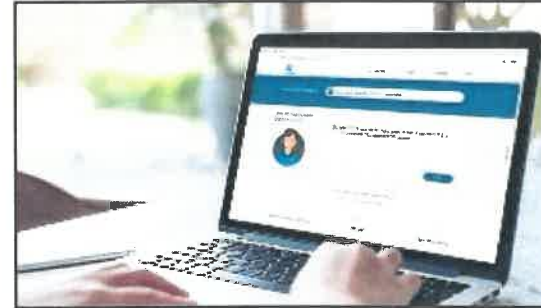


Customers can report street light outages via different methods

Reporting Street Light outages

- Report online at FPL.com
- Call customer service at 1-800-4OUTAGE (1-800-468-8243)
- Local City Government offices



Information Needed When Reporting Street Light Outages

- **Location details of the light**
 - Front, side or rear of the address
 - One light or multiple lights in a row
 - Number on the pole (if available)



- **Type Problem with the light**
 - Turns on and off (flickering)
 - Light is on during the day