

FIU Human Resources

I ♥ MY PANTHERBENEFITS

Phone: (305) 348-2181 • Email: benefits@fiu.edu • Website: hr.fiu.edu/benefits

Benefits Updates | August 31, 2026

Address Review Reminder

Stay on top of your State-Sponsored Benefits by keeping your contact information on file up to date in **FIU's PantherSoft System**.
Take the time to review your contact information in the People First system and make the necessary changes in your employee profile via the **PantherSoft Self-Service** portal (my.fiu.edu). Updates are reflected in People First within the next 72 hours.
While updating your mailing address, verify your home address, phone number, and notification email address and update as needed. In addition, employees are strongly encouraged to have at least one additional contact method such as a personal email address in their PantherSoft profile.

If you have experienced any changes, please promptly update your information on file. As a reminder, an address change may trigger a Qualifying Status Change (QSC) Event. For assistance with enrollment or benefit plan changes, call the **People First Service Center at 866-663-4735**, Monday through Friday, 8 a.m. to 6 p.m. ET.

New People First Multi-Factor Authentication (MFA) Process

The People First portal login process is implementing Multi-Factor Authentication (MFA), to enhance account security and help protect employees' personal and benefits information. MFA adds an extra layer of protection by requiring users to enter their password and a temporary verification code delivered through their selected authentication method.

Employees are encouraged to review the **MFA Setup Guide** and complete the setup process. To ensure successful verification, it is important to keep contact information current in **PantherSoft Employee Self-Service** (my.fiu.edu), particularly for employees who choose to receive authentication codes through their email address or mobile phone number.

Benefit Resources for Adjunct Faculty and Temporary Employees

Adjunct faculty and temporary employees are encouraged to explore the resources available through FIU's Temporary Employee Benefits website. The site provides important information on benefit eligibility, available programs, and additional resources designed to support temporary employees throughout their employment with the university.

Fall Financial Educational Webinars

This fall, be sure to take advantage of a variety of financial education webinars designed to support short- and long-term financial goals. Offered in partnership with authorized plan providers, these sessions provide valuable insights and practical strategies to help employees make informed financial decisions at every stage of their career.
Review the schedule and register to at go.fiu.edu/retirementwebinars.

What You Need to Know about Student Loans updates- Get Support through SAVI

Recent changes to federal student loan programs may affect borrowers' repayment strategies and long-term savings. One notable update is the increase in the autopay interest rate discount from 0.25% to 1%, effective July 1, 2026. Borrowers who already enrolled in autopay will receive the enhanced discount automatically, while those not currently enrolled have until September 30, 2026, to sign up and lock in the lower rate through June 2028. Although the discount does not reduce required monthly payments, it can significantly lower the amount paid in interest over time.

To help navigate these changes, the FIU community has access to **Savi**, a student loan assistance and financial wellness benefit designed to support repayment and loan forgiveness planning. Through Savi, you can receive personalized guidance, identify potential savings opportunities, and better understand how recent student loan changes may affect your financial goals.

Create a free account at fiu.bysavi.com to access a personalized breakdown of how these changes affect your specific loans.

Questions? Contact Benefits Administration at benefits@fiu.edu.