## **Our Mission**

"Interfaith Community
Services empowers people
in need to stabilize and
improve their lives through
comprehensive programs,
in partnership with diverse
faith communities and
people of compassion."



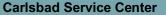


## **Case Management**

Interfaith provides intensive and customized case management to a diverse population of families and individuals.

Through weekly or regular meetings, and with the guidance of their Case Manager, the family or individual work to improve their self-sufficiency.

Through case management, individualized goals are identified, prioritized and then plans are created to achieve independence and stability.



5731 Palmer Way, Suite A Carlsbad, CA 92010 (760) 448-5696 laborconnections@interfaithservices.org

#### **Betty & Melvin Cohn Center**

550 W. Washington Ave. Escondido, CA 92025 (760) 489-6380 info@interfaithservices.org

### **General Rental Assistance Inquiries**

(760) 807-6571 rental.assistance@interfaithservices.org







**Emergency Rental Assistance Program** 



# General Information

Interfaith Community Services (Interfaith) has established an emergency rental assistance program to support eligible households that have experienced an unforeseen financial hardship that has affected the families and/or individuals ability to pay rent moving forward.

The purpose of the program is to support households at imminent risk of homelessness maintain housing.
Assistance is subject to available funds.

In order to access the program, the applicant's landlord must agree to participate in the program in order for Interfaith to process the one-time emergency rental assistance.

# Accessing Assistance

- Contact one of Interfaith's supportive service centers to complete an initial screening.
- Upon qualification determination, you will be scheduled to meet with a Case Manager.
- 3. The following documentation will be collected at your meeting:
  - Copy of current Lease/Rental Agreement
  - Proof of Income
  - Copy of recent Rental Ledger
  - 3-day notice or eviction notice (if available)
- 4. During your meeting, the Case Manager will review what documents will be required to move forward.

"\$725 isn't a lot of money in the grandscheme of things, but for me, at a time like this, it meant the world. Thank you so much." Isela, 2020 Client

## **Eligibility Criteria**

Eligible Areas: Interfaith's primary service area is North San Diego County. Special funding is available for the City of Escondido, City of Carlsbad, and unincorporated areas of San Diego County.

**Eligible Income**: Certain funding sources do have an income threshold. Interfaith gives priority to low-income households.

**Financial Hardship:** Applicant's must be able to furnish proof of the emergency situation.

## **Frequently Asked Questions**

How long does the process take?

- Typically, the process may take anywhere from 6-8 hours over multiple meetings and contacts.
- Once all documentation is received and rental assistance has been approved, it may take 7 – 14 business days for the landlord to receive payment.

What if I do not have proof of income?

 Interfaith will try to work with you to obtain proof or income via case management.