

# MOHCD Planning Survey

Mayor's Office of Housing and Community Development (MOHCD) Planning Survey

1. What do you and your family need to get or stay in housing in San Francisco? Please check up to five (5) items. \*

- ☐ Employment – Higher income
- ☐ Employment – Proximity to work
- ☐ Financial - Rental subsidy, housing voucher, or other reduced-cost housing
- ☐ Financial - Relocation/moving help (application help, deposit money, etc.)
- ☐ Financial - Down payment help
- ☐ Financial - Mortgage, HOA dues or foreclosure help
- ☐ Housing - Accessible or adaptable unit for persons with disabilities
- ☐ Housing - Home repairs/modifications
- ☐ Housing - More affordable housing
- ☐ Housing - More protections to allow me to stay in my housing
- ☐ Legal - Eviction prevention or landlord negotiation
- ☐ Planning - Credit help (counseling/repair)
- ☐ Planning - Budgeting
- ☐ Better services
- ☐ Better transportation
- ☐ Better schools
- ☐ Better outdoor recreation
- ☐ Better safety
- ☐ Other:
- ☐ N/A - Neither I nor my family need anything housing-related right now

\*

2. Other than housing services, what are the services that are most important for you and/or your family? Please check up to five (5) items. \*

☐ Benefits - Help with CalWorks, SNAP, MediCare, MediCal, General Assistance, etc.

☐ Childcare - Affordable childcare

☐ Childcare - After-school programs

☐ Education - ESL classes

☐ Education - GED and high school diploma programs

☐ Employment - Getting a job

☐ Employment - Learning new skills

☐ Financial literacy/budgeting

☐ Health - Better access to healthcare

☐ Health - Mental health/substance use help

☐ Legal - Immigration support

☐ Legal - Consumer/Civil rights

☐ Legal - Worker/employment rights

☐ Legal - Eviction prevention

☐ Wellness - Access to healthy food

☐ Wellness - Access to recreation

☐ Other:

\*

☐ N/A – Neither I nor my family use (or need) any services right now

3. How would you likely find out about these services? Please check all that apply. \*

- ☐ 311
- ☐ MOHCD website/office
- ☐ Other City Dept. Website/Office
- ☐ Internet Search
- ☐ Facebook or other social media
- ☐ Neighborhood Center
- ☐ Public Library
- ☐ Church or School
- ☐ Family or Friend
- ☐ Social Worker
- ☐ Bus Ad
- ☐ Radio or TV Ad
- ☐ Newspaper
- ☐ Posted flyers
- ☐ Other:

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## Programs and services

4. What, if anything, gets in the way of being able to use programs and services that would meet your needs? Please check all that apply. \*

- ☐ I do not qualify for services
- ☐ I cannot apply to services because there are no spaces available
- ☐ The location of programs and services is not convenient for me
- ☐ Service providers' hours are not convenient for me
- ☐ The services are not provided in my language
- ☐ The services and/or programs are too expensive for me
- ☐ Other:

\*

- ☐ N/A

5. Are there services that you need but haven't been able to find?

- ☐ Yes, I need the following services and have not been able to find them:

- ☐ No, I don't need additional services

6. What legal services are (or would be) most useful to you or your family?

Please check up to three (3) items. \*

- ☐ Benefits support (SSDI, Section 8, etc.)
- ☐ Consumer/credit protection
- ☐ Eviction defense
- ☐ Immigration support
- ☐ Labor/Wage protection
- ☐ Record expungement/sealing
- ☐ Tickets, fees, fines help
- ☐ General legal help
- ☐ Other:
- ☐ N/A - Neither I nor my family need any legal services right now

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**Jobs and financial stability**

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7. If you needed help getting or keeping a job, which of the following services would be the most important to you? Please check up to three (3) items. \*

- ☐ GED or Higher education/college
- ☐ Vocational training
- ☐ Improving my English skills
- ☐ Help dealing with the justice system or courts
- ☐ Affordable childcare
- ☐ Mentorship/coaching
- ☐ Work clothes, supplies, or tools
- ☐ Transportation
- ☐ Other:
- ☐ None - I don't need anything work related right now

