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Text **TPCOVID to 888777** for updates from TPCG.

**Terrebonne Parish Consolidated Government Coronavirus Update – September 11, 2020**  
(all new information is marked with an asterisk\* and bolded)

**Total Number of Coronavirus Cases in Terrebonne Parish: 3,485**

**Total Coronavirus Deaths Confirmed by the Terrebonne Coroner's Office: 106**

**\*Presumed Recovered as of September 6, 2020: 3,110 persons**

**Percent Positivity Rate: 8.5%**

Number of deaths reported on this report may not match the Louisiana Department of Health coronavirus website due to the latency of data input by the Louisiana Department of Health.

\*A person is presumed recovered if it has been more than 21 days since he/she tested positive and he/she is not deceased. Presumed recovered counts will be updated weekly on Monday.

**\*Phase 3 Guidelines Issued by Governor John Bel Edwards Today**

- Businesses such as restaurants, spas, gyms, etc. will be allowed to open at 75% while still following social distancing guidelines
- Bars can reopen on a parish-by-parish basis IF the parish is testing under 5% positivity for two two-week periods. If they meet that criteria, parish leaders still have to approve the reopening. Those bars will be at 25% occupancy and open for table service ONLY. Terrebonne Parish is currently at 8.5 % positivity.
- On-premise alcohol sales will end at 10 p.m. for all restaurants, bars, casinos, etc.
- Nobody under 21-years-old will be allowed in these reopened bars.
- Social gatherings such as weddings or parties will be capped at 50% or 250 people, whichever is lower. Same for any outdoor events.
- Casinos will stay under Phase 2 rules: 50% capacity.
- Sporting events such as high school football will be capped at 25% capacity. Social distancing is required.
- Nursing homes will still not allow visitors, but the LDH is working on a new program to facilitate outdoor visits in parishes with under 5% positivity in their testing.
- The governor added that the mask mandate and all common sense recommendations for stopping the spread of COVID-19 will still be included in Phase 3.

For additional information regarding Phase 3 requirements visit:

<https://gov.louisiana.gov/index.cfm/newsroom/detail/2679>

### **\*Face Mask Distribution to Terrebonne Parish Residents**

Resident can pick-up free face masks, Monday thru Friday from 7AM to 4PM, at the Parish's purchasing/warehouse department at 301 Plant Road in Houma.

Residents are reminded that even though you are wearing a face mask, you should still practice the 6-foot social distancing rule while around other people.

Daily case numbers and deaths will be available from Terrebonne Alert, the Parish's Emergency and Community Notification System. To register for Terrebonne Alert, go to [www.tohsep.com/terrebonnealert](http://www.tohsep.com/terrebonnealert). After you register, select *Public Health Alerts*, to receive email or text messages regarding the coronavirus.

If you have already registered for Terrebonne Alert, go to [www.tohsep.com/terrebonnealert](http://www.tohsep.com/terrebonnealert) and click on the "sign up" button, then select *sign in* on the top right of the webpage. Once you sign in, click *edit* in My Subscriptions, then the arrow next to "Community Information", then the arrow next to "Send me the following", then select "Public Health Alerts (COVID-19)", then click the *Save* button. You can also text "TPCOVID" to 888-777 from your mobile device to receive daily updates.

### **\*Availability of Coronavirus Testing**

Coronavirus testing is currently available at the following locations:

**Houma-Terrebonne Civic Center tomorrow, Saturday, September 12<sup>th</sup> from 10AM to 6PM.**

Teche Action Clinic – 1014 W. Tunnel Blvd., Houma, LA

- Need to call and make an appointment: 985-851-1717
- Testing to patients and non-patients – if patient is having symptoms, they must wait in their vehicle and someone will go to them and test.
- With or without insurance
- Hours: Monday thru Thursday – 7:30am to 5:30pm / Friday – 8:00am to 12:00pm

START Community Health Center – 235 Civic Center Blvd., Houma, LA

- Need to call and make an appointment: 985-333-2020
- Only testing persons with symptoms
- With or without insurance
- Hours: Monday thru Friday – 8:00am to 4:30pm

