

USTRANSCOM Personal Property Advisory #20-0060A UPDATE

Date: 14 March 2020

From: USTRANSCOM Defense Personal Property Program Directorate (TCJ9), Scott AFB, IL 62225

To: All Transportation Service Providers (TSPs) servicing DOD personal property shipments

Subject: Stop Movement for all Domestic Shipments (effective Monday, 16 March 2020)

Purpose: To notify industry of DOD's expanded stop movement order, and to provide additional guidance on servicing domestic personal property shipments.

1. On 13 March 2020, DOD issued a directive stopping all Permanent Change of Station moves for DOD military and civilian personnel thru 11 May 2020. This guidance supplements the 11 March 2020 DOD directive stopping certain overseas movements.
2. TSPs should TAKE NO ACTION on any scheduled pick-up/pack-out scheduled on or after 14 March 2020 without positive contact from the DOD office responsible for the shipment.

NOTE: Shipments for Retirees / Separatees are exempt and should proceed as planned.

3. Upon receipt of this advisory, TSPs should contact DOD customers with scheduled pick-ups/pack-outs to inform them they've been directed by DOD to delay servicing their shipment pending further guidance from the Department.
4. As installations may change local access procedures as a result of COVID-19, TSPs are encouraged to contact local Transportation Offices prior to dispatching crews and vehicles to installations.
5. While both DOD directives provide for exceptions, TSPs should expect delayed shipment awards, changes to pick-up dates and—in some cases—shipment cancellations.
6. Deliveries of household goods, unaccompanied baggage, and non-temporary storage lots (including transfer of custody to new TSP) should continue as scheduled. Again, TSPs should contact the destination transportation office to ensure any change in installation access procedures are understood and accounted for.
7. DOD Families are assessing the impacts of these stop movement orders on their own travel and housing plans (to include pack-outs and pick-ups under way). Thank you for your patience and understanding as DOD Families assess this new guidance and adjust their plans.
8. Updates will be pushed as new information is released, and USTRANSCOM will schedule conference calls to discuss these developments with industry.

9. This advisory was approved for release by the USTRANSCOM Deputy Director for Operations, Defense Personal Property Program Directorate (TCJ9-O).