\*

8. What would you and your family need to be financially stable or be able to build wealth? Please check up to three (3) items. \*

- ☐ Higher paying job(s)
- ☐ Education
- ☐ Job Training
- ☐ Help to pay down debt
- ☐ Better budgeting/planning
- ☐ Financial education
- ☐ Stable rent
- ☐ Homeownership
- ☐ Other:
- ☐ None - I and my family are financially stable

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### Internet access

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9. Are you able to access the Internet? If yes, where? Please check all that apply. \*

- ☐ At home, on a desktop or tablet
- ☐ On a smartphone
- ☐ At the library, community center or other public place
- ☐ At a friend or relative's home
- ☐ At work
- ☐ Not at all



10. Are you able to use the Internet to apply for affordable housing opportunities? This includes filling out an online form and uploading documents. \*

- ☐ Yes
- ☐ No
- ☐ Not applicable

11. What's the best way to provide you information about affordable housing opportunities? Please check up to three (3) items. \*

- ☐ MOHCD website
- ☐ MOHCD email alert
- ☐ Text message to my cell phone
- ☐ Facebook or other social media
- ☐ Housing counseling agency
- ☐ Other community service organization
- ☐ Bus Ad
- ☐ Radio or TV Ad
- ☐ Newspaper
- ☐ Posted flyers
- ☐ Other:
- ☐ I'm not interested in affordable housing opportunities

\*

12. If you're interested in buying a home in San Francisco, what do you think are the main challenges? Please check up to three (3) items. \*

- ☐ Housing cost
- ☐ Buyer competition
- ☐ Not enough income
- ☐ Undocumented income
- ☐ Job doesn't pay enough
- ☐ Credit problems
- ☐ Lack of financing
- ☐ Cannot find/afford in a convenient location
- ☐ Size of available units
- ☐ Amenities of available units
- ☐ Other:
- ☐ I'm not considering homeownership in San Francisco

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## **Housing discrimination**

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13. Have you, or has anyone in your household, been discriminated against in housing in San Francisco?

*Discrimination can be related to your personal traits such as:*

- *Race*
- *Color*
- *National origin or ancestry*
- *Religion*
- *Sex*
- *Family or marital status*
- *Disability*
- *Gender or gender expression*
- *Sexual orientation*
- *Source of income*
- *Genetic information*
- *Age*
- *Height or weight*
- *Place of birth*

*Examples include:*

- *Discrimination when attempting to rent or buy*
- *Discrimination when trying to get a loan*
- *Discrimination when trying to use a housing voucher*
- *Discrimination when requesting help or modifications for your disability*

\*

- ☐ Yes, I have been (or someone in my household has been) discriminated against in housing in San Francisco
- ☐ No, no one in my household has been discriminated against in housing in San Francisco

14. If you or someone in your household has made a formal complaint about housing discrimination (a.k.a. a fair housing complaint), to whom did you make the complaint?

- ☐ San Francisco Human Rights Commission (HRC)
- ☐ California Department of Fair Housing and Employment (DFHE)
- ☐ US Department of Housing and Urban Development (HUD)
- ☐ Other:
- 
- ☐ Not applicable

15. Did anyone harass or retaliate against you for making the complaint?

- ☐ Yes
- ☐ No

## Housing choices

16. On a scale from 1-5, how much do you feel like you have a choice in where you live? \*

	1	2	3	4	5	
No choice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most choice

17. If you feel like you don't have enough choice in where you live, what are the barriers to living where you'd choose to live? Please check all that apply.

