

# Coronavirus disease 2019 (COVID-19)

Manitoba Health Seniors and Active Living (MHSAL) & Shared Health (SH) Incident Management Situation Report

# 039



Available data as of March 24, 2020 1600hrs

EOC Activated for Monitoring, Preparedness and Response Coordination

Questions directed to: [PH-EPR@gov.mb.ca](mailto:PH-EPR@gov.mb.ca)

Report Audience: Please forward to Health Care Providers

## GLOBAL CURRENT STATE (Source: John Hopkins Research Public Health – [www.coronavirus.jhu.edu/map](http://www.coronavirus.jhu.edu/map), as of March 24, 2020 4:00 pm)

Total Confirmed Cases	Total Deaths	Total Recovered
414,277	18,557	107,811

## CANADA CURRENT STATE (Source: Public Health Agency of Canada)

Confirmed and probable cases	Deaths	Recovered
2,176	24	N/A

Detailed provincial statistics can be found at PHAC website: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

For March 24, 2020, the Prime Minister shared the following points:

- 33 MPs are convening to decide on a COVID-19 financial assistance package for Canadians.
- If current guidelines, i.e., social distancing, are not followed, more stringent guidelines will be put in place.
- Government of Canada continues to work on bring Canadians home. Handouts travelers will receive as they return to Canada are as follows:
  - Coronavirus disease (COVID-19): For travelers **without** symptoms returning to Canada
    - <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/2019-novel-coronavirus-information-sheet.html>
    - <https://www.canada.ca/fr/sante-publique/services/publications/maladies-et-affections/2019-nouveau-coronavirus-fiche-information.html>
  - Coronavirus disease (COVID-19): For travelers **with** symptoms returning to Canada
    - <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/travellers-with-symptoms-return-canada.html>
    - <https://www.canada.ca/fr/sante-publique/services/publications/maladies-et-affections/voyageurs-presentant-symptomes-retournant-canada.html>
- **ONLY** for travelers not feeling well, Canadian Border Services Agencies (CBSA) will hand these out with masks, mask instructions, including [this instruction sheet on isolation](#). Travelers who are not feeling well, including travelers with symptoms, should **ONLY** continue their journey if they have private transportation to their home. They need to wear the mask until they get to the place of isolation.
- All Canadian provinces and territories have made emergency declarations in response to COVID-19.
- Federal government actions:
  - Working with partners to reduce travel to northern communities to protect them from COVID-19.
  - Twenty-five million dollars will go to teams across the country working on measure to detect, manage and reduce the spread of COVID-19.
  - \$192 million announcement to directly support vaccine development and production in Canada.
  - Mobilizing industries to produce masks and ventilators.
  - To ensure information is getting to Canadians overseas, Canadians are encouraged to register with Global Affairs Canada – [www.travel.gc.ca](http://www.travel.gc.ca)

## MANITOBA CURRENT STATE

- Manitoba's Health system continues to focus on containment and response to COVID. Current information on Manitoba's response to COVID-19 can be found at <http://www.manitoba.ca/covid19/>.