All Access Walk-in Clinic – 855 Belanger Street, Suite 106

- Need to call and make appointment: 985-709-0311
- Testing is done in your car. Please park on the first floor of the TGMC parking garage.
- Tests available: Rapid Test (finger prick, blood test), Nasal Swab and Oral Swab
- Hours: Monday thru Friday – 9:00am to 3:00pm
- No Insurance Accepted

#### Terrebonne General Medical Center

- Must have a doctor's order for test
- Need to call to make an appointment: 985-858-7777
- Hours: Monday thru Friday – 8:00am to 2:45pm
- Bring ID and Insurance Card

#### Terrebonne ARC

All Terrebonne ARC (TARC) businesses are now open at 50% capacity and operating from 9AM to 4PM. The TARC restaurant and gift shop is open from 7AM to 3PM. Cajun Confections is open and operating with drive thru window at 6AM and indoors from 7AM to 4PM. Masks are required.

#### GOV. EDWARDS ORDERS STATEWIDE MASK MANDATE

##### ***MASK MANDATE [Section 4 (A)(B)(C)(D)(E)(F)]***

- A. Every individual in Louisiana shall wear a face covering over the nose and mouth when inside a commercial establishment or any other building or space open to the public, whether indoor or outdoor. This shall include public or commercial modes of transportation.
- B. This requirement does not apply to the following:
  - a. Any individual who will not come in contact with any other individual (outside of their immediate household members) or who will be able to maintain a strict social distancing of six feet apart from any other individual (outside of their immediate household members);
  - b. Any child under the age of eight, however all children between the ages of two and seven years old are strongly encouraged to wear a face covering in accordance with Subsection (A) of this Section;
  - c. Any individual with a medical condition that prevents the wearing of a face covering;
  - d. Any individual who is consuming food or drinks;
  - e. Any individual seeking to communicate with someone who is hearing impaired;
  - f. Any individual giving a speech for broadcast or to an audience; and
  - g. Any individual temporarily removing his or her face covering for identification purposes.
- C. All businesses or organizations, including all offices of the State of Louisiana, its political subdivisions, and all other government offices, shall require all persons who enter the premises to wear a face covering, unless either of the following apply:
  - a. The individual is not required to wear a face covering pursuant to Subsection 4(B) of this order;
- D. The business or organization is located in a Parish that has opted out of the face covering requirements pursuant to Subsection 4(F) of the emergency proclamation. This does not apply to Terrebonne Parish. Citations under this Section shall be written only to businesses

or organizations, **other than religious organizations**, that fail to enforce the requirement to wear face coverings. Operators of businesses and organizations are entitled to rely on the representations of their customers, patrons or employees regarding whether or not they qualify for an exemption from the face covering requirements. Businesses and organizations that rely on such a representation shall not be deemed to be in violation of the emergency proclamation.

- E. If a business or organization does not allow entry to a worker, customer, or patron because that person refuses to wear a face covering, and if that worker, customer, or patron enters the premises or refuses to leave the premises, law enforcement personnel may enforce the trespassing laws and any other laws that the worker, customer, or patron may violate.
- F. This order shall apply statewide.

More information can be found on the La. State Fire Marshal's Office at [www.opensafely.com](http://www.opensafely.com) and the Louisiana Department of Health at [www.ldh.la.gov](http://www.ldh.la.gov).

For a guide listing businesses that can be open at any given time, visit:  
[gov.louisiana.gov/page/can-this-business-open](http://gov.louisiana.gov/page/can-this-business-open).

#### Terrebonne Parish Assessor's Office

The Terrebonne Parish Assessor's Office is operating at normal business hours from 8:00AM to 4:00PM, Monday through Friday. The public is not allowed in the office at this time. Please call 985-876-6620 for information.

