

Penn State Health Milton S. Hershey Medical Center (Medical Center), the academic medical center of Penn State Health, seeks an operationally-talented, innovative, collaborative leader as Vice President, Operations (VP). The VP position represents an outstanding opportunity to join a prestigious, clinically-sophisticated, academic health system. Reporting to the Medical Center's President, Deborah Berini, the VP will have a highly visible and key leadership role in leading a broad array of clinical and support operational areas within the Medical Center. The VP will serve as a key interface and liaison with clinical, administrative and other leaders in overseeing, planning and executing a broad base of operational and strategic/growth-oriented functions. The emphasis for this position is advancing operational, clinical, and service excellence for areas that impact goals and performance for the Medical Center and Penn State Health. The diverse portfolio of leadership for the VP includes: Heart and Vascular Institute, Clinical Laboratory and Pathology, Family and Community Medicine, the SIM center and intra-professional education services, as well as transplant services (heart, kidney, liver and pancreas.)

Located in Hershey, Pennsylvania, a charming, smaller community that provides a high quality of life with many cultural and recreational offerings, yet is absent of the gridlocks and hustle bustle of a major metro area, Penn State Hershey Medical Center is recognized in several areas. In 2017, *U.S. News & World Report* recognized the Medical Center as the best hospital in south central Pennsylvania and number 4 in the state. Also in 2017, for the third time, the Medical Center once again earned Magnet recognition, the highest national honor for nursing excellence. The organization has had a long history of positive operating margin and had an approximately 12 percent operating margin in 2018. The Medical Center has strong market share in a growing market, a highly trusted clinical brand and is growing as Penn State Health, through its partnership with Highmark, is expanding new partnerships and sites of care delivery within the region.

Candidates with a track record of success functioning as innovative, operational leaders from within both academic medical centers and integrated, progressive, complex regional or community health systems are encouraged to apply. Candidates should have demonstrated experience leading operational and strategic initiatives, developing and implementing approaches to improving the quality of care, operational effectiveness and efficiency and partnering with physician leaders on program development. He or she must be comfortable in a matrixed management structure in which collaboration and working effectively across organizational structures is essential. The VP will be an effective problem solver, influencer and the key "go-to" resource for optimizing operational performance of clinical and support programs. He or she must excel at developing relationships, leading high performing teams and have a superb track record of developing collaborative partnerships with physician leaders. He/she will be expected to be an effective contributor to advancing employee engagement across all areas of responsibility and influence. Lastly, the VP must be viewed as an energetic resource, bridge builder, and a catalyst who effectively navigates within a complex health care setting to identify solutions, drive results, and effectively communicate Medical Center priorities to others.

Expressions of interest, nominations, and applications are welcome and can be made via the WittKieffer Candidate Portal [here](#). The Candidate Portal is a secure, easy way to nominate a colleague, express interest, or apply for a position.

If you have questions about this opportunity, please contact Dan Young or Melaney Arruda via email at marruda@wittkieffer.com or by phone at 781-564-2629. All inquiries, applications and nominations will be held in the highest confidence.