Confirmed and Probable Cases In Manitoba	Deaths	Recovered
21	0	0

- Public health officials advise one additional probable case of COVID-19 has been identified, bringing the total number of lab-confirmed positive and probable positive cases in Manitoba to 21 at this time. This additional case is a man in his 40s living in Winnipeg. Public health investigation is underway and working to determine if the case is related to travel.
- Manitobans were reminded that most who contract COVID-19 will have mild symptoms. Those who are most at risk include those over 65, those with underlying conditions and those who are immune compromised.
- Those returning from long term winter vacations (i.e., snowbirds) also must self-isolate upon return, must stay at home, away from others in public, and are not to go, for example, shopping or out to renew car insurance in-person. The message is to "stay home".
- Manitobans who have health issues and have existing telehealth appointments should continue with those appointments.
- Urgent diagnostic testing, including tests and procedures required for immediate care management will continue, with appropriate screening and precautions in place. Affected patients will be contacted directly and urged to contact their doctor immediately if symptoms worsen. Appointments will be rescheduled as quickly as possible following response to the COVID-19 pandemic.
- A new community testing drive-thru site will officially open Wednesday in Winkler, at the Winkler Centennial Arena (600 Park St.). Hours are daily from 9 a.m. to 3 p.m. When it opens, it will be Manitoba's 12th community testing site and fourth-drive thru location. The public is reminded that a referral to these sites is needed and they are not walk-in clinics. Information on locations and hours of operation are available on the [Community Screening Locations](#).
- Health links – Info Santé received 2400 calls yesterday. The average wait time has been decreased to 29 minutes.
- On line self - assessment tool has had 260,000 views since it was put into place a week ago.
- To date all positive COVID-19 cases in Manitoba are travel related.
- Information about flights where a person with a lab-confirmed case of COVID-19 had symptoms at the time of travel are updated at [Flights with Confirmed Cases](#) as information becomes available.
- Public health officials are strongly advising all Manitobans, including health-care providers, to cancel or postpone any non-essential travel. This includes international travel and travel within Canada. There should be no recreational, tourist or non-essential personal travel. In addition, effective immediately public health officials are recommending that anyone who returns from travel, either international or domestic, should self-isolate and self-monitor for symptoms for 14 days following their return.
  - This recommendation does not include
    - The commercial transportation of goods and services
    - Workers, including health-care workers who live in a neighboring jurisdiction and travel to Manitoba for work; or
    - Normal personal travel in border communities including visits to a cottage
- If symptoms develop during the 14-day self-isolation or self-monitoring period, contact Health Links – Info Santé to determine if testing for COVID-19 should be considered. In cases where testing is not recommended but symptoms are present, stay home (self-isolate) until well.
- In general, any person concerned about their exposure to or risk of having COVID-19 should call Health Links – Info Santé at 204-788-8200 or toll-free at 1-888-315-9257 to be screened to see if a test is required before arriving at testing location.
- Reminder:* Health officials are reminding physicians, health-care providers and support returning from travel they MUST self-identify to their organization/site's occupational health services.
- In an effort to reduce the spread of COVID-19 and keep in-home health-care providers and our communities safe, new screening steps will be undertaken in advance of home and community visits. Health-care providers are contacting clients to complete screening in advance of normal appointments. Wherever possible, this screening will occur over the phone but may also be conducted from an appropriate social distance (two metres or six feet) before entry to the home. Screening is

intended to identify potential for exposure to COVID-19 within the household, and identify whether services may safely be postponed or offered in another way such as over the phone. For visits that must occur in person as scheduled, providers will use appropriate personal protective equipment and follow proper hand hygiene protocols.

- The COVID-19 online screening tool is now available in an interactive voice response (IVR) format. It is not a replacement for Health Links—Info Santé. It is specifically for Manitobans who prefer to complete the screening tool by phone rather than online. For more information and to access the online screening tool for COVID-19, visit [www.manitoba.ca/covid19](http://www.manitoba.ca/covid19).
- At this time, public health orders apply to public places, not workplaces. However, workplaces should still follow good social distancing practices as recommended by public health including:
  - minimizing prolonged (more than 10 minutes), close (less than two meters/six feet) contact between other individuals in public;
  - avoiding greetings that involve touching such as handshakes;
  - disinfecting frequently used surfaces;
  - staying home if you are sick;
  - following public health advice related to self-monitoring and self-isolation if you have travelled or have been exposed to someone ill with the virus.
- *Emergency Measures and The Public Health Act:*
  - On March 20<sup>th</sup> the Manitoba government declared a province-wide state of emergency under The Emergency Measures Act to protect the health and safety of all Manitobans and reduce the spread of COVID-19. The State of Emergency will remain in effect for 30 days (April 19, 2020). Premier Brian Pallister indicated the move will enable Manitoba to react more quickly on a broad range of supportive services to stop the spread for COVID-19 and ensure that essential services are available for all Manitobans during this global health pandemic.
  - The Chief Provincial Public Health Officer issued orders under The Public Health Act as approved by the Minister of Health, Seniors and Active Living:

The following measures will therefore be in place, effective immediately, for a period of 30 days:

