

# ELECTRONIC VISIT VERIFICATION (EVV)

## Newsletter: July 2021



## What is Electronic Visit Verification (EVV)?

Electronic Visit Verification, or **EVV**, is a telephone and/or computer-based method that will electronically verify in home service visits.

**EVV**, is part of a federal requirement to verify where, when, by whom and for whom in-home personal care services and home health care services happen. This is part of the recent Cures Act from the federal government. More information from the federal government on the [21<sup>st</sup> Century Cures Act can be found at this link.](#)

All states must have a system that electronically verifies, with respect to visits conducted as part of personal care services or home health care services, the items below:

- 1) **the type of service performed;**
- 2) **the individual receiving the service;**
- 3) **the date of the service;**
- 4) **the location of service delivery;**
- 5) **the individual providing the service;**
- 6) **the time the service begins and ends**



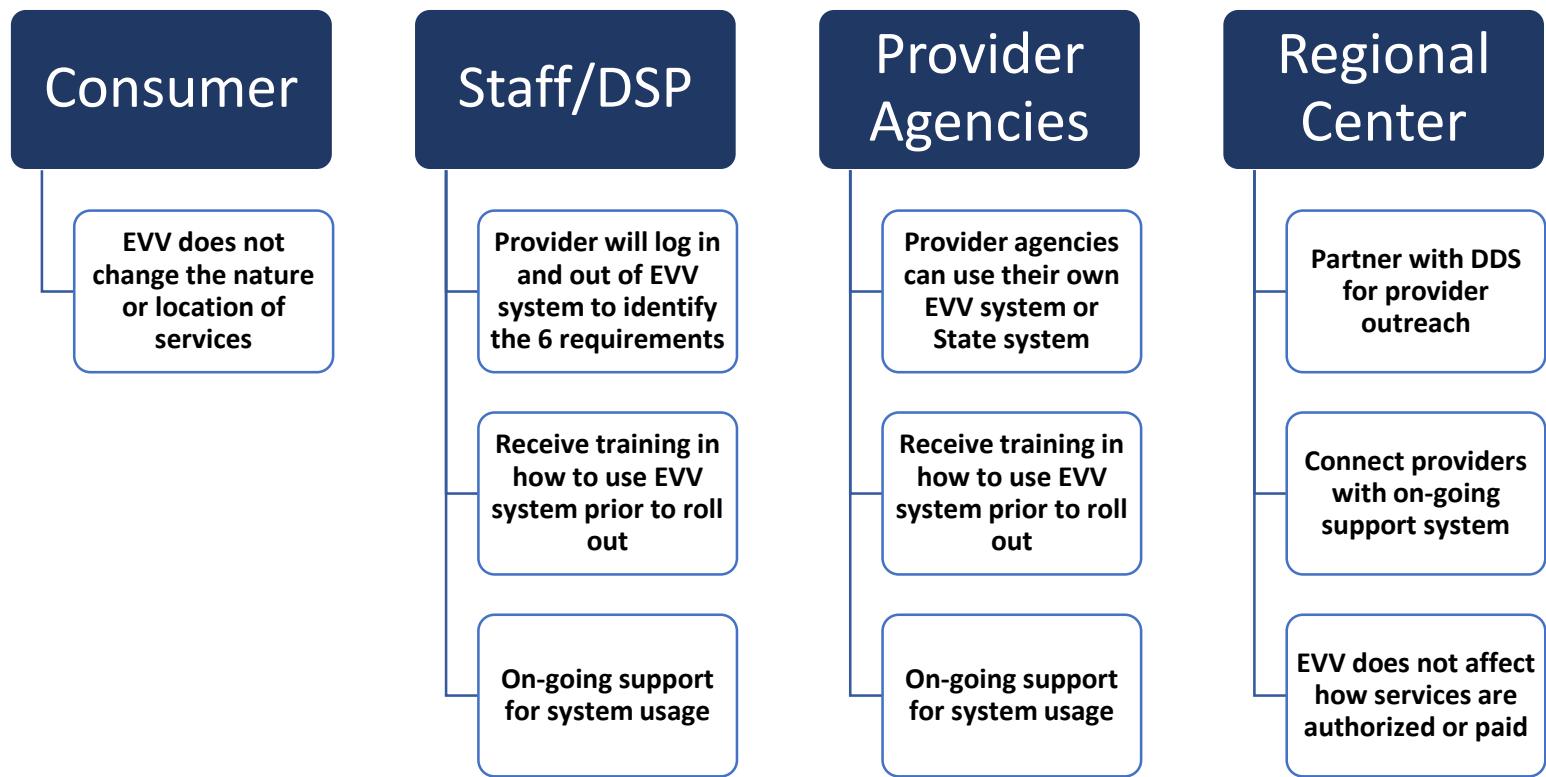
### Terms and Acronyms to Know:

