

ORDERING TEXTBOOKS

From the Buckingham Browne & Nichols Virtual Campus website

Follett's goal is to make the textbook shopping experience as easy as possible. For your convenience, your bookstore website has been set up using the Bulk Textbook Selector, which enables you to select all the classes or grade levels you would like to shop for and receive a list of all the books needed with purchasing options. We have found this system to work the best for schools that have a smaller list of classes, or have parents who need to order for multiple grade levels.

HOW TO FIND YOUR BOOKS

1. Go to: **www.bbns.bkstr.com**
2. Click **Buy Books**
3. Select your program and term, then click **Submit**
4. Select department, course, and section information by clicking on **Submit**. In order to complete this step, you will need the printed list of section numbers, which the School mailed to your home.
5. Textbooks and purchasing options will then appear. Select your choice by clicking the box to the left of the title. Make sure to unselect any options you do not want to purchase. (Note: books marked "Required" are necessary for the class and those marked "Option" offer a choice of binding.)
6. When complete, click on **Add to Cart**. If a title is not immediately available, "Arrives Soon" will display. During the busy season, books move in and out of our warehouse quickly. We typically have a backup publisher order on its way and the book is back in stock by the time your order ships. If for some reason we cannot fulfill your order, Customer Service will contact you immediately.
7. Review your cart for accuracy, then select a Textbook New/Used Condition preference. This lets us know if you would like to substitute a new or used book if your original choice is unavailable. If you choose not to have a book substituted, and your preferred condition is not available, we will contact you before canceling the order.
8. After selecting your preference, click **Checkout**.

HOW TO CHECK OUT

1. If you have shopped with Follett before, log on with your email address and password.
2. If you are new to Follett, click **Register** to set up an account.
3. Select your shipping method. Books may leave the warehouse the day you order or the next business day depending on when the order was placed. The delivery clock starts when books leave the warehouse.
4. To ship to an address other than the address displayed, click **Add a New Address**. Add the new shipping address and click **Submit**.
5. Confirm the shipping address and click **Continue Checkout**.

HOW TO PAY

1. Enter the name(s) of the student(s) that will be using the textbooks. This will help your school if something happens with the book choice later on.
2. Select your payment type under Payment Info and complete the required fields
3. Review your order details and click **Complete My Order**. An order confirmation will then be sent to your email address.

Need assistance?

Call Follett Customer Service at 888-FVC-3383
or email customerservice@fvc.follett.com.