    1. Limiting public gatherings of more than 50 people at any indoor or outdoor place or premises. This includes places of worship, gatherings and family events such as weddings and funerals. This does not apply to a facility where health care or social services are provided. Retail businesses including grocery or food stores, shopping centres, pharmacies or gas stations must ensure separation of one to two metres between patrons assembling in the business. Public transportation facilities must also ensure that people assembling at the facility are reasonably able to maintain a separation of one to two metres from others assembling at the facility.
    2. Limiting hospitality premises where food or alcohol is served or any theatres offering live performances of music, dance and other art forms as movies theatres to 50 people or 50 per cent of the capacity of the premises, whichever is lesser. These establishments must be able to ensure social distance of one to two metres between customers.
    3. Immediate closures of all bingo and gaming events.
    4. All wellness centres offering physical activities, gyms, fitness centres and athletic clubs and training facilities shall be closed.
- In an effort to protect the isolated northern communities, First Nations Response Table and Assembly of Manitoba Chiefs are limiting flying to these communities.
- Essential, front-line workers who need child-care options should call 204-945-0776 or (toll-free) 1-888-213-4754, or email [cdcinfo@gov.mb.ca](mailto:cdcinfo@gov.mb.ca). All questions about the new funding programs available to child-care centres and early childhood educators should be sent to [ecgrant@gov.mb.ca](mailto:ecgrant@gov.mb.ca).
- Public health officials are recommending the immediate suspension of visitors in long-term care facilities across Manitoba. Exceptions for compassionate reasons or end of life will be made on a case-by-case basis at the discretion of individual facility managers.
- CancerCare Manitoba advises that patients with symptoms of a respiratory illness should not visit their sites. Instead, patients with symptoms should call their health-care team and follow their instructions on next steps. Cancer patients should check the website [www.cancercare.mb.ca](http://www.cancercare.mb.ca) for regular updates to cancer patient information.

## MANITOBA'S HEALTH SECTOR RESPONSE PLANNING UPDATE

<p><b>Planning</b></p>	<ul style="list-style-type: none"> <li>• It is important to emphasize to all that appropriate use of Personal Protective Equipment (PPE) is required to ensure that supplies remain sustainable. Supplies of Personal Protective Equipment are currently sufficient for anticipated Health sector requirements, assuming they are being used as directed. Supplies continue to be produced. Keeping up with the competing global demands requires responsible use.</li> <li>• Home Care and the staff involved are a critically important part of maintaining the health of our community. At a time when a very significant stress on the health care system is anticipated, we are counting on Home Care to provide the care that maintains health and prevents acute health issues in the population they provide service to. Processes to maintain the health of our health care workers and clients are in place in the community just as they are in acute care. This includes screening of clients in advance of appointments to prevent exposure to COVID19.</li> <li>• Planning for Critical Care (CC) is occurring. Dr. Perry Grey as CMO for Shared Health is the lead on this. It has started with CC and the resources necessary to build this, then building on the plan for medicine, followed by sub-acute and rural sites with extension on the medical sites.</li> <li>• Maryanne Lynch is working on a bed planning and reporting process for provincial bed utilization/capacity in collaboration with Helen Clark from Shared Health for ERS.</li> <li>• Indicators to be defined through this process and technology development with the Provincial Information Management System to collect and present this idea for provincial system.</li> <li>• Critical Care and Emergency Response Services and Long Term Care working groups have been established under the Planning Section to ensure the unique requirements of these care environments are taken into consideration.</li> <li>• MHSAL and Shared Health are working closely with First Nation, Inuit and Metis health partners and organizations to support planning and response efforts for COVID-19.</li> <li>• In pursuit of a whole of government approach, an Assistant Deputy Minister Committee on BCP (Business Continuity Planning) has been established. The committee will be meeting regularly during this event to provide a consistent and coordinated approach to provincial business continuity planning.</li> <li>• Manitoba Emergency Measures Organization (EMO) is hosting bi-weekly provincial teleconferences with provincial government stakeholders to facilitate expanding COVID-19 information sharing, response planning, and communications to key Government of Manitoba departments/programs and Critical Infrastructure partners.</li> </ul>
<p><b>Operations</b></p>	<ul style="list-style-type: none"> <li>• <b>Work is under way to facilitate retired nurse's return back to work.</b></li> <li>• Testing sites information: Eleven community testing sites throughout the province are open. The public is reminded that a referral to these sites is needed and they are not walk-in clinics. Information on locations and hours of operation are available at <a href="http://www.gov.mb.ca/covid19/locations.html">www.gov.mb.ca/covid19/locations.html</a></li> <li>• There is a clarification to the operating hours for the latest community screening drive-thru site that opened in south Winnipeg. The site, at the Manitoba Public Insurance (MPI) Bison Drive Service Centre at 15 Barnes St. is open from 10 a.m. to 6 p.m. daily</li> <li>• Surgery programs across Manitoba began suspending elective (non-urgent) surgical procedures. This will help ensure staff, beds, equipment and supplies remain available and flexible for COVID-19 response.</li> <li>• Hospitals across the province will continue with scheduled surgeries for cancer, trauma and other surgeries that cannot be delayed. Time-sensitive orthopedic, obstetrical, gynecology and ophthalmology surgeries will also continue. Surgery slates will be examined to ensure proper patient care continues and any affected patients will be contacted about changes to their care.</li> <li>• Lnette Si ragusa sent an email to reinforce the message that staff who are returning from international travel are to report with their managers to determine if they are essential or operationally required. Staff are to connect with Occupational Health to make sure a staff-health-risk assessment is completed. Occupational health will determine staff's suitability to return back to work. Manager to follow this process to mitigate any risk to patients and staff.</li> <li>• For the next four weeks, CancerCare Manitoba will consolidate two cancer clinics to offer services out</li> </ul>

