



**TIME FOR  
CHANGE**

A large, stylized text 'TIME FOR CHANGE' is painted in white on a paved road that curves through a forest. The road is flanked by tall evergreen trees, and the sun is setting or rising behind them, casting a warm glow over the scene.

**30<sup>TH</sup> ANNUAL FALL  
CONVENTION & EXPO  
OCTOBER 15-16, 2019**

**GRAPPONE CONFERENCE CENTER  
70 CONSTITUTION AVENUE, CONCORD, NH**

**NHARCH.ORG**

# 30<sup>TH</sup> ANNUAL FALL CONVENTION & EXPO

**ATTEND ONE OR BOTH DAYS AT DISCOUNTED RATES WHEN YOU REGISTER BY OCTOBER 1!**

- Earn six contact hours each day (a total of 12 for the entire convention)
- Take home useful information and ideas to enhance your operation and to improve the level of care offered to your residents
- Meet with vendors to learn about the latest products and services and to seek solutions for the challenges unique to your community
- Network with other assisted living professionals and regulators

## **NOMINATE AN EMPLOYEE OF THE YEAR & A VOLUNTEER OF THE YEAR!**

On Tuesday, October 15, we will announce the recipients of both the NHARCH Employee of the Year and the NHARCH Volunteer of the Year awards during a luncheon ceremony.

We encourage you to take a moment to think about those employees and volunteers who make a difference to the residents and staff in your community. Use the enclosed forms to submit your nominations. NHARCH members only, please.

**THE DEADLINE FOR SUBMISSIONS IS OCTOBER 1<sup>ST</sup>.**

## **HELP PROMOTE YOUR COMMUNITY AND PARTICIPATE IN OUR RAFFLES AND 50/50 CASH PRIZE!**

Bring along a gift to be raffled off. This may be something personalized with your facility name or any gift at all - practical, useful, beautiful, or humorous. Be creative and use your imagination. Your facility will receive recognition for the donation. Raffle tickets will now be sold at a special raffle table and purchasers will get to chose which items they vie for during the drawings. **New this year...we will offer a 50/50 cash prize each day based on ticket sales. Buy 10 tickets by 8:00 a.m. each day and get 5 free!**

**USE THE REGISTRATION FORM TO INDICATE A DONATION OF A RAFFLE ITEM.**

## **DO YOU NEED AN OVERNIGHT GUEST ROOM?**

A limited number of guest rooms have been reserved at the adjacent Courtyard by Marriott Hotel at the special group rate of \$144 single/double plus tax. To secure this rate, mention our group code which is ARCR. Room reservations must be made no later than September 24, 2019 to receive the group rate. The hotel tends to sell out quickly during this time of year, so don't delay to make your reservation.

**DIAL (603) 225-0303 TO MAKE YOUR ROOM RESERVATION TODAY!**

**7:30 A.M. – 8:00 A.M.**

**CHECK-IN AND EXHIBIT HALL OPEN WITH  
CONTINENTAL BREAKFAST, PURCHASE RAFFLE TICKETS**

Sponsored by Northeast Pharmacy Services



**8:00 A.M. – 8:10 A.M.**

**WELCOME AND PROGRAM INTRODUCTION**

Wendy Switzer, Administrator, Watson Fields Assisted Living, Dover, NH

**8:10 A.M. – 9:00 A.M.**

**TIME FOR CHANGE...MAPPING OUR FUTURE**

NHARCH is at an important crossroads as our members face challenges both in operating their communities and within our industry. Are we addressing the needs of our members and our industry? Board members will be introduced and each will highlight their roles in helping to manage the association. Changes in the NHARCH board and the role of committees and how to get involved will be discussed. **This is your opportunity to help us choose a path ahead.**

**9:00 A.M. – 10:00 A.M.**

**LIFE SAFETY UPDATE**

Wendy Smigelski, Life Safety Coordinator, Chris McDonald, Health Construction Coordinator I, and Ken Walsh Reviewer Bureau of Licensing and Certification, N.H. Bureau of Licensing and Certification, Department of Health and Human Services.

