

ALP LICENSE RENEWALS

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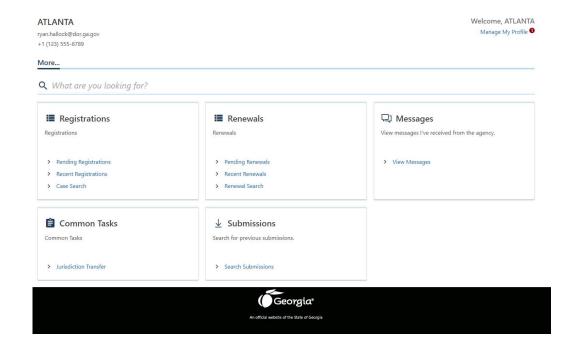
Alcohol and Tobacco Division

TOPICS

- Version 12 Upgrade
- Renewal Section Overview
- Making Changes to Existing Jurisdiction Profile
- Changing Renewal Requirements
- Pending Renewals
- Recent Renewals
- Renewal Search
- Renewing a License on GTC

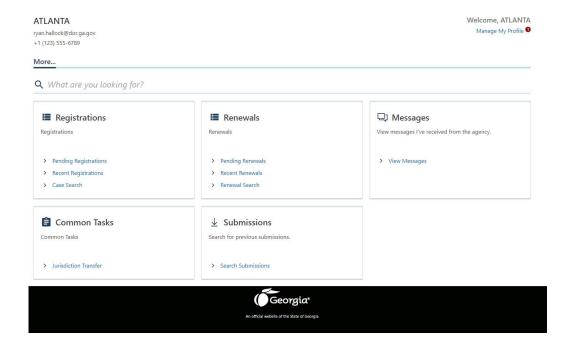
VERSION 12 UPGRADE

- Initially, the Alcohol Licensing Portal (ALP) allowed local licensing authorities to set renewal requirements using the same steps as setting up the initial application requirements
- After September 6, 2022, ALP upgraded to Version 12, making changes to the program's visual layout.



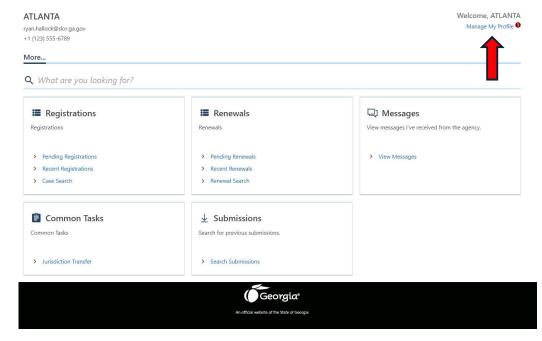
RENEWAL SECTION OVERVIEW

- Pending Renewals- Displays renewals for your jurisdiction that are pending approval/denial
- Recent Renewals- Displays renewals that have been approved/denied in the past 30 days
- Renewal Search- Using various criteria, all renewal records can be searched using various criteria



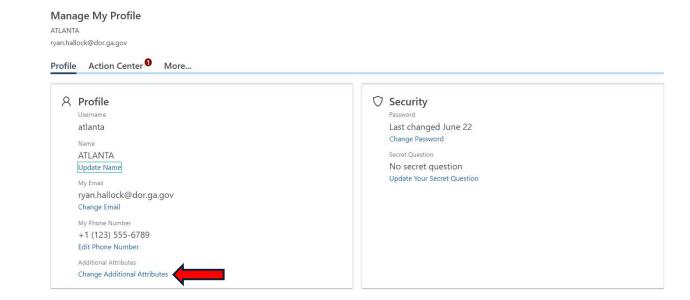
MAKING CHANGES TO EXISTING JURISDICTION PROFILE

- To make changes to an existing profile, click on "Manage My profile"
- The process for setting renewal requirements is similar to initial applications.
- The renewal requirements can be found below the initial registration requirements for each tab.