	<p>of one location. Cancer clinic services currently offered at Seven Oaks General Hospital will now be delivered out of the Victoria General Hospital Cancer Clinic and affected patients will be contacted by their clinical team. Visits that can be completed virtually or by phone will continue to be managed in that way and patients requiring treatment will be seen at CancerCare Manitoba's various cancer clinics.</p>
<p><b>Communications</b></p>	<p>Tools have been updated to reflect the change in screening and testing criteria.</p> <p><b><u>Latest Operational Updates</u></b></p> <ul style="list-style-type: none"> <li>• Non-Essential Diagnostic Services <a href="https://sharedhealthmb.ca/files/covid-19-non-essential-diagnostic-services.pdf">https://sharedhealthmb.ca/files/covid-19-non-essential-diagnostic-services.pdf</a></li> <li>• Virtual visit solutions <a href="https://sharedhealthmb.ca/files/covid-19-virtual-visit-solutions.pdf">https://sharedhealthmb.ca/files/covid-19-virtual-visit-solutions.pdf</a></li> <li>• Acute Care facility visitor restrictions <a href="https://sharedhealthmb.ca/files/covid-19-acute-care-visitor-restrictions.pdf">https://sharedhealthmb.ca/files/covid-19-acute-care-visitor-restrictions.pdf</a> UPDATED</li> <li>• Support services to seniors <a href="https://sharedhealthmb.ca/files/covid-19-support-services-to-seniors.pdf">https://sharedhealthmb.ca/files/covid-19-support-services-to-seniors.pdf</a> UPDATED</li> <li>• Change in screening &amp; testing criteria <a href="https://sharedhealthmb.ca/files/covid-19-change-in-screening-and-testing-criteria.pdf">https://sharedhealthmb.ca/files/covid-19-change-in-screening-and-testing-criteria.pdf</a></li> <li>• Visitor restrictions at acute and long term care facilities <a href="https://sharedhealthmb.ca/files/covid-19-visitor-restrictions.pdf">https://sharedhealthmb.ca/files/covid-19-visitor-restrictions.pdf</a> UPDATED</li> <li>• Designated entrances to support enhanced screening at HSC <a href="https://sharedhealthmb.ca/files/covid-19-hsc-designated-entrances.pdf">https://sharedhealthmb.ca/files/covid-19-hsc-designated-entrances.pdf</a> UPDATED</li> <li>• Provincial guidance on the management of elective surgery <a href="https://sharedhealthmb.ca/files/covid-19-elective-surgery.pdf">https://sharedhealthmb.ca/files/covid-19-elective-surgery.pdf</a> UPDATED</li> <li>• Considerations for use of volunteers <a href="https://sharedhealthmb.ca/files/covid-19-volunteer-guidelines.pdf">https://sharedhealthmb.ca/files/covid-19-volunteer-guidelines.pdf</a> UPDATED</li> </ul> <p><b><u>Resources for Staff and Sites</u></b></p> <ul style="list-style-type: none"> <li>• AFM – Screening questions for