

## For brokers and producers only

Date: September 10, 2021

**Markets:** Commercial Markets Brokers and Producers

### **Premium Repayment Plan Due to DC State of Emergency Ending**

Since the beginning of the Health Emergency, CareFirst has not terminated any DC-based Commercial Individual policy or Group policy for non-payment of premiums. On July 25, 2021, The DC Public Health State of Emergency ended; therefore, CareFirst will now allow unpaid premiums incurred for the period of January 1, 2020, through July 31, 2021, for DC-based Commercial Individual and group policies on the Facets Platform to be paid over a period of 12 months beginning October 1, 2021. This repayment plan will only apply to existing medical and dental business in arrears in the off-exchange DC jurisdiction.

**Important:** Any MD & VA-based Group and Commercial Individual plans, DC-based Group and Commercial Individual plans that do not have premiums in arrears and/or DC-based Commercial Individual plans purchased through the SHOP/DC Exchange are out of scope.

- Off-exchange Commercial Individual and Group business with an outstanding balance incurred during the Public Health Emergency are eligible.
- Individuals may make payments following the instructions on the invoice.
- To pay by check or money order - include subscriber ID and applicable group ID, send payment(s) to:

**Payment Administrator  
P.O. Box 70250  
Philadelphia, PA 19176-0250**

- To pay by credit or with debit card, subscribers in the Individual Market may call 1-877-280-8279 to make a payment toward the repayment balance.
- A letter will be sent to each Individual Subscriber and Group outlining the current outstanding amount owed, the repayment group number and explaining the balance is due. If full payment is not received after the additional 12-month grace, CareFirst may pursue further collection activities. No ID Cards will be issued under the newly established group.

#### **For more information**

If you have any questions, please contact your broker sales representative.

