

OPERATIONAL CHANGE

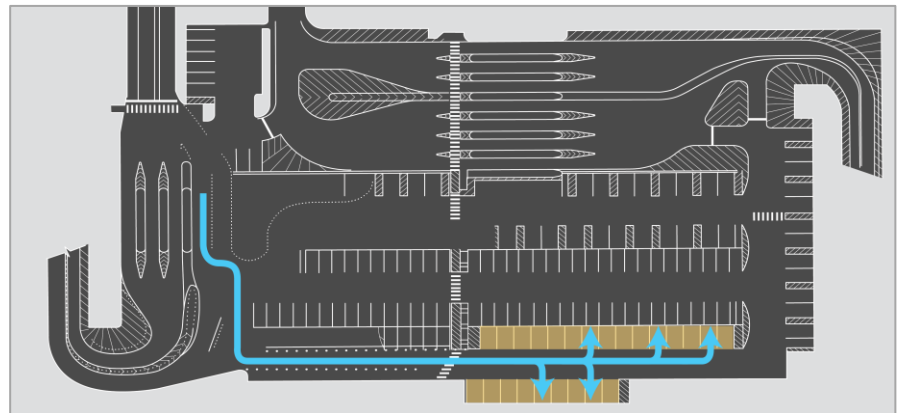
LGA Terminal B Garage Level 1 Pick-Up Area Updates

Starting Nov 2nd, all black cars and pre-booked car services will use LGA Terminal B Garage Level 1 instead of the previous Level 2 area for customer pick-ups. Instead of using the ramp to enter Level 2, please use this guide and follow the signing to the designated Prebook Car Services area on Level 1 where you will find parking spaces dedicated for your operation. This area is a dedicated pick-up area only, no dwelling/parking more than 5 minutes. For dwelling/parking longer than 5 minutes please use our Cell Phone Waiting Lot located on 94th Street. Do not leave vehicles unattended in this new area, any unattended vehicles will be ticketed/towed at the owner's expense.

1 Enter the garage:

Stay on Level 1 of the garage and head to the designated pick-up area

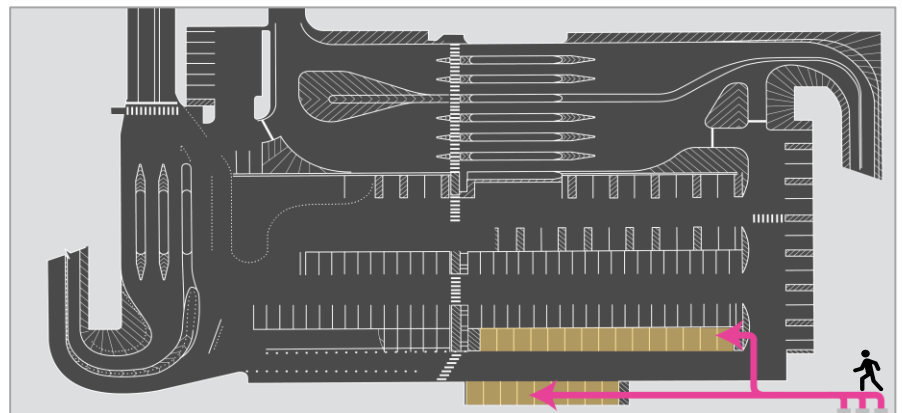
Follow signs labeled "Manager Parking Only"



— Vehicles

2 Pick up customers:

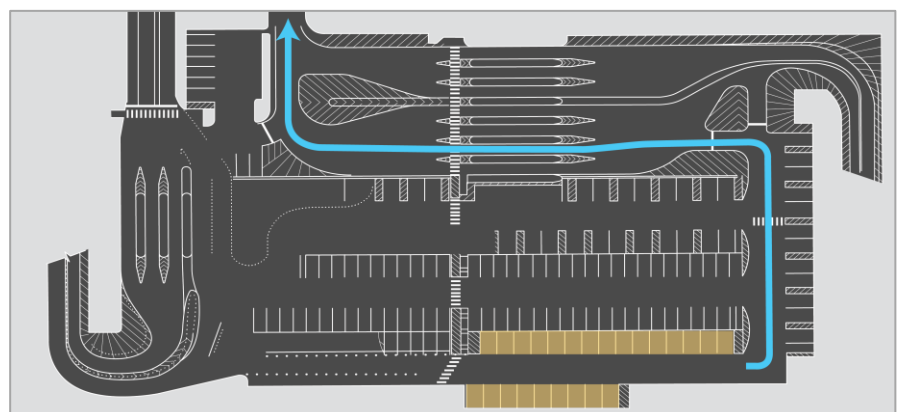
Customers arrive at the garage for pick-up via the elevators



— Customers

3 Leave the garage:

Follow signs to exit



— Vehicles