Wendy Smigelski and the life safety team take to the stage for an update on rules-related matters as they pertain to resident/facility safety. Among the issues to be covered are items related to generator requirements, including types of generators and onsite fuel storage issues. They will clarify differing generator requirements for larger homes vs. smaller ones. New facility regulations will also be covered. As we have in recent years, the team has been asked to review some of the most challenging citations and issues identified during inspections. This session is also your opportunity to ask questions and seek clarification for a better understanding of how to remain in compliance and to seek solutions for often difficult situations.

Wendy Smigelski is responsible for inspecting state-licensed facilities for life safety code and licensure compliance. Some of the facilities currently being inspected include ambulatory surgical centers, assisted living facilities, outpatient clinics, etc. She also reviews construction plans for ongoing renovations of currently licensed facilities and new construction projects for proposed facilities. She was previously responsible for certification inspection of all federally-certified facilities for life safety code compliance.

Chris McDonald has been employed with the State of NH DHHS since 2008. He is currently a Fire Inspector with Health Facilities Administration: Licensing. Prior to transferring to Licensing, Chris was a Fire Inspector for Certification until 2013. Chris currently is also a specialty instructor for the NH Fire Academy. Prior to accepting a position with DHHS, Chris owned and operated a home inspection business where he earned the designation of Certified Master Inspector.

## 10:00 A.M. - 10:30 A.M.

### REFRESHMENT BREAK WITH VENDORS - SIGN UP FOR VENDOR RAFFLES AND PURCHASE NHARCH RAFFLE TICKETS!

## 10:30 A.M. - 12:00 NOON

### THE VIEW FROM EMERGENCY MANAGEMENT

Max Schultz, Deputy State Fire Marshal and Perry Plummer, Assistant Commissioner, NH Department of Safety

We welcome NH Deputy State Fire Marshall, Max Schultz, and Perry Plummer, Assistant Commissioner, NH Department of Safety who will address a number of issues related to life safety issues, offering their perspectives on the interface of DHHS and other NH and Federal rules and regulations as they apply to assisted living. Focus will be given to the topic of fire drills and the topic of fire drill waivers in certain circumstances.

Commissioner Plummer has had the pleasure of serving the past three NH Governor's as the Director of the NH Fire Academy and Bureau of EMS, the State's Director of Homeland Security and Emergency Management and now as Assistant Commissioner for the NH Department of Safety. Perry also served as the National Chairman for the Governors Homeland Security Advisors Council, the United States Co-Chair for the International Emergency Management Group, the Tri -chair the National Emergency Management Association Consortium on Homeland Security as well as the state's Liaison to the U.S. Nuclear Regulatory Commission (NRC). He is currently the Chairman of the Governor's Task Force of School Safety and Preparedness, where a nationally recognized school safety program was developed.

## 12:00P.M. - 1:00 P.M.

### BUFFET LUNCHEON AND AWARDS PRESENTATIONS

Sponsored by ECP



NHARCH Employee and Volunteer of the Year Awards, NHARCH Legislator of the Year Award and Presentation of the Frank Case Government Service Award

Eldon R. Munson, NHARCH President, Senior Living of Bedford, Gary Cahoon, NHARCH Legislative Committee Chairman, Friendship Manor, Inc., and Jeanne Donohoe, RN, NHARCH Board Member

The winners of the Employee and Volunteer of the Year Awards will be announced during lunch. Please join us as we honor Marilee Curran, Licensing Database Administrator, Health Facilities Administration-Licensing as the Frank Case Government Service Award winner and Senator Cindy Rosenwald (D-Dist. 13) as the NHARCH Legislator of the Year.

