

Submitting **telehealth** appointment requests through the **Patient Portal**

Step 1. Go to the Patient Portal website.

Log on through your computer by going to **villagehealthpartners.com** and clicking on the **Patient Portal** option on the menu or by visiting **health.healow.com/villagehealth** on your smart phone to go to the desktop site.

Step 2. Log into your Patient Portal account.

Enter your username and password into the boxes and click “Login”.

The image shows a screenshot of the Village Health Partners Patient Portal website. The main header includes the Village Health Partners logo and a language toggle for 'Español'. Below the header, a welcome message for 'Village Pediatrics Plano' is displayed, along with a notice about telehealth visits. A section on the left promotes the 'healow' mobile app, showing a smartphone and download instructions for the App Store and Google Play. The central part of the page features a 'Book an appointment with your doctor' section, listing three doctors: Abel Garduno, Alycia Hawkins, and Amber Bagwell, each with a 'Book an appointment' button. On the right, a blue overlay titled 'LOGIN TO YOUR ACCOUNT' is shown. It includes a mobile login option, a language toggle, and a section for entering login details. The 'User Name' and 'Password' fields are highlighted with orange arrows pointing from the 'Book an appointment' section. The 'Login' button is circled in orange.

VILLAGE HEALTH PARTNERS

village PEDIATRICS

Cambiar a **Español**

Welcome to Village Health Partners | Village Pediatrics Plano

If you are experiencing flu-like symptoms, please give us a call at 972-599-9600 to schedule a virtual telehealth visit.

healow
Access your health records through the healow mobile app

DOWNLOAD THE FREE HEALOW APP

Download on the **App Store** | Get it on **Google play**

Find us using our unique practice code on the healow app

GJH1AD

Book an appointment with your doctor

Powered by **healow**

Sort By: First Name

	Abel Garduno Legacy Medical Village 5425 W Spring Creek Pkwy, Ste 200, Plano, TX 75024	Book an appointment
	Alycia Hawkins Independence Medical Village 8080 Independence Pkwy, Ste 200, Plano, TX 75025	Book an appointment
	Amber Bagwell	Book an appointment

LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number. Standard text messaging rates apply.

[Using Mobile Phone](#)

OR

Enter the details below

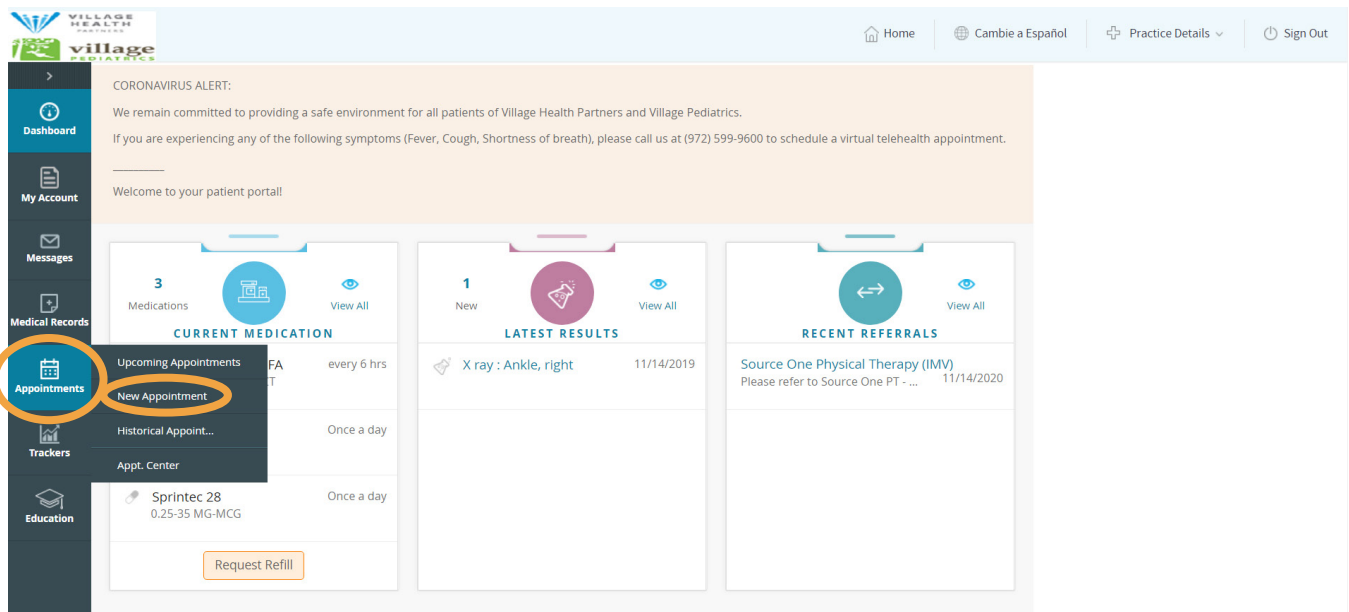
[Trouble logging in](#)

Login

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Step 3. Go to the New Appointment Request page

On the left-side menu, hover over **Appointments**, and then click **New Appointment**



Step 4. Fill out the New Appointment Request form

Fill out all required fields, and select **Televisit** as the **Appointment Type**.