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With Federal Affordable Connectivity Program Set to Expire, PSC Reminds Residents about Existing Internet Assistance Options

MADISON – The Public Service Commission (PSC) is reminding Wisconsin residents that, due to congressional inaction, the Federal Communications Commission’s Affordable Connectivity Program (ACP) is currently winding down, and no further ACP payments will be provided after the month of May.

In 2021, President Biden signed the Bipartisan Infrastructure Law, which established the ACP and made internet service more affordable by providing a discount of up to $30 per month for eligible households and up to $75 per month for households on qualifying Tribal lands. Eligible households could also receive a one-time discount toward the purchase of equipment to connect to the internet, including a laptop, desktop computer, or tablet. As of January 2024, over 22 million households in the U.S. were enrolled and receiving the ACP monthly benefit, including more than 420,000 Wisconsin households.

Initial ACP funding made available in the Bipartisan Infrastructure Law has almost run out. Unless Congress provides additional funding for the program, the ACP is set to expire soon. A replacement for the ACP does not currently exist.

According to the FCC, April 2024 will be the last month ACP households will receive their full monthly discount. ACP households may receive a partial discount in May 2024. After May 2024, ACP discounts will no longer be provided.

While a replacement for the ACP does not exist, the PSC will continue administering existing state assistance programs to help households pay for and obtain access to basic telecommunications and internet services.

The Lifeline Program provides low-income Wisconsin residents affordable access to certain essential telecommunications services by discounting the cost of phone, cell, and internet services.

The PSC’s Internet Discount Finder is also available to help households search for discounted internet service options in their area.
In addition, the PSC’s Broadband Office remains focused on its mission to make high-speed internet service accessible and affordable for all Wisconsinites. Please contact the PSC Internet & Phone Helpline at (608)267-3595 to access assistance from dedicated staff.

More information about other assistance programs is available at PSC Assistance Programs (wi.gov).

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