WiFi hotspots free for anyone](#) to use around the country for 60 days, as of March 13. Click [here](#) for info on the additional offers below:

- Offering **two months of free service** to new customers who order Access by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
- **Expanding eligibility** based on income<sup>2</sup> and to households participating in National School Lunch Program/Head Start
- **Waiving** all home internet **data overage fees**

**Spectrum** offers 2 free months of internet and WiFi services to new customers in households with Pre-K to 12 or college students who need remote education. The discount will be applied as a credit for your first 2 months of internet services. They waive any installation or pre-payment fees to help get you started. Make sure you read the fine print.

You can qualify for this offer if you:

- Have a student of qualifying age at your service address with remote education needs
- Have not subscribed to our internet services within the past 30 days

Call 1-855-243-8892 to sign up for [this offer](#).