



# employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA



**TERS CALL CENTRE: 0800 030 007**  
**TERS Payment status: <https://uifecc.labour.gov.za/covid19/paymentStatusJsp>**

**10.09.2020**

**Dear Employer / Statutory Body / Bargaining Council / Council**

**RE: UIF COVID19 TERS UPDATE**

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This communication is to update / assist Users to further overcome problems encountered with bank verification.

## **Bank Verification**

### **Nedbank Account holders:**

Nedbank account holders, please take special care when populating Account Type

1. Cheque
2. Save
3. Transmission
4. Other

An incorrect account type will result in failed bank verification and thus unnecessary delays in the release of TERS payments.

### **Standard Bank Account holders:**

All new **11-digit** Standard Bank of SA account numbers **must** be submitted with branch code **051001**.

**11-digit** Standard Bank account numbers not submitted with branch **051001** will be rejected irrespective whether the account number in question is a valid Standard Bank account number or not.

Regards

Acting Unemployment Insurance Commissioner