\*

- ☐ Housing is too expensive there
- ☐ Not enough available housing there (e.g. no homes are for sale or for rent when I've looked)
- ☐ I don't feel welcome there
- ☐ I've been denied housing there
- ☐ Buildings and/or public spaces there do not accommodate my disability
- ☐ Housing that exists there is not large enough/does not have enough bedrooms for my household
- ☐ I live in a rent-controlled building and don't want to lose it
- ☐ I need to live near my job
- ☐ I need to live near my child's/children's school
- ☐ I need to stay near my family/community
- ☐ Other:

\*

- ☐ Not applicable

18. Do you have any of the following serious concerns about your home?

Please check all that apply. \*

- ☐ Too many people living there for the space we have
- ☐ Lead paint or hazardous materials
- ☐ Poor air quality or lack of ventilation
- ☐ Utilities (water, heat, electricity) do not work
- ☐ Mold
- ☐ Rodents, cockroaches or other pests
- ☐ Physical safety or fire hazards
- ☐ Doesn't have physical accessibility items we need (railings, ramps or elevators)
- ☐ Other:
- ☐ N/A - I have no serious concerns

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## Neighborhoods

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19. What do you like most about your neighborhood shopping area? Please check up to three (3) items. \*

- ☐ Convenient store hours
- ☐ Convenient transportation
- ☐ Everything is all in one area
- ☐ Affordability of goods and services
- ☐ Selection of stores
- ☐ Food and grocery markets
- ☐ Restaurants
- ☐ Community gathering places
- ☐ Street ambiance
- ☐ Historical/cultural setting
- ☐ Unique experience
- ☐ Supporting the local economy
- ☐ Other:

\*

20. What do you like least about your neighborhood shopping area? Please check up to three (3) items. \*

- ☐ Inconvenient location
- ☐ Inconvenient store hours
- ☐ Poor store selection
- ☐ Poor quality goods or services
- ☐ Lack of parking
- ☐ Lack of public transportation
- ☐ Not a unique or particularly interesting area
- ☐ Area is run-down
- ☐ Cost of goods or services
- ☐ Too crowded
- ☐ Crime or safety issues
- ☐ Lack of clean, public bathrooms
- ☐ No place to gather
- ☐ Other:
- ☐ None of the above, I have no issues with my local shopping area

\*



21. What public space improvements do you think your neighborhood most needs? Please check up to three (3) items. \*

- ☐ Parks and open spaces
- ☐ Playgrounds
- ☐ Plazas
- ☐ Indoor recreational space
- ☐ Trails and steps
- ☐ Murals/art projects
- ☐ Street beautification projects
- ☐ Better sidewalks, safer crosswalks
- ☐ Other:

\*

22. What are things that do or would build your sense of community? Please check up to three (3) items. \*

- ☐ Cultural events
- ☐ Holiday events
- ☐ Block parties or other local gatherings
- ☐ Spaces to gather and meet
- ☐ Community planning
- ☐ Volunteer opportunities
- ☐ Sporting events
- ☐ Social media
- ☐ Other:

\*

23. How can the City support your community's culture (activities, institutions, and spaces)? Please check all that apply.

☐ Preserving and strengthening cultural/community assets (businesses, organizations, traditions, events)

☐ More support for arts and cultural programming

☐ Other:

\*

### Opinion of MOHCD

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24. What is your opinion of the Mayor's Office of Housing and Community Development in the following areas? If you do not have an opinion, please enter N/A. \*

	Poor	Fair	Good	Excellent	N/A	
Staff knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Staff courtesy and professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Quality of informational materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Timely responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Department website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Comments

### Demographic Information

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25. Please check all that apply.

\*

- ☐ I live in San Francisco
- ☐ I work in San Francisco
- ☐ I work for a San Francisco community-based organization
- ☐ I own or operate a business in San Francisco
- ☐ I do not live, work, own or operate a business in San Francisco

26. I live in the following neighborhood:

(If you only work or own/operate a business in San Francisco, choose that neighborhood.)