clients and community members <a href="https://sharedhealthmb.ca/files/afm-screening-questions.pdf">https://sharedhealthmb.ca/files/afm-screening-questions.pdf</a> UPDATED</li> <li>• COVID-19 screening and testing fact sheet <a href="https://sharedhealthmb.ca/files/covid-19-screening-testing-fact-sheet.pdf">https://sharedhealthmb.ca/files/covid-19-screening-testing-fact-sheet.pdf</a> UPDATED</li> </ul> <p>Information for physicians and staff <a href="https://sharedhealthmb.ca/files/coronavirus-info-for-staff.pdf">https://sharedhealthmb.ca/files/coronavirus-info-for-staff.pdf</a> UPDATED</p> <ul style="list-style-type: none"> <li>• Algorithm for designated COVID-19 testing sites <a href="https://sharedhealthmb.ca/files/covid-19-algorithm-for-designated-testing-sites.pdf">https://sharedhealthmb.ca/files/covid-19-algorithm-for-designated-testing-sites.pdf</a> UPDATED</li> <li>• Community testing locations <a href="https://sharedhealthmb.ca/files/covid-19-testing-protocols-for-pcps.pdf">https://sharedhealthmb.ca/files/covid-19-testing-protocols-for-pcps.pdf</a> UPDATED</li> <li>• Triage process for alternate points of entry (other than emergency / urgent care) <a href="https://sharedhealthmb.ca/files/COVID-19-screening-for-points-of-entry-and-admitting.pdf">https://sharedhealthmb.ca/files/COVID-19-screening-for-points-of-entry-and-admitting.pdf</a> UPDATED</li> <li>• Algorithm for designated COVID-19 testing sites <a href="https://sharedhealthmb.ca/files/covid-19-algorithm-for-designated-testing-sites.pdf">https://sharedhealthmb.ca/files/covid-19-algorithm-for-designated-testing-sites.pdf</a> UPDATED</li> <li>• COVID-19 ED/UC algorithm <a href="https://sharedhealthmb.ca/files/COVID-19-update.pdf">https://sharedhealthmb.ca/files/COVID-19-update.pdf</a> UPDATED</li> <li>• COVID-19 Highlights – Provincial <a href="https://sharedhealthmb.ca/files/COVID-19-highlights-provincial.pdf">https://sharedhealthmb.ca/files/COVID-19-highlights-provincial.pdf</a> UPDATED</li> </ul> <p>COVID-19 Highlights – Winnipeg <a href="https://sharedhealthmb.ca/files/COVID-19-highlights-winnipeg.pdf">https://sharedhealthmb.ca/files/COVID-19-highlights-winnipeg.pdf</a> UPDATED</p> <ul style="list-style-type: none"> <li>• Guidance for upper endoscopy procedures <a href="https://sharedhealthmb.ca/files/covid-19-guidance-for-upper-endoscopy-procedures.pdf">https://sharedhealthmb.ca/files/covid-19-guidance-for-upper-endoscopy-procedures.pdf</a> UPDATED</li> <li>• Primary Care Providers in Community <a href="https://sharedhealthmb.ca/files/covid-19-primary-care-providers-in-community.pdf">https://sharedhealthmb.ca/files/covid-19-primary-care-providers-in-community.pdf</a> UPDATED</li> </ul>