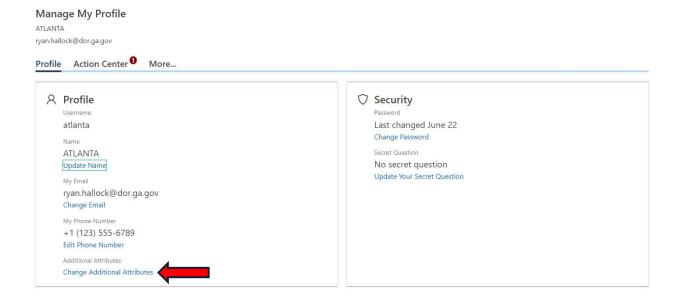


MAKING CHANGES TO EXISTING JURISDICTION PROFILE

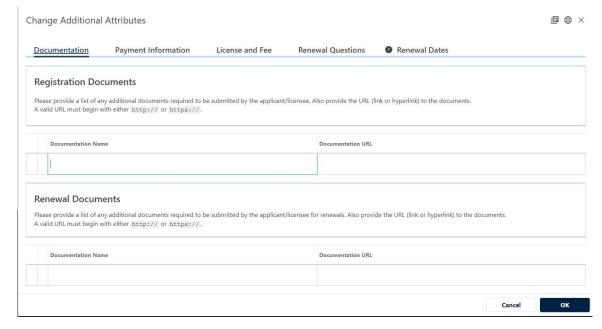
- Manage My Profile allows users to:
 - Change Name
 - Change Email Address
 - Change Phone Number
 - Update Password
 - Update your Secret Questions
 - Manage Secondary Logins under the "More" tab
 - Change Additional Attributes



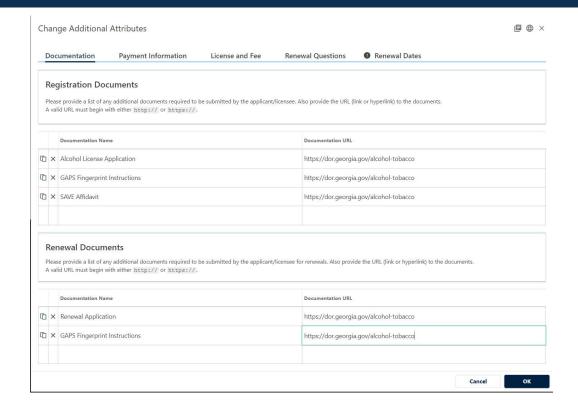
 To add or make changes to renewal requirements, click on the "Change Additional Attributes" hyperlink



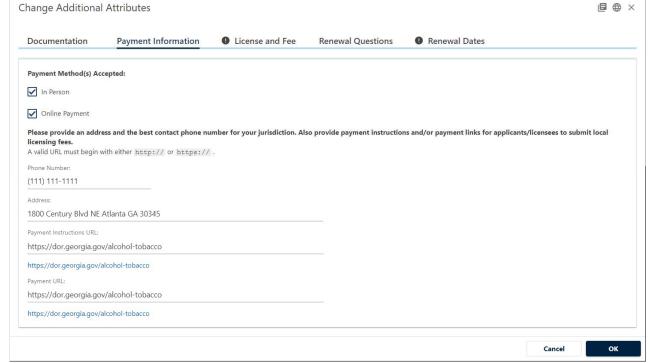
- The five sections that apply to renewals are:
- Documentation- allows the local jurisdiction to provide the taxpayer with the local jurisdictions renewal application or any forms required for renewal.
- Payment Information- allows the local jurisdictions to provide payment options for the taxpayer.
- License and Fee- allows the local jurisdiction to list the local license fees for different license types.
- Renewal Questions- allows the local jurisdiction to ask any additional questions that would not be on the alcohol license renewal application that are required for renewal.
- Renewal Dates- sets the dates that taxpayers are allowed to file a local renewal in GTC for the selected jurisdiction.
- If no information is requested for a section in the requirements, the application will automatically skip that section during the application process.