#### Houma-Terrebonne Airport Commission

- Aircraft operations remain as published in FAA Form 5010 and per applicable NOTAMS.
- HTAC office employees will resume regular in-office schedules and hours. On Fridays, the office will be closed for sanitizing and office staff will work remotely via telephone and email.
- The HTAC building (including its entrance waiting area) will remain closed to walk-in public. Lessees desiring to pay rent in person can deposit payments and correspondence in the outside drop box at the office
- HTAC private business meetings may take place with limited attendance by invited attendees only. Invited attendees will follow instructions that were coordinated at the time of their meeting invitation.
- HTAC Public meeting attendees will follow instructions as published in the meeting announcement. There will be a limited number of individuals allowed in the HTAC Meeting Room at one time and all persons entering the meeting room must wear a mask and abide by social distancing guidelines. The airport commission office waiting area will be closed for public meetings. Enter through the separate meeting room door and follow instructions of staff.

#### Terrebonne Parish Library Information:

Terrebonne Parish Library System will reopen to the public on Monday, June 8. Phase II hours are as follows:

Main, East Houma, and North

Monday – Thursday: 9 a.m. – 7 p.m.

Friday: 9 a.m. – 5 p.m.

Saturday: 10 a.m. – 3 p.m.

Bayou Branches

Monday – Thursday: 9 a.m. – 6 p.m.

During Phase II, libraries will open at limited capacity. Occupancy limits will be based on the square footage of the library facility. Patrons are allowed short visits of one hour, and masks are encouraged. All returned library items will be sanitized. Fines will continue to be waived until Phase III of the library's reopening.

Public computers will be available on a first come, first serve basis. Patrons may use the computer for up to one hour. WiFi will be available 24/7 in all library parking lots.

The first hour of opening is encouraged for senior citizens and those who are immunocompromised.

Curbside services will continue to be offered during this time. For more information, please call 985-876-5861.

#### Good Earth Transit System (Bus Service)

The Good Earth Transit Bus System is currently operating their fixed route service on weekend/holiday schedule, 7 days a week until further notice. The City of Thibodaux began its first route from NSU at 8:06AM and the last route will be at 4:06PM. **A mask and sanitizing of hands are required in order to board the bus.** The Good Earth Transit System will continue to operate the paratransit system in Terrebonne Parish for those individuals who have been issued Paratransit Identification Cards. Office hours will remain 8AM to 5PM. Please call 985-850-4616 if you have any questions.

#### Registrar of Voters Information

The Terrebonne Parish Registrar of Voters has resumed normal business hours from 8AM to 4:30PM, Monday through Friday. Anyone entering the office should wear a mask and is expected to follow the social distancing guidelines. The public can contact the office by calling 985-873-6533 or via email at [terrebonnerov@sos.la.gov](mailto:terrebonnerov@sos.la.gov). Election and registration information can be found on [sos.la.gov](http://sos.la.gov) or [geauxvote.com](http://geauxvote.com).

### Terrebonne Council on Aging (TCOA) Information

The Terrebonne Council on Aging has resumed transportation services to and from medical appointments for elderly and disabled residents who are eligible under the guidelines of TCOA's Transportation Program.

To book a trip, clients must call TCOA's Transportation Department at (985) 868-7701. Request for transportation must be received no later than 12 Noon on the business day before the scheduled appointment.

TCOA drivers are not able to wait in line with any passengers. Passengers will be dropped off and picked up from the medical facility or doctor's office only.

Everyone boarding a TCOA vehicle is required to wear a mask.

To adhere to COVID-19 social distancing guidelines, there will be limited seating on all TCOA vehicles (maximum of 3 mobile and 1 wheelchair-bound passenger). Due to this restriction, passengers can expect a longer pick-up time.

Passengers are asked to report any cancellations to TCOA as soon as possible.

Economically needy and disadvantaged senior residents of Terrebonne Parish (60 and over), who are not currently receiving home-delivered meals, may call the Terrebonne Council on Aging to find out if they qualify to receive a meal. Please call the Council on Aging at 985-868-8411, then dial 0 for assistance. Because of a large number of calls, seniors may be asked to leave their name and phone number and a Council on Aging staff member will return their call as soon as possible.

The Terrebonne Council on Aging (TCOA) has implemented the following measures:

- All local senior centers and lunch centers have been closed until further notice.
- All home visits by TCOA have been cancelled.
- Senior citizens who receive home delivered meals will continue to receive home delivered meals and all senior citizens who utilized the senior centers and lunch centers for meals and are in need of meals will be added to the home delivery list to receive meals.
- All senior center and lunch center managers will conduct check-up calls to registered senior citizens every other day.
- All information and assistance requests will be conducted via telephone. If a senior citizen needs information or assistance, they should call the Council on Aging office at 985-868-8411.
- All assessments for senior citizens will be conducted by telephone.