**1:00 P.M. - 2:00 P.M.**

## UPDATE FROM THE CLINICAL SURVEY TEAM

*Kelly Keefe, RN, Licensing Supervisor, Rod Gagne, Paulette Beyer, RN and Brian Newbury, MA, LCMHC, Licensing and Evaluation Coordinators, Bureau of Health Facilities Licensing and Certification/Administration, N.H. Department of Health and Human Services.*

Meet the new licensing supervisor, Kelly Keefe, RN as she is joined by her entire team of clinical survey team for updates and discussion of some of the most common deficiencies they see while on surveys. Be sure to bring your best questions to this session! It's a great opportunity to bring up challenges and issues you've experienced during surveys.

*Kelly Keefe, RN is a registered nurse with 17 years clinical experience in a hospital based setting. She worked most recently in primary care with a particular interest in geriatrics. She was born and raised in NH and received her Bachelor's Degree from Plymouth State College and her nursing degree from NHTI. She is excited to begin the next step in her career at DHHS and looks forward to continuing to contribute to NH's healthcare.*

*Rodney Gagne has worked within Health Facilities Administration for 29 years as part of the survey team and worked as a social worker for the Bureau of Elderly and Adult Services for two years before starting in his role as a surveyor. Prior to coming to the Bureau, Rod worked as a psychiatric aide and medication specialist at the Laconia State School (LSS) for 5 years. He also worked in quality assurance as a case manager at LSS for 2 years.*

*Paulette Beyer has been an RN for 41 years, practicing in New Jersey, New York and now New Hampshire. She has worked almost all of her career in long term care, holding positions from staff nurse to Director of Nursing. Each position she has held has given her great experience that helps her better serve the citizens of NH.*

*Brian Newbury, MA, LCMHC has 20+ years in the mental health field, holds a master's in counseling and is a licensed psychotherapist. For the last five years, he worked as Director of Social Services for a skilled nursing facility and was previously clinical director for a children's behavioral health programs. He has practiced child, adolescent and family counseling in both NH and Maine. He also has a sense of humor and adds that he is a die hard Miami Dolphins fan.*

**2:00 P.M. – 3:00 P.M. (CONCURRENT SESSIONS)****CONCURRENT SESSION A—THE USE OF ESSENTIAL OILS AND OTHER ALTERNATIVE THERAPIES**

*Dr. Laura Jones, Whole Health, Concord, NH*

Dr. Jones returns for a more in-depth discussion on the use of Essential Oils and related therapies. This presentation will focus on the use of Essential Oils and their use for inducing relaxation, sleep and relieving anxiety.

*Dr. Laura Jones earned a Doctorate in Naturopathic Medicine with Honors from Southwest College of Naturopathic Medicine and a Bachelor of Science in Biochemistry with Honors from the University of New Hampshire. Dr. Laura Jones is a licensed primary care naturopathic doctor. She treats patients of all ages with a variety of health concerns.)*

**CONCURRENT SESSION B—ALZHEIMER'S DISEASE...DIABETES OF THE BRAIN???**

*Scherrie Keating, RN, BSN, CDE, CDP, Founder, Diabetes Kare Consulting, LLC*

Everyone has heard of Type 1 and Type 2 Diabetes, BUT, have you heard of Type 3 Diabetes? Type 3 Diabetes, a term coined by Researchers Suzanne de la Monte, MD and Jack R. Wands, MD., is becoming known as a new form of Diabetes. This new form of Diabetes is causing Alzheimer's Disease like pathological changes in the brain leading to cognitive impairments. Attend this program, increase your understanding of insulin resistance and Alzheimer's Disease. Hear the latest cutting-edge research linking brain insulin resistance to the hallmark abnormalities of Alzheimer's disease, potential treatment options and lifestyle changes showing promise in improving cognitive function in patients with early disease.