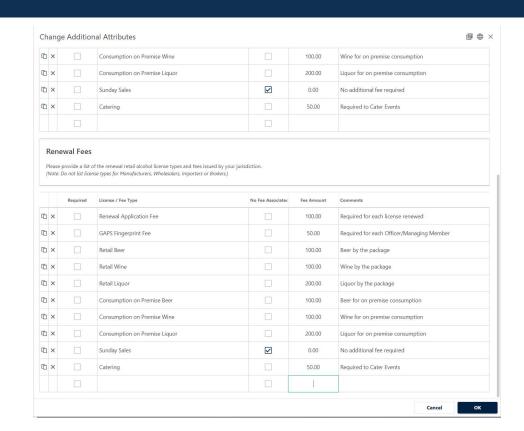
- The "Documentation" Tab allows the local jurisdiction to upload documents that are required for Registration and Renewal
- To add a required document for renewal applications, enter the document name and the hyperlink for that document
- Remember that the document name is what the customer will see.



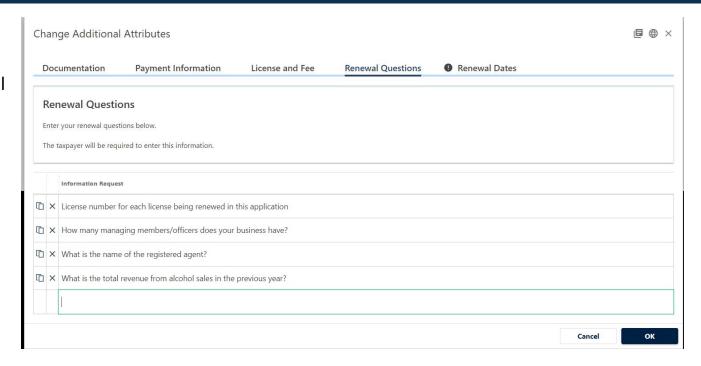
- The "Payment Information" Tab will apply to both initial applications and renewal applications.
- Payment method can be set to: In Person, Online Payment, or Both
- Enter the required information for payments
- Once this information is entered, the "License and Fee" tab will be required



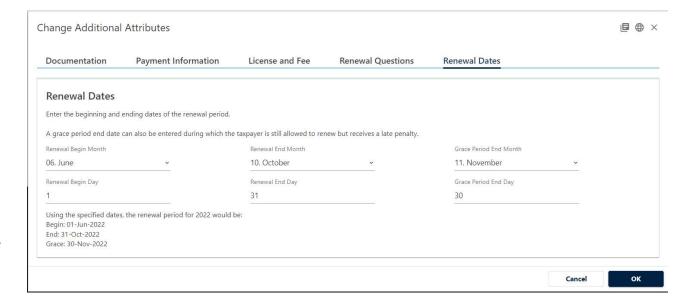
- The "License and Fee" Tab allows the jurisdiction to enter payment information for initial registrations and renewals
- Unlike the initial registration fees, the total will not be calculated, the fees will only show as a table during the renewal process



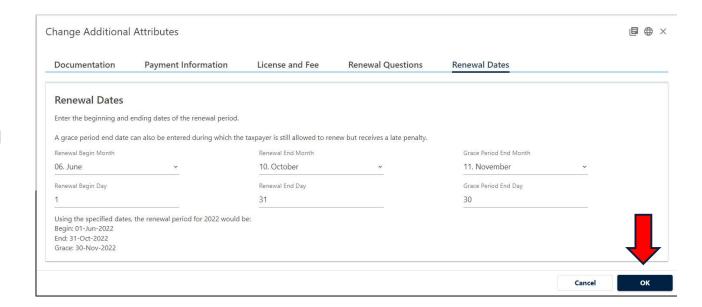
- The "Renewal Questions" tab applies only to renewal applications.
- The jurisdiction can set an unlimited number of questions they wish to ask the applicant.
- The answers are in free form and all answers are a required field in the application.



- The "Renewal Dates" tab sets the timeframe that local jurisdictions will applicants to submit renewals.
- The Begin date is when the renewal application process opens.
- The End date is the end of the normal application period. After this date a late fee will apply.
- The Grace Period is the period when an applicant can still submit an application with a late penalty. After this date the renewal period will close.

