

FIU Human Resources

I ♥ MY PANTHERBENEFITS

Phone: (305) 348-2181 • Email: benefits@fiu.edu • Website: hr.fiu.edu/benefits

Benefits Updates – May 23, 2022

State Group Insurance Educational YouTube Videos

- The State Group Insurance offers great resources for all employees to stay informed regarding their benefits. Tune in to the State Group Insurance YouTube Channel that offers a wealth of pre-recorded videos available for you to view year-round!

  Take advantage of this great resource to learn about provider plans at your convenience.

Over the Counter (OTC) Covid-19 Test

- If you are a State Group Insurance Health plan enrollee and you've purchased an at-home COVID-19 test on or after January 15, 2022, *you may be eligible* for reimbursement. Claims can be filed online by registering and logging in to the CVS Caremark website.

  Questions? Rx Plan members may contact **CVS Caremark** directly at (888)766-5490.

Telehealth Services

- If you are a State Group Insurance Health plan enrollee, effective January 1, 2022, telehealth services are covered for all primary care and specialty appointments. Telehealth services are provided remotely through a two-way interactive electronic device and must include both audio and visual communication. Telehealth services may be provided through a telehealth vendor, or through a virtual visit with your network or non-network provider (PPO plan only). Applicable copay(s) may apply.

  Make sure to contact your insurance plan/provider to learn more about covered telehealth services.

Questions? Contact Benefits Administration at 305-348-2181 or benefits@fiu.edu.