### Parish Museums Open to the Public

The Terrebonne Parish Waterlife and Folklife museums are open to the public but limited to 50% occupancy and strict social distancing within the museum.

### Terrebonne Parish Clerk of Court Information

The Terrebonne Parish Clerk of Court's office is currently operating at full staff Monday thru Thursday from 8:30AM to 4:30PM and Friday from 8:30AM to 12:30PM. The public is allowed into the Clerk of Courts office up to 50% capacity of the office and you must wear a face mask or cloth face covering. For more information, please visit [www.terrebonneclerk.org](http://www.terrebonneclerk.org).

### Terrebonne Economic Development Authority

The Terrebonne Economic Development Authority hours are from 8AM to 4:30PM, Monday thru Thursday. The office is closed on Fridays. A centralized call system for business questions related to the coronavirus has been activated and may be reached by dialing 985-633-1887 between the hours of 8AM to 4:30PM. Businesses can email questions to [bizresponse@tpeda.org](mailto:bizresponse@tpeda.org). The office is still closed to the public at this time.

### City Court of Houma

For detailed information regarding the City Court of Houma, please call 985-868-4232.

The Civil Department continues to be open for filing. Individuals should call the Civil Department at 873-6337 for further information and instructions.

The public is allowed in the courthouse. All individuals entering the courthouse must wear a mask and will have their temperatures checked and will be required to abide by the social distancing requirements, when possible.

While paying traffic tickets in-person is now available, people are still encouraged to go [www.houmatix.com](http://www.houmatix.com) to see if they can pay their traffic ticket online.

Payments can also be made over the phone with a credit/debit card by calling the Misdemeanor/Traffic Department at 868-4361.

Phone payments for juvenile matters can be made to the Juvenile Department at 873-6338. Individuals on a payment plan who have questions can call the Court Compliance Department at 873-6332/6335.

### 32<sup>nd</sup> Judicial District Court System Information

All 32<sup>nd</sup> Judicial Courts are now in session.

If you are scheduled to appear in court, please wear a face mask or cloth face covering. Social distancing requirement are enforced.

Jury duty notices are currently being mailed to potential jurors. Potential jurors should follow the instructions printed on the jury summons.

32<sup>nd</sup> Judicial District traffic tickets can be paid at the courthouse or online at [tpda.org](http://tpda.org).

### Terrebonne Parish Government Information

The Terrebonne Parish Government Tower continues to be closed to the public until further notice. The Government Tower's drive-thru lanes, located on Gabasse Street, are open for public use to drop off documents, applications, and utility payments Monday through Friday from 8AM to 4:00PM. Utility payments can be placed in the dropbox located in the drive thru area after hours and weekends.

The Terrebonne Parish switchboard is operating with normal business hours, Monday through Friday from 8AM to 4:30PM. After-hours calls and weekend calls will continue to be answered by the parish's answering service.

All Terrebonne Parish Consolidated Government services will continue to be provided during this event.

Trade and building permits can be applied for by using the Gabasse Street parking garage, Lane #4. You can also apply online at [tpcg.org/permits/apply](http://tpcg.org/permits/apply).

Customers wishing to pay their utility bills should use the drive thru service, Monday thru Friday, from 8AM to 4PM. Utility bills may also be paid online at [www.mytpcg.org](http://www.mytpcg.org) or by telephone by calling 844-331-8341.

All Terrebonne Parish departments and facilities are limiting visitor access. Citizens are advised to use online services at [tpcg.org](http://tpcg.org) or call the particular department you need to access. Citizens needing to make utility payments or drop off other items and documents are asked to use the drive-thru lanes on Gabasse Street parking lot. Before visiting any Terrebonne Parish Consolidated Government facility, please call to confirm visitation requirements.