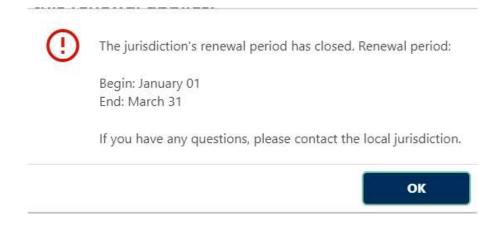


- To Save the changes made, press the "OK" button at the bottom of the window.
- If any information is added to attributes, the "Renewal Dates" Tab will become required



SETTING RENEWAL DATES

- Taxpayers will only be able to renew during the period designated by the local jurisdiction.
- If a renewal application is attempted outside of the renewal range, the taxpayer will receive an error message informing them to return during the renewal period.

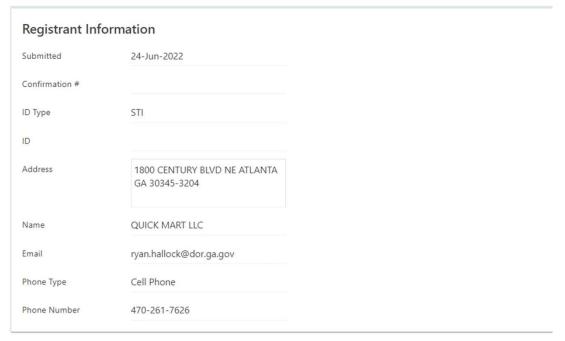


- The "Pending Renewals" hyperlink provides a list of license renewals submitted to the local jurisdiction
- The local jurisdiction can view the Taxpayer information by clicking on the "Taxpayer Name" hyperlink
- The "Approve/Deny allows the local jurisdiction to approve or deny application
- The "View Questions" and "View Attachments" hyperlink shows the information submitted by the taxpayer

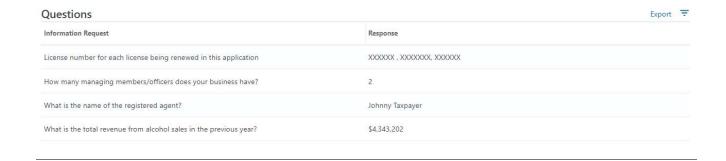
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 The "Taxpayer Name" hyperlink displays information about the business

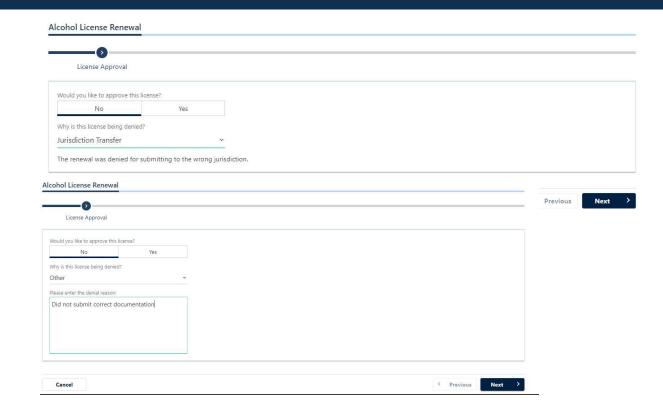


The "View Questions" and "View Attachments" hyperlinks display the answers and documents provided by the taxpayer





- The "Approve/Deny" hyperlink allows the local jurisdiction to approve or deny a renewal application
- If "yes" is selected, selection will be confirmed, and the renewal is submitted, the taxpayer will be notified that the renewal has been accepted
- If "No" is selected, "Jurisdiction Transfer" can be selected to deny for the wrong jurisdiction, "Other" allows for a description to be entered



RECENT RENEWALS

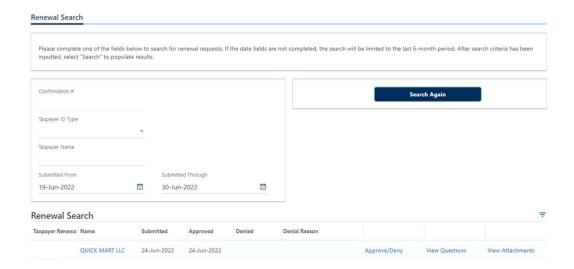
- The "Recent Renewals" tab shows all the submissions in the past 30 days
- This tab shows all the same information as the pending renewals tab, and the application can be changed from approved to denied or from denied to approved

