



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Robert R. Neall, Secretary

April 23, 2020

Dear Participants and Families,

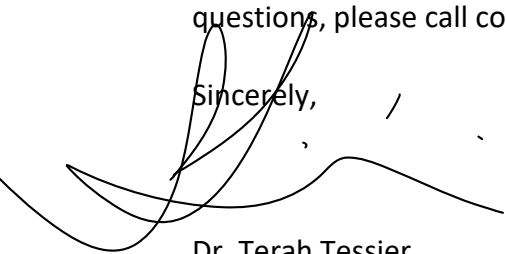
The Maryland Developmental Disabilities Administration (DDA) understands how important it is to make sure the people in our program get the services they need. We invite you to participate in an interview called the Supports Intensity Scale-Adult Version (SIS-A[®]). These interviews normally take place in person, but Maryland is now conducting electronic interviews because of COVID-19.

Virtual assessments can take place using video calls or regular phone calls. Assessments will continue to take place through video and phone until it is safe to meet face-to-face. The interview includes you, your caregiver, and your guardian or family member. It helps you to connect with the people on your support team and discuss your current situation and service needs in detail.

We have asked Telligen, our business partner who does these interviews, to contact you to schedule your SIS-A[®]. The interview can take place using a computer, tablet, smartphone, or telephone. Telligen has a safe, private, and free videoconferencing program. We hope you will consider a phone or video interview. By participating in a virtual SIS-A[®], you will continue to get the services you need and assistance with any other needs recognized during the interview.

Telligen will call you in the next two weeks to schedule an appointment. If you have any questions, please call contact your Coordinator of Community Services.

Sincerely,



Dr. Terah Tessier
Director of Policy and Special Programs