- All Terrebonne Parish sponsored events have been cancelled that may exceed 10 people.
- All Terrebonne Parish Recreation (TPR) events have been postponed until further notice.
- The Live After 5 event scheduled for Downtown Houma have been postponed until further notice.

### Regional Military Museum

The Regional Military Museum in Houma is open for normal operations Monday thru Friday from 10AM to 4PM and Saturdays from 10AM to 2PM. Closed on Sundays.

### Terrebonne United Churches Food Bank Information

The Terrebonne Churches United Food Bank in Houma is open and distributing food to those in need. The food bank is open from 8:30AM to noon on Monday and Saturday and from 12:30PM to 4PM on Wednesday. Service to the homeless is provided on Thursdays from 8:30AM to noon. The TCU Food Bank office hours are from 8AM to 3PM, Monday through Friday. A photo ID and proof of residency is required to determine eligibility. Each family that qualifies will get enough food to assist them for 3 weeks. For more information or assistance, please call the TCU Food



Bank at 985-851-5523 or visit their website at [tcufoodbank.org](http://tcufoodbank.org). The TCU Food Bank is now a drive-by food pick up program.

The Terrebonne United Churches Food Bank is in need of volunteers to help with food distribution. If you are interested in helping, please call Mr. Lawrence Dehart at 985-851-5523.

#### Mental Health Services

The following mental health clinics and agencies are currently open and serving clients as needed:

- Terrebonne Mental Health – 985-857-3615
- START Community Health Center – 985-333-2020
- Teche Action Clinic – 985-851-1717
- Beacon Behavioral Clinic – 985-346-0436

Anyone needing mental health assistance can call the South-Central Louisiana Human Health Services Crisis Assist Link Line (CALL) 24 hours a day to speak to a licensed social worker at 877-500-9997. The Louisiana Department of Health has the “Keep Calm thru COVID” hotline open 24 hours a day and can be reached at 866-310-7977. All calls are confidential.

#### Small Business Assistance

The U. S. Small Business Administration has declared that all small businesses in Louisiana are eligible for COVID-19 business assistance. To get started immediately, visit [SBA.gov/disaster](http://SBA.gov/disaster). SBA offers a three-step process for disaster loans at [disasterloan.sba.gov/ela/Documents/Three\\_Step\\_Process\\_SBA\\_Disaster\\_Loans.pdf](http://disasterloan.sba.gov/ela/Documents/Three_Step_Process_SBA_Disaster_Loans.pdf). The Louisiana Economic Development is also offering COVID-19 Business Resources at [opportunitylouisiana.com/covid-19-assistance](http://opportunitylouisiana.com/covid-19-assistance), an online guide to assistance available for impacted businesses. Look for updates to the guide at [OpportunityLouisiana.com](http://OpportunityLouisiana.com).

#### Louisiana Workforce Commission Information

Residents needing information regarding unemployment compensation should contact the Louisiana Workforce Commission at 985-876-8990, 800-351-4378, 866-783-5567 or visit the local office at 807 Barrow Street (Town Hall Building) in Houma.

#### Consolidated Waterworks District No. 1 – Terrebonne Parish Information:

The Consolidated Waterworks District No. 1 office lobby at 8814 Main Street will be closed to the general public. Drive-thru windows will be open normal hours, 8AM to 5PM Monday through Friday, for paying your water bill or conducting other business. You may contact the office at 985-879-2495 or via their website at [tpcw.org](http://tpcw.org). Please follow their [Facebook page](#) for up-to-date information.

#### 2020 Census

Getting an accurate census count is essential for the parish. The census determines the allocation of representatives to serve in the legislative bodies of the U.S. House of Representatives, the Louisiana State Legislature, and within voting districts. Census information is also used to

distribute more than \$675 billion in federal funds annually to support schools, hospitals, fire departments, road improvements, public works, and other social services.

To take the census, visit [www.countdabayer.org](http://www.countdabayer.org) and click on “Take the Census” and you will be directed to the U.S. Census 2020 page to complete your census questionnaire that will only take approximately 10 minutes to complete.

For the most updated information regarding COVID-19, residents can do the following:

- Dial 211 and ask a question.
- Text LACOVID to 898-211
- Visit [LA211help.org](http://LA211help.org).