- |   |  |
|---|--|
| <input type="radio"/> Bayview Hunters Point | <input type="radio"/> Noe Valley                 |
| <input type="radio"/> Bernal Heights        | <input type="radio"/> North Beach                |
| <input type="radio"/> Castro/Upper Market   | <input type="radio"/> Oceanview/Merced/Ingleside |
| <input type="radio"/> Chinatown             | <input type="radio"/> Outer Mission              |
| <input type="radio"/> Excelsior             | <input type="radio"/> Outer Richmond             |
| <input type="radio"/> Financial District    | <input type="radio"/> Pacific Heights            |
| <input type="radio"/> Glen Park             | <input type="radio"/> Portola                    |
| <input type="radio"/> Golden Gate Park      | <input type="radio"/> Potrero Hill               |
| <input type="radio"/> Haight Ashbury        | <input type="radio"/> Presidio                   |
| <input type="radio"/> Hayes Valley          | <input type="radio"/> Presidio Heights           |
| <input type="radio"/> Inner Richmond        | <input type="radio"/> Russian Hill               |
| <input type="radio"/> Inner Sunset          | <input type="radio"/> Seacliff                   |
| <input type="radio"/> Japantown             | <input type="radio"/> South of Market            |
| <input type="radio"/> Lakeshore             | <input type="radio"/> Sunset/Parkside            |
| <input type="radio"/> Lincoln Park          | <input type="radio"/> Tenderloin                 |
| <input type="radio"/> Lone Mountain/USF     | <input type="radio"/> Treasure Island            |
| <input type="radio"/> Marina                | <input type="radio"/> Twin Peaks                 |
| <input type="radio"/> McLaren Park          | <input type="radio"/> Visitacion Valley          |
| <input type="radio"/> Mission               | <input type="radio"/> West of Twin Peaks         |
| <input type="radio"/> Mission Bay           | <input type="radio"/> Western Addition           |
| <input type="radio"/> Nob Hill              |  |

27. I currently live in a: \*

- ☐ House/apartment/room where I pay rent (includes supportive or temporary housing if you pay rent there)
- ☐ House/apartment that I own
- ☐ Student housing unit
- ☐ Temporary situation with friends or family where I don't pay rent (e.g. on a friend or family member's couch)
- ☐ Transitional residential program where I don't pay rent (e.g. treatment, halfway house, etc.)
- ☐ Homeless shelter
- ☐ Tent, RV, outside, or other non-permanent structure
- ☐ Other:

28. I rent from: \*

- ☐ Another tenant in my unit
- ☐ A private landlord (no subsidy or voucher)
- ☐ A private landlord with a subsidy or voucher, e.g. Section 8
- ☐ A private landlord in a Below Market Rate (BMR) unit
- ☐ The San Francisco Housing Authority
- ☐ An affordable housing developer or supportive housing provider that subsidizes my rent
- ☐ Other:

29. My age falls into the following range: \*

- ☐ Under 18 years
- ☐ 18 - 24 years
- ☐ 25 - 34 years
- ☐ 35 - 44 years
- ☐ 45 - 54 years
- ☐ 55 - 62 years
- ☐ 63 years and better
- ☐ I prefer not to answer

30. Please describe your disability status: \*

- ☐ I have a documented disability
- ☐ I have a disability, but it is not documented
- ☐ I do not have a disability
- ☐ I prefer not to answer

31. Please describe your HIV status: \*

- ☐ I am living with HIV or AIDS
- ☐ I do not know whether or not I am living with HIV or AIDS
- ☐ I know I am not living with HIV or AIDS
- ☐ I prefer not to answer

32. My preferred spoken language is: \*

- ☐ English
- ☐ American Sign Language
- ☐ Spanish
- ☐ Mandarin / 普通话
- ☐ Cantonese / 廣東話
- ☐ Russian / русский
- ☐ Filipino
- ☐ Korean / 한국어
- ☐ Vietnamese / Tiếng Việt
- ☐ Samoan
- ☐ Arabic
- ☐ Other:

33. My gender is: \*

- ☐ Female
- ☐ Male
- ☐ Genderqueer/Gender Non-binary
- ☐ Trans Female
- ☐ Trans Male
- ☐ Other:

- ☐ I prefer not to answer

34. My sexual orientation is: \*

- ☐ Bisexual
- ☐ Gay/Lesbian/Same-Gender Loving
- ☐ Questioning/Unsure
- ☐ Straight/Heterosexual
- ☐ Other:
- ☐ I prefer not to answer