*Scherrie is a 1983 graduate of Fitchburg State College with a bachelor's degree in nursing. She has over 35 years clinical expertise in acute and chronic disease management, health education, promotion and prevention. She has developed, implemented and managed an ADA Recognized Diabetes Self-Management Education and AACVPR Certified Cardiac Rehabilitation Program. She is also an educational, motivational, national speaker, a Certified Diabetes Educator, a CDC National Diabetes Prevention Program Lifestyle Coach and is a Certified Dementia Practitioner. She is the producer and host of, Talk Me Healthy, Sterling-Lancaster Community Television. She is also an AHA BLS, ACLS Instructor. She also holds designations as CDE, BLS, ACLS Instructor, HealthAlliance Hospital. She serves as an Ambassador for the North Central Massachusetts Chamber of Commerce. She is a member of the Massachusetts Nurses Association, American Association of Diabetes Educators, American Diabetes Association and American Heart Association, SONSIEL - Society of Nurse Scientists, Innovators Entrepreneurs & Leaders.*

**3:00P.M. - 3:15P.M.**

**REFRESHMENT BREAK WITH VENDORS & SIGN UP FOR VENDOR RAFFLES AND PURCHASE NHARCH RAFFLE TICKETS!**

**3:15P.M. - 3:45P.M.**

**LEGISLATIVE UPDATE**

*Gary Cahoon, NHARCH Legislative Committee Chairman, Friendship Manor Assisted Living*

Learn what is new with NHARCH in terms of how we are approaching our legislative and regulatory oversight needs. We are positioning ourselves to be more responsive and reactive as needed. A review of our current legislative priorities will be offered.

**3:45P.M. - 4:30P.M.**

**CHOICES FOR INDEPENDENCE (CFI) UPDATE**

*Wendy Aultman, Bureau Chief, Bureau of Elderly and Adult Services*

This session will offer updates of value to those communities who accept CFI residents or those who are considering doing so. Meet Wendy Aultman, DHHS BEAS, Bureau Chief. While this session is open to all attendees, if you do not participate in the CFI program and would like to depart after the final break, you are welcome to do so.

**4:30P.M.**

**WRAP-UP, ADJOURNMENT, AND PICK UP CERTIFICATES!**

**7:30 A.M. - 8:00 A.M.****CHECK-IN AND EXHIBIT HALL OPEN WITH CONTINENTAL BREAKFAST, PURCHASE RAFFLE TICKETS***Sponsored by Clark-Mortenson Insurance*

INSURANCE AND FINANCIAL SERVICES

**8:00 A.M. - 8:10 A.M.****WELCOME AND PROGRAM INTRODUCTION***Wendy Switzer, Administrator, Watson Fields Assisted Living, Dover, NH***8:10 A.M. - 9:30 A.M.****REMEMBERING WHEN™ ...A SPECIAL FALLS PREVENTION PRESENTATION***Mary MacCaffrie, M.Ed., Public Education Specialist, NFPA Public Education Network Representative, Office of the NH State Fire Marshal*

*Remembering When™* is a comprehensive fire and fall prevention program for older adults. The workshop covers 16 key Fire and Fall Safety messages. *Remembering When™* has adopted a nostalgia theme that includes safety messages presented through discussion, music, and props. The program demonstrates how older adults can help themselves live safely at home for as long as possible. Mary can teach those strategies and help prevent the unthinkable. Fires and falls happen but many are preventable!

Mary MacCaffrie has 30 years of experience in public education as an elementary teacher and Literacy Specialist. She has been working at the New Hampshire Department of Safety, Office of State Fire Marshal for ten years as a public education specialist. She is accountable for endorsing and coordinating fire safety educational programs for high risk groups, such as children and older adults and the general population. Mary has been active in delivering workshops and promoting safe practices around fire and life safety education throughout the state of New Hampshire.

**9:30 A.M. - 10:30 A.M.****PERSON CENTERED CARE: WHAT IS IT? AND HOW TO USE IT IN SUPPORTING YOUR RESIDENTS AND CAREGIVERS.***Anne Marie Olsen-Hayward, LICSW, CDP, Olsen-Hayward Counseling and Consulting*

Broad stroke presentation discussing utilizing person centered care to support residents with dementia and their families. How functional assessments such as the Allen Scale can assist staff in adjusting the fit of activities to decrease distress in residents and resulting behaviors as well as preparing families for disease progression and end of life discussions. Introduction of behavior journaling and

care plans as tools to facilitate communication daily between facility staff as well as when dealing with outside agencies.

