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## Michigan Family Assistance Centers

*Proudly Serving  
all Who Serve*



Toll Free # 1-844-653-2645

## Family Assistance Centers

### National Guard Family Assistance



Family Assistance Centers are located throughout the state and are organized to provide a comprehensive host of services to regional and to geographically dispersed Service Members, Veterans and Families. The mission of a FAC is to provide outreach and support services to Service Members, Veterans, Retirees and Families regardless of branch affiliation.

#### Services Provided

- Resource Information
- Referrals for community support services
- Referrals for Financial Counseling
- Basic Information on Deers
- ID Card Services
- Transition Assistance
- Survivor Outreach
- Child and Youth Programs
- Financial Counseling & Assistance Information

#### Six Essential Services

#### Crisis Intervention:

Capable of providing counseling and assistance and referrals to appropriate sources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature

#### ID Cards and DEERS:

Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

#### TRICARE Health and Dental:

Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE health and dental services.

#### Legal Assistance:

The provision of legal information and coordination with the State Legal Assistance Officer for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and legal matters pertaining to deployment.

#### Financial Management:

Financial counseling and assistance is available to assist with resolving financial issues. Army Emergency Relief, Michigan Military Family Relief Fund, and EANGUS, are a few of the resources available to eligible Military Families and Veterans.

#### Information and Referral:

Referring family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides assistance and/or directs the family member to where help can be found.

#### Additional Information that a Family Assistance Center can provide are:

#### Benefits and Entitlements:

This service provides information on the benefits and entitlements for military service members and their families. Commissary, Exchange privileges, discount ticket sales, and VA Home Mortgages, are just a few.

#### Wellness calls

Family Assistance will make calls every 30 days to Family Members or designated points of contact during a deployment

## Helpful Web Sites

#### Michigan Family Programs:

<http://minationalguard.com/familyprograms>

#### Military One Source:

[www.militaryonesource.com](http://www.militaryonesource.com)

#### American Red Cross:

[www.redcross.org](http://www.redcross.org)

#### DEERS :

[www.dmdc.osd.mil](http://www.dmdc.osd.mil)

#### DFAS:

[www.dfas.mil](http://www.dfas.mil)

#### My Pay:

[www.mypay.dfas.mil](http://www.mypay.dfas.mil)

#### JSS:

[www.jointservicesupport.org](http://www.jointservicesupport.org)

#### TRICARE/health:

[www.mytricare.com](http://www.mytricare.com)