35. I describe my race/ethnicity as: (Please check all that apply)

American Indian or Alaska Native:

- ☐ American Indian or Alaska Native (tribal heritage not known)
- ☐ If known, please specify tribal heritage (ex: Cherokee, Pueblo, Navajo, etc.):

\*

Asian:

- ☐ Chinese
- ☐ Filipino
- ☐ Asian Indian
- ☐ Vietnamese
- ☐ Japanese
- ☐ Korean
- ☐ Other Asian (Thai, Taiwanese, Burmese, etc.):

\*

Black, African American, or African:



Black, African American, or African.

- ☐ Black or African American
- ☐ Ethiopian
- ☐ Nigerian
- ☐ Other Black or African (Jamaican, Eritrean, Haitian, etc.):

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Latino/a or Hispanic:

- ☐ Mexican or Chicano
- ☐ Salvadoran
- ☐ Nicaraguan
- ☐ Guatemalan
- ☐ Puerto Rican
- ☐ Indigenous
- ☐ Other Latino/a or Hispanic (Spanish, Peruvian, Honduran, etc.):

\*

Middle Eastern or North African:

- ☐ Middle Eastern or North African
- ☐ If known, please specify (ex: Iranian, Lebanese, Egyptian, etc.):

\*

Native Hawaiian or Other Pacific Islander:

- ☐ Native Hawaiian
- ☐ Samoan
- ☐ Chamorro
- ☐ Other Pacific Islander (Tongan, Fijian, Marshallese, etc.):

\*

White:

☐ White

☐ If known, please specify (ex: Irish, German, Russian, etc.):

\*

36. The total number of occupants (adults and children) living in my household is: \*

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9 and over

37. The total gross income (before taxes) from all members of my household is: \*

- ☐ Under \$25,000
- ☐ \$25,000 - \$49,999
- ☐ \$50,000 - \$74,999
- ☐ \$75,000 - \$99,999
- ☐ \$100,000 - \$124,999
- ☐ \$125,000 - \$149,999
- ☐ \$150,000 and above

38. The highest degree or level of school that I have completed is: \*

- ☐ Less than a high school diploma
- ☐ High school degree or similar (e.g. GED)
- ☐ Some college, no degree
- ☐ Associate degree (e.g. AA, AS)
- ☐ Bachelor's degree (e.g. BA, BS)
- ☐ Master's degree (e.g. MA, MS, MEd)
- ☐ Professional degree (e.g. MD, DDS, DVM)
- ☐ Doctorate (e.g. PhD, EdD)

39. If you would like to participate in the raffle for 1 of 2 \$25 Target gift cards, please enter your email address or phone number below. Your email or phone number will not be used for any other purpose.

# MOHCD Program Evaluation Survey

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1. Have you used any of the following ***economic and workforce development*** programs? Check all that you have used. \*

- |  |   |
|--|---|
| <input type="checkbox"/> Employment Services Based in Your Neighborhood<br><i>(Access points provide job preparation workshops, job search help and connections to opportunities)</i>  | <input type="checkbox"/> San Francisco Shines/Façade and Tenant Improvement Program<br><i>(Improves storefronts and business interiors through grants, and design and project help)</i> |
| <input type="checkbox"/> Employment Services for Young Adults (18-24)<br><i>(Career education and job services for youth)</i>  | <input type="checkbox"/> Small Business Development Center<br><i>(Provides business owners/managers with free information, training, and one-on-one consulting)</i>                     |
| <input type="checkbox"/> Industry Specific Skills/Sector Training Programs<br><i>(Training and certification in four growing industries in San Francisco: CityBuild Academy (construction), Healthcare Academy, Hospitality Academy, and TechSF (Technology/IT))</i> | <input type="checkbox"/> Women Entrepreneurship Fund<br><i>(Strengthens women-owned businesses through technical help and grants of up to \$5,000)</i>                                  |
| <input type="checkbox"/> Job Readiness Services<br><i>(Help to get past obstacles that can prevent individuals from getting a job or training. This includes driver's license, GED/HS diploma, computer skills, etc.)</i>  | <input type="checkbox"/> I have not used any of these programs.   |
| <input type="checkbox"/> San Francisco Revolving Loan Fund<br><i>(Provides businesses with small, low-interest, flexible loans up to \$50,000)</i>   |   |