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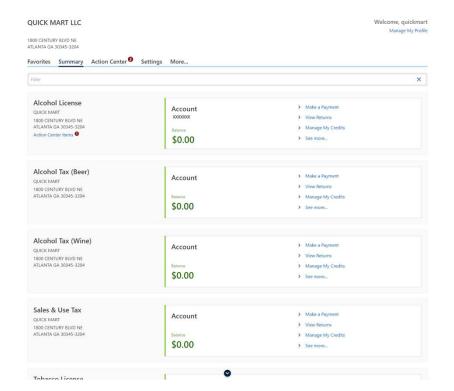


RENEWAL SEARCH

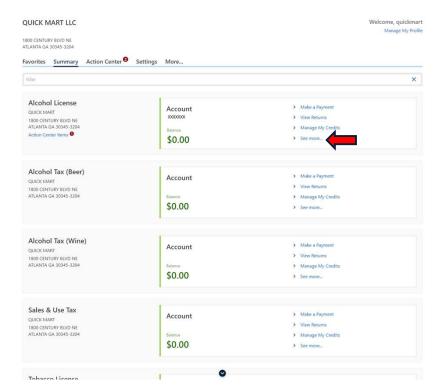
- The "Renewal Search" Hyperlink displays renewals using one of the following criteria:
 - Confirmation #
 - Taxpayer ID Type
 - Taxpayer Name
 - Submission Date Range



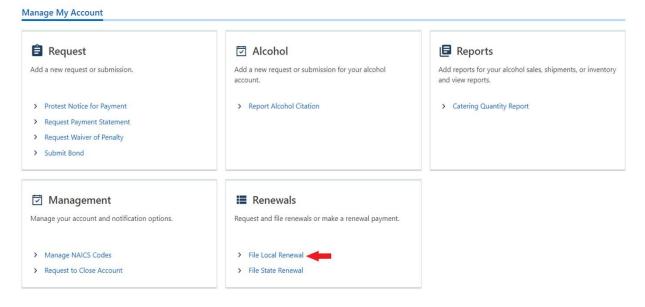
- After September 6, 2022, taxpayers can begin utilizing the Georgia Tax Center (GTC) to file local jurisdiction renewals.
- Taxpayers can only renew during the periods set by the local jurisdiction.
- To renew a local license, the taxpayer will access their GTC account at https://gtc.dor.ga.gov
- After the taxpayer enters their log in information, they will access the GTC homepage



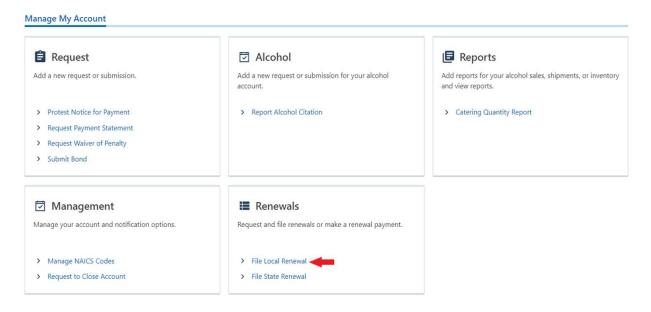
To Access the "Local License Renewal" Link, click on "See More.."