	<ul style="list-style-type: none"> <li>• Managing COVID-19 presentations in Emergency / Urgent Care Departments <a href="https://sharedhealthmb.ca/files/novel-coronavirus-quick-reference.pdf">https://sharedhealthmb.ca/files/novel-coronavirus-quick-reference.pdf</a> UPDATED</li> <li>• COVID-19 Highlights – Provincial <a href="https://sharedhealthmb.ca/files/COVID-19-highlights-provincial.pdf">https://sharedhealthmb.ca/files/COVID-19-highlights-provincial.pdf</a> UPDATED</li> <li>• COVID-19 Specific Disease Protocol (Winnipeg) – Acute &amp; Community Settings <a href="https://sharedhealthmb.ca/files/IPC-acute-care-manual-provincial.pdf">https://sharedhealthmb.ca/files/IPC-acute-care-manual-provincial.pdf</a> UPDATED</li> <li>• COVID-19 Specific Disease Protocol (Provincial) – Acute &amp; Community Settings <a href="https://sharedhealthmb.ca/files/IPC-acute-care-manual-winnipeg.pdf">https://sharedhealthmb.ca/files/IPC-acute-care-manual-winnipeg.pdf</a> UPDATED</li> </ul> <p><b>Posters</b></p> <ul style="list-style-type: none"> <li>• Attention visitors – English – 8.5 x 11 <a href="https://sharedhealthmb.ca/files/attention-visitors-letter.pdf">https://sharedhealthmb.ca/files/attention-visitors-letter.pdf</a> Additional sizes available UPATED</li> <li>• COVID-19 Testing Location – English <a href="https://sharedhealthmb.ca/files/covid-19-testing-location-letter.pdf">https://sharedhealthmb.ca/files/covid-19-testing-location-letter.pdf</a> Additional sizes and languages available UPDATED</li> <li>• Do I need to be screened? <a href="https://sharedhealthmb.ca/files/do-i-need-to-be-screened.pdf">https://sharedhealthmb.ca/files/do-i-need-to-be-screened.pdf</a> UPDATED</li> </ul> <p><b>Media Updates:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">COVID-19 Bulletin #30</a></li> </ul> <p><b>News Release:</b></p> <p>For March 24, 2020, the Premier of Manitoba shared the following:</p> <ul style="list-style-type: none"> <li>○ 1) Freeze any rent increases, effective April 1, 2020.</li> <li>○ 2) Postponing all non-urgent eviction hearing.</li> </ul> <ul style="list-style-type: none"> <li>• <a href="#">Manitoba to Postpone Eviction Hearings and Freeze Rent Increases</a></li> </ul> <p><b>Videos:</b></p> <ul style="list-style-type: none"> <li>• Premier’s press conference: <a href="#">Video</a></li> </ul> <p><b>As always, up-to-date information is available at the following locations:</b></p> <p>Information for the Public: <a href="https://www.gov.mb.ca/health/coronavirus/">https://www.gov.mb.ca/health/coronavirus/</a></p> <p>Information for Health Care Providers, Physicians &amp; Staff <a href="https://sharedhealthmb.ca/covid19/providers/">https://sharedhealthmb.ca/covid19/providers/</a></p> <p><b>NEW: Follow us on Social Media</b></p> <p><a href="https://twitter.com/SharedHealthMB">https://twitter.com/SharedHealthMB</a></p> <p><a href="https://www.facebook.com/sharedhealthmanitoba/">https://www.facebook.com/sharedhealthmanitoba/</a></p> <p><a href="https://www.instagram.com/sharedhealthmb/">https://www.instagram.com/sharedhealthmb/</a></p>
<b>Logistics</b>	<ul style="list-style-type: none"> <li>• Shared Health Supply Chain Management has set up a process for Manitoba’s health system to order PPE: Phone# 204-926-3766 or email <a href="mailto:SCMCommandIntake@sharedhealthmb.ca">SCMCommandIntake@sharedhealthmb.ca</a>.</li> <li>• A process for PPE requests from government departments outside of Health has been established by Manitoba Emergency Measures Organization. Departmental Logistics leads are to communicate PPE needs to <a href="mailto:MECC.Logistics@gov.mb.ca">MECC.Logistics@gov.mb.ca</a></li> <li>• Work on coordinating donated PPE supplies from labs and industries is underway.</li> <li>• Current inventory of PPE supplies is being closely monitored, and regions and sites continue to be asked to take steps to ensure supplies of PPE, including procedure/surgical masks and N95 respirators, are maintained and that providers and staff are aware of their appropriate clinical use.</li> </ul>

**REFERENCE LINKS:**

WHO Situation Reports <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>

PHAC - <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

<b>Situation Report Written By:</b>	<b>Situation Report Approved By:</b>
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