*Ms. Olsen-Hayward is a social work professional experienced in working collaboratively in an interdisciplinary team setting. She has a demonstrated history of working in the hospital & health care industry. She is skilled in Program Development and Implementation, Care Coordination, Patient Advocacy, Medical Education, Geriatrics, and Medicaid. A talent for analyzing problems, developing and simplifying procedures and finding innovative solutions. Effective in navigating complex medical systems and utilizing community networks. Proven ability to motivate and work effectively with persons from other backgrounds. Strong healthcare services professional with a Master of Social Work (MSW) concentration in Community and Administrative Practice focused in Bachelors of Social Work (BSW) from University of New Hampshire.*

**10:30 A.M. – 11:00 A.M.**

**REFRESHMENT BREAK WITH VENDORS - SIGN UP FOR VENDOR RAFFLES AND PURCHASE NHARCH RAFFLE TICKETS!**

**11:00 A.M. – 12:00 NOON**

**PROTECTING THE LEGAL AFFAIRS OF THE ELDERLY**

*Joy Riddell, Esq., Riddell Law, PLLC*

This presentation will address relevant legal documents and issues related to your residents. While many of the standards documents are required based on some communities admission policies, how often are they reviewed? How are changes handled? Are all things in place and properly executed?

*Joy Riddell began her career as a tax attorney at a large Boston accounting firm before moving to New Hampshire to work at a prominent New Hampshire law firm in its tax department. Later she transitioned into estate planning and elder law, working for premier estate planning boutique firms. In the spring of 2018, she adopted the New Hampshire entrepreneurial spirit and opened her own firm, RIDDELL LAW, PLLC. This firm focuses exclusively on estate planning, elder law, trust and estate administration, guardianships, and special need trusts. Her tax background helps her identify issues when working with clients who have businesses or complicated family trusts to create integrative, comprehensive estate plans. Her years of experience allows her to anticipate issues that can arise down the road for clients, especially when blended families are involved. Her expertise helps her work with both young and elder clients to address their long term planning objectives. Joy believes strongly in a collaborative, multi-disciplinary approach, often working with client advisors to design and implement estate and long-term care plans to achieve her clients' goals.*

**12:00 P.M. - 1:00 P.M.****BUFFET LUNCHEON AND NHARCH ANNUAL MEETING  
AND ELECTION***Sponsored by Northeast Pharmacy Services***1:00 P.M. - 2:00 P.M.****NON-PHARMACEUTICAL INTERVENTIONS IN THE RESIDENT WITH DEMENTIA***Michelle Boiardi, HallKeen*

This presentation will address non-pharmacological interventions with a focus on communication and approach to proactively avoid and prevent escalating behaviors of those living with Alzheimer's and dementia.

*Michelle Boiardi, CDP, CADDCT, Dementia Care Specialist, is dedicated to supporting innovative care to those facing cognitive issues. She has over 20 years' experience in direct care and managing memory units at some of the area's best residential facilities. Michelle has trained with the nation's leading dementia care authorities and is currently the Regional Director of Operations for HallKeen Management, Assisted Living. Michelle has traveled throughout Eastern Massachusetts providing presentations, special events, training programs and promoting cognitive health.*

**2:00 P.M. - 3:00 P.M. (CONCURRENT SESSIONS)****CONCURRENT SESSION A—CBD PRODUCTS: THEIR EFFICACY AND PROPER USE***Margot Smonds, Rebecca Vinclette, Maria Franco-Hale, Prime My Body*

Beyond its effective and diverse healing attributes, CBD has changed the international conversation on cannabis medicine. Its re-emergence and widespread availability has single-handedly changed the history of cannabis as we know it. Patient stories and experiences with CBD have galvanized interest and research on plant medicine in a greater way than ever before. CBD products are being widely utilized to help patients with pain, cognitive function, inflammation, anxiety, and more. It is important to gain an understanding of this new emerging science!