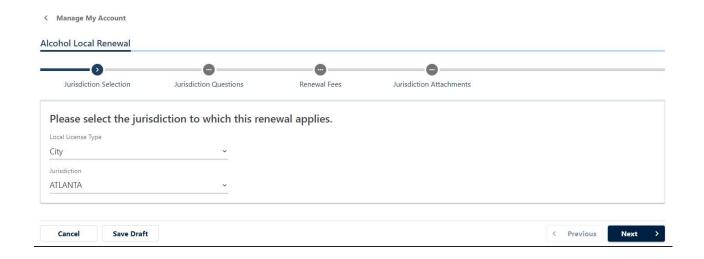
- To Access the "Local License Renewal" Link, click on "See More.."
- Because not all local jurisdictions have the same renewal period as the State of Georgia, "File Local Renewal" is available as a separate link from "File State Renewal"



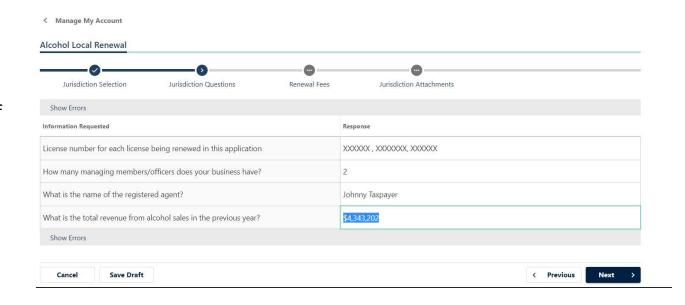
 To file a renewal with the local jurisdiction, click on the "File Local Renewal" Link



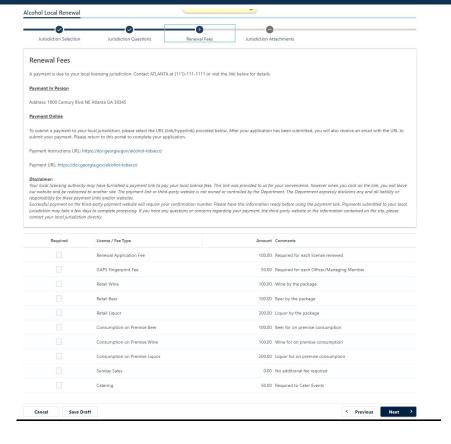
- The first step of the local license application allows the taxpayer to select their jurisdiction
- The jurisdiction will be prepopulated, but if the jurisdiction is incorrect in our records, or the jurisdiction changes, the taxpayer has the ability to change their local jurisdiction



- The next step is the jurisdiction questions
- The Taxpayer will be required to answer all of the questions that are entered by the jurisdiction.



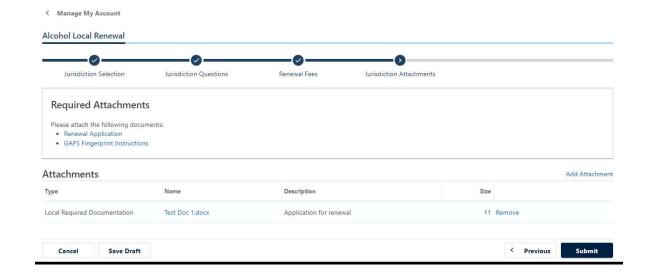
- The next step is the Renewal Fees
- The taxpayer will be provided with a table of fees and the information on how to remit the payment to the local jurisdiction



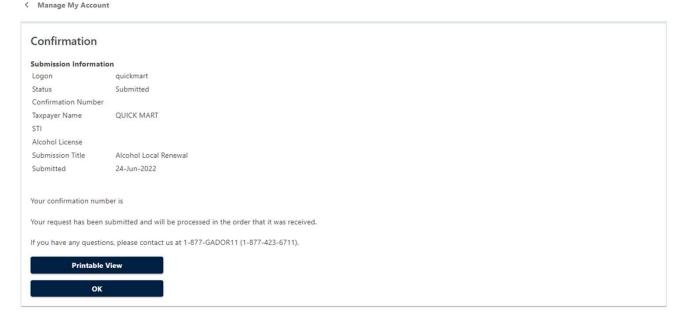
DEPARTMENT of REVENUE

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- The final step is Jurisdiction Attachments
- If the local jurisdiction has added documentation under attributes, then the taxpayer will be required to submit at least one attachment
- To submit the application, the applicant will click the "Submit" button



- The taxpayer will receive a confirmation page that will have a confirmation number that corresponds to the renewal received by the local jurisdiction
- A correspondence will be sent to the taxpayer and the local jurisdiction to notify that an alcohol renewal application has been submitted





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