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BROKER BLAST

Small Group renewals will now be sent electronically to Maryland & Virginia groups

In an increasingly digital world, we want to make sure it's easy for brokers and employer groups to work with Kaiser Permanente.

Effective immediately, Kaiser Permanente will begin to send renewal documents electronically to small groups in Maryland and Virginia starting with August effective dates and beyond. Brokers and general agents, when associated, will continue to receive renewal documents electronically.

Here are a couple of additional details to note:

- You or your clients may be asked to validate contact information to ensure we have the correct information.
- When you receive the email to view the renewal documents, simply click on the link.
- If you work with a general agent, please check with the general agency for the group's renewal documents.

If you have questions about retrieving your renewal documents, please reach out to your dedicated IMC Account Manager.