At this presentation, you'll learn the basics of how CBD/CDG works, what we currently know (and have yet to learn), cautionary information on CBD drug interactions, patient guidance on dosing, and guidelines for finding safe and effective CBD products.

**Cannabinoids 101 Mini Course**

- Brief history of cannabis
- NEW SCIENCE: Learn Why Cannabis Works Medically
- The therapeutic benefits of CBD/CBG oil and why the body needs it.
- Third party testing and Certificate of Analysis (CofA)--why it matters.

- The importance of bio-availability and different delivery systems.
- Legality and drug testing.
- Terpenes and why they are important in the 'entourage effect.'
- The place CBD product use (tinctures/topicals) might have in an assisted living setting

*Margot Simonds is a cannabis advocate and educator. She has over 20 years of experience in education with a background in biochemistry and nutrition. She helps people understand the science behind cannabis and how it can help balance the body and manage different health issues. Her mission is to educate and empower people to balance their health and wellness with nutrition and hemp-based products. She has worked with adults and children to help manage anxiety, chronic pain, skin conditions, sleep issues, focus issues, and side effects from cancer treatments.*

*Rebecca Vincellette is an educator and group facilitator. Her background is in education and facilitation of psycho-social programs for non-profit organizations. She has facilitated support groups for cancer survivors, women, and victims of domestic violence. Her work has consistently focused on improving the quality of life in specific populations. She advocates for and educates on the use of alternative modalities, including cannabis, for supporting wellness in life.*

*Maria Franco-Hale has over 25 years experience in Behavioral Health working with individuals ranging from 2-92—providing assessment and support/treatment planning for those with multiple challenges, including developmental disabilities, traumatic brain injury, and neurological, psychological, psychiatric and physical challenges. Maria's experiences include direct support and consultation to families, treatment teams, workplace and treatment facilities (including psychiatric, hospital and skilled nursing facilities.) Her area of expertise is in behavioral assessment to discern strengths, challenges and needs to assist people with achieving maximal quality of life and best practices for support in their communities. Maria believes that everyone deserves strong, positive support to achieve their dreams and discover their passions, and that pursuing those gives the richness in life that everyone deserves. For the past two years she has combined her extensive experience in Behavioral Health with cutting edge CBD/CBG products that have provided an elevated quality of life and overall health.*

## CONCURRENT SESSION B—GENERATORS: COMPLIANCE MATTERS \*

*Michelle Hilger, Business Development Manager, Powers Guaranteed Generators*

Upcoming changes to the NFPA 110 code will mean new diesel fuel maintenance requirements. Will your source of backup power be protected? What steps does your facility need to take to be in compliance?

*\*Physical plant or maintenance personnel may attend this session at a special rate of \$50 per person. They should be included when registering online or on your paper form.*

*Michelle Hilger is an On-Site Power Generation Advocate and Liaison working to provide an unbiased resource to bridge the gap between regulatory agencies, end users, and generator service providers and manufacturers. For the last two and half*

years, Michelle has led a team of industry experts, fighting for a change within NFPA 110 in regards to diesel fuel sampling and maintenance for emergency power supply systems. Michelle has recently moved to NH and is now a local resource for ARCH when it comes to anything related to On-Site Power Generation.

