



I MY PANTHER BENEFITS

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Benefits Updates – July 19, 2021

Friendly Reminder: Dependent Eligibility Verification *Monthly Removal*

Effective July 1, 2020, the People First Service Center implemented the dependent eligibility verification review process for all newly added dependents (added July 1, 2020, or **after**).

Each employee has been sent multiple notices from FIU Benefits and People First as described in [GC 303 New Dependent Eligibility Verification Review Process \[07-02-2020\]](#). Once the dependent is removed, the employee must go through the appeal process to provide the required documentation, and if approved, the dependents will be added back to the insurance benefits with a **prospective effective date** (e.g., if the appeal is approved and valid documentation is received on March. 15, 2021, the dependent will be added back to coverage starting April. 1, 2021).

As a reminder, the fastest way to provide the documentation is to log in to [People First](#), select the Submit button (top right corner of the screen once logged in) and submit the documentation through the Submit screen. Any questions regarding the type of documentation required, how to submit the documentation or any other questions related to the dependent verification process, please contact the People First Service Center at 866-663-4735 and ask to speak to a member on the dedicated, dependent eligibility verification team.

Questions? Contact Benefits Administration, call 305-348-2181 or email benefits@fiu.edu.