**EVV** – Electronic Visit Verification  
**PCS** – Personal Care Services  
**HHCS** – Home Health Care Services  
**Live-in Caregiver** – A caregiver is considered a ‘Live-in Caregiver’ if the caregiver regularly remains in the recipient’s home for more than 24 hours at a time, during which they are available to provide any of the authorized personal care services. Live-in caregivers do not need to comply with EVV requirements.

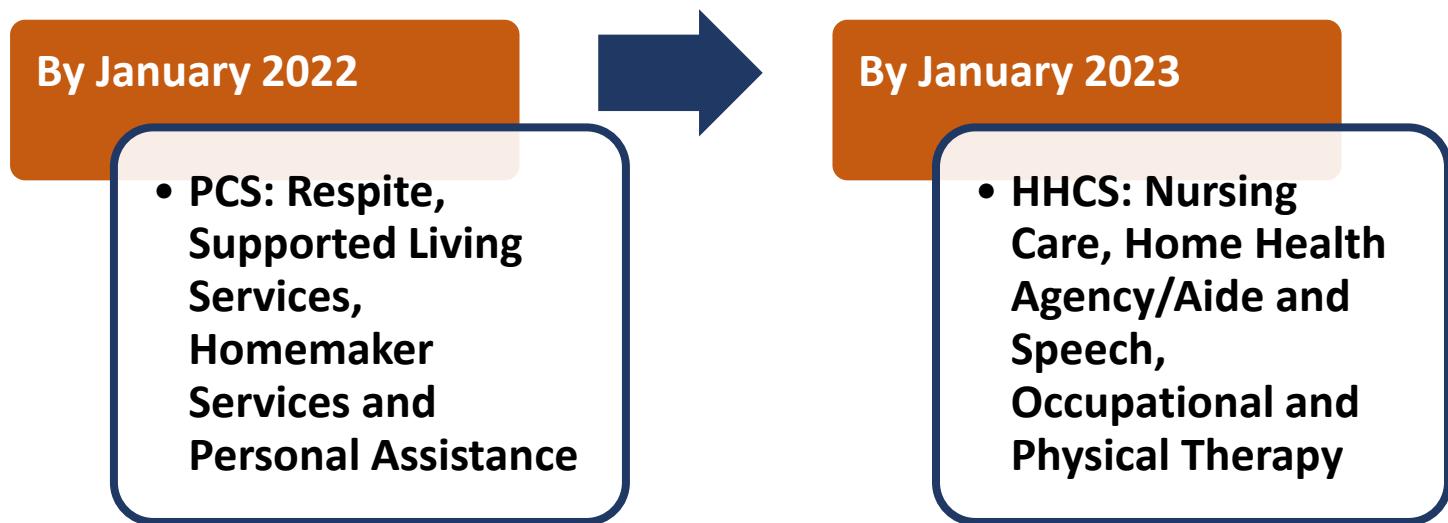
## For More Information on EVV:

- Review the [FAQs](#) on the DDS website
- Visit the [Electronic Visit Verification \(EVV\) Page](#) on the DDS website
- For questions or to be added to a mailing list regarding updates about EVV, please email the DDS EVV mailbox at [EVV@dds.ca.gov](mailto:EVV@dds.ca.gov).

# What Does EVV Mean for Consumers, Service Providers and Regional Centers?



## Which regional center services does EVV apply to?



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