



employment & labour

Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA



TERS CALL CENTRE: 0800 030 007

TERS Payment status: <https://uifecc.labour.gov.za/covid19/paymentStatusJsp>

10.09.2020

Dear Employer / Statutory Body / Bargaining Council / Council

RE: UIF COVID19 TERS UPDATE

This communication is to update / assist Users to further overcome problems encountered with bank verification.

Bank Verification

Nedbank Account holders:

Nedbank account holders, please take special care when populating Account Type

1. Cheque
2. Save
3. Transmission
4. Other

An incorrect account type will result in failed bank verification and thus unnecessary delays in the release of TERS payments.

Standard Bank Account holders:

All new **11-digit** Standard Bank of SA account numbers **must** be submitted with branch code **051001**.

11-digit Standard Bank account numbers not submitted with branch **051001** will be rejected irrespective whether the account number in question is a valid Standard Bank account number or not.

Regards

Acting Unemployment Insurance Commissioner