



570 B Street • Hayward, CA 94541 • 510-537-2710 • FAX 510-537-0986

### DIAL

## 2-1-1

# for Disaster Response Information & Referral

- ▶ During and after a disaster\*, people in impacted areas can call 2-1-1 to get current and accurate information about where to go, what to do, and how to help.
- ▶ 2-1-1 is an easy-to-remember, 3-digit telephone number people can call and get connected to a live operator.
- ▶ Multi-lingual operators are equipped with the latest databases of essential health, housing, and human services information <u>before</u>, <u>during</u>, <u>and after</u> a natural disaster or terrorist attack.
- ► This FREE service is available 24 hours a day, 7 days a week, and 365 days a year.
  - \* Disaster = fire, flood, major earthquake, landslide, heat wave, health pandemic, etc.

### Why call 2-1-1 instead of 9-1-1?

When disaster strikes, 9-1-1 is the number to call for life threatening situations requiring immediate attention. 2-1-1 is the number to call for critical information such as **locations** of emergency shelters, closed transportation routes, locations and hours of disaster relief services, assistance with temporary housing, and other basic social needs.

#### PRIOR & CURRENT SUPPORTERS

The United Way of the Bay Area; Alameda County; Alameda County Cities; Bank of America; Comerica Bank; Eden Area Foundation; Firedoll Foundation; Walter & Elise Haas Fund; Pacific Gas & Electric Company; Kaiser Permanente; Chevron Corporation; San Francisco Foundation; Eden Medical Center, A Sutter Health Affiliate; Eden Township Healthcare District; AT&T/AT&T Real Yellow Pages; First 5/Every Child Counts; WD Foundation; Thomas J. Long Foundation; Fremont Bank Foundation; Rotary Club of Oakland; Cisco Foundation; Peet's Coffee; Walmart Foundation; Wells Fargo Bank.

(Disaster 7-2012)