2. Have you used any of the following ***housing placement*** programs?

Check all that you have used. \*

- ☐ Below Market Rate and 100% Affordable Rental Units  
*(Includes discounted rental units in market-rate developments and 100% affordable housing buildings)*
- ☐ Homebuyer Programs, including:
  - Below Market Rate (BMR) Ownership Program
  - Down Payment Assistance Loan Program (DALP) for Market Rate Units
  - Homeownership Counseling and Education programs
  - Mortgage Credit Certificate (MCC)
- ☐ DAHLIA Housing Portal  
*(Helps applicants find and apply for City sponsored affordable housing opportunities online)*
- ☐ Housing Lottery Program, including:
  - Certificate of Preference Program (COP)
  - Displaced Tenant Housing Preference Program (DTHP)
  - Neighborhood Resident Housing Preference Program (NRHP)
- ☐ Housing Counseling and Search Support  
*(Provides education and one-on-one housing counseling to find affordable housing opportunities)*
- ☐ I have not used any of these programs.

3. Have you used any of the following ***housing services***? Check all that you have used. \*

- ☐ Accessory Dwelling Unit Program  
*(Makes permitting secondary units, in-law units, or cottages easier)*
- ☐ Eviction Prevention  
*(Stabilizes housing for renters through tenant counseling and education, legal representation, and financial help)*
- ☐ Programs for Homeowners, including:
  - Mortgage Assistance Loan Program (MALP)
  - Code Violation Enforcement-Deferred Rehab (COVER) Loan Program
  - Healthy Homes Property Rehab Loans
- ☐ Supportive Housing for HIV+ Persons  
*(Support, case management, and rental subsidies and housing for persons with HIV/AIDS)*
- ☐ I have not used any of these programs.

4. Have you used any of the following ***community services***? Check all that you have used. \*

- ☐ Financial Education  
*(Financial education and counseling to help individuals achieve self-sufficiency and improve financial security)*
  - ☐ Legal Services  
*(Legal support for immigration, employment, personal safety, government benefits, consumer rights, and discrimination)*
  - ☐ Services for HOPE SF and RAD Residents  
*(Creates housing stability, economic mobility and job readiness, education, health and safety)*
  - ☐ I have not used any of these programs.
-

5. You indicated that you have used the following ***economic and workforce development*** programs. Please choose an overall rating and briefly describe your experience with these programs. \*

	Poor	Fair	Good	Excellent	
Employment Services Based in Your Neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Employment Services for Young Adults (18-24)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Industry Specific Skills/Sector Training Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Job Readiness Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
San Francisco Revolving Loan Fund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
San Francisco Shines - Façade and Tenant Improvement Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Small Business Development Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Women Entrepreneurship Fund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Comments \*



6. You indicated that you have used the following ***housing placement*** programs. Please choose an overall rating and briefly describe your experience with these programs. \*

	Poor	Fair	Good	Excellent	
Below Market Rate and 100% Affordable Rental Units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Homebuyer Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
DAHLIA Housing Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Housing Lottery Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Housing Counseling and Search Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Comments \*

7. You indicated that you have used the following ***housing services***. Please choose an overall rating and briefly describe your experience with these services. \*

	Poor	Fair	Good	Excellent	
Accessory Dwelling Unit Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Eviction Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Programs for Homeowners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Supportive Housing for HIV+ Persons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Comments \*

8. You indicated that you have used the following ***community services***. Please choose an overall rating and briefly describe your experience with these services. \*

	Poor	Fair	Good	Excellent
Financial Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for HOPE SF and RAD Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments \*

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9. If you would like to participate in the raffle for a \$25 Safeway gift card, please enter your email address or phone number below. Your email or phone number will not be used for any other purpose.