



Be a partner in improving health care in Langley!

Quality Walkabouts,
Management Committees,
Leadership Interview
Panels, Patient Advisory
Councils, Physical Space
Re-design projects and
more.

We are seeking patients and families to be involved with projects and committees aimed at improving health care in your community and region. Join our teams for better health.

For more details on the opportunities available, please sign up at PatientVoicesBC.ca

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fraserhealth
Better health. Best in health care.

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Patient
Voices
Network

Be a partner in improving health care in Langley! We are looking for patients to join:

Quality Walkabouts

Walkabouts happen every 1-2 months, offering Fraser Health senior leadership and patient partners an opportunity to visit and speak with everyone about quality and patient safety. They learn about what steps are being taken at sites and on units to improve patient experience.

Accreditation Mock Tracers

Local patient partners are part of mock tracer teams, visiting units and speaking to staff about Accreditation Canada's standards related to patient and family centred care. They learn about what's happening and provide input into what can be done to increase meeting those standards. These tracers are completed as a partnership between the accreditation team and patient partners.

Hospital Quality and Operations Management Committee (HQOMC)

This standing committee of local hospital, health service area leadership and physicians meet to discuss quality and service delivery. They provide recommendations and oversight to local hospitals and community teams to improve quality and set local priorities for quality improvement.

Patient Education

Improve written communication and education designed for patients and families. Opportunities arise frequently to review and provide suggestions to make materials patient and family centred.

Quality Improvement

Various teams work to help improve quality practice at the bedside. Projects, initiatives and policy changes are often associated with a change in how care is delivered and need patient input.

Re-development Projects

There are ongoing opportunities in many areas to provide input on building projects and hospital expansion. The planning and design process of our physical space provides a great opportunity for patient and families input.

Leadership Panel Interviews

This is an opportunity work with in partnership with site leaders to be involved in the recruitment and selection of future healthcare staff and leaders.

Local Patient Advisory Councils

Local Patient Advisory Councils (PAC) are a group of patients/family partners and key hospital staff who meet of a regular basis to provide advice to hospital leadership and staff on important issues facing staff, patients and families in that hospital or community. Staff and leaders can bring issues and items to the council for patient feedback and input.

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