### 3:00P.M. - 3:15P.M. REFRESHMENT BREAK

### 3:15P.M. - 4:15P.M. REFRAMING AGING: CREATING A NEW NARRATIVE AROUND AGING

*Jennifer Rabalais, Co-Director, Center on Aging and Community Living and Project Director for the Institute on Disability, University of New Hampshire*

As Americans live longer and healthier lives, society needs to adjust both attitudes toward aging and the systems that support wellbeing in later life. Reframing Aging, a research driven initiative, provides guidance and tools for talking about aging and demographic change in ways that foster greater public understanding of these issues. The session will touch on the patterns in public thinking limiting the policy climate, the priorities for building public understanding, and specific communications techniques that have been proven to expand people's thinking about aging. Learn how you can change the conversation, answer ageism, and influence public understanding to create a more just, inclusive, and age-friendly society

*Jennifer Rabalais is Co-Director for the Center on Aging and Community Living and Project Director for the Institute on Disability, both at the University of New Hampshire. Jennifer received a Master's Degree in Psychology from Pepperdine University. She joined the staff of the Institute on Disability (NH's University Center for Excellence in Disability) in 2010 and*

*provides leadership, project management, and facilitation across multiple projects focused on providing supports to older adults that allow them to live and age in communities of their choice. Jennifer has over 20 years' experience working on programs for older adults, individuals with developmental disabilities, as well as chronically and acutely ill populations in community based settings. Her responsibilities have included program design, implementation, evaluation and general oversight.*

*Jennifer currently serves as Coordinator for the NH Alliance for Healthy Aging and is a member of the NH Coalition for Substance Abuse, Mental Health and Aging, and the Elder Rights Coalition and serves on the Board of Directors for NAMI NH.*

### 4:15P.M WRAP-UP AND ADJOURNMENT & PICK UP CERTIFICATES!

**NEW HAMPSHIRE ASSOCIATION OF RESIDENTIAL CARE HOMES**  
**OCTOBER 15 & 16, 2019**  
**CONVENTION & EXPO REGISTRATION FORM**

Please use this form to register up to three individuals from the same facility if paying by check (copy form if needed). All others should register online at nharch.org using a credit card. Return this form with your payment to: **NHARCH, 53 Regional Drive, Suite 1, Concord NH 03301**

Faxes are no longer being accepted. Online or paper forms must be received by October 1 to receive the early-bird discount rate.

(Please make your check payable to NHARCH.)

**Early-bird Rates Apply if Registered by October 1.**

NHARCH Members: 1 day - \$150 (after Oct. 1 - \$175) 2 days - \$250 (after Oct. 1 - \$275)

Non-members: 1 day - \$200 (after Oct. 1 - \$225) 2 days - \$325 (after Oct. 1 - \$350)

Facility \_\_\_\_\_

Contact Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Attendee Name \_\_\_\_\_

\_\_\_\_ Both Days    \_\_\_\_ Tuesday Only    \_\_\_\_ Wednesday Only    \_\_\_\_ Generator Session Only - \$50

Attendee Name \_\_\_\_\_

\_\_\_\_ Both Days    \_\_\_\_ Tuesday Only    \_\_\_\_ Wednesday Only    \_\_\_\_ Generator Session Only - \$50

Attendee Name \_\_\_\_\_

\_\_\_\_ Both Days    \_\_\_\_ Tuesday Only    \_\_\_\_ Wednesday Only    \_\_\_\_ Generator Session Only - \$50

Total Amount Enclosed \$ \_\_\_\_\_ Check # \_\_\_\_\_

\_\_\_\_ I will bring a raffle gift for special recognition.

*Cancellation Policy: Cancellations made at least 72 hours in advance of the event will qualify for a full refund. "No shows" and those who fail to cancel 72 hours in advance of the event will be billed and held responsible for payment. (Substitutions are welcome but advance notice is appreciated!)*

**NOT YET A MEMBER OF NH ARCH?**

**Complete the application at [nharch.org](http://nharch.org) and register for the convention at reduced member rates!**



**53 Regional Drive, Suite 1  
Concord, NH 03301**

**Return Service Requested**

**30<sup>TH</sup> ANNUAL FALL  
CONVENTION & EXPO**

**OCTOBER 15-16, 2019**

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70 CONSTITUTION AVENUE, CONCORD, NH**

**Directions to the Grappone Conference Center may be found at:  
<https://grapponeconferencecenter.com/directions/>**

**NHARCH.ORG 1-800-544-0906**