

Our Commitment to Our Communities

COMMUNITY BENEFIT ANNUAL REPORT 2020



AMITA HEALTH®

Improving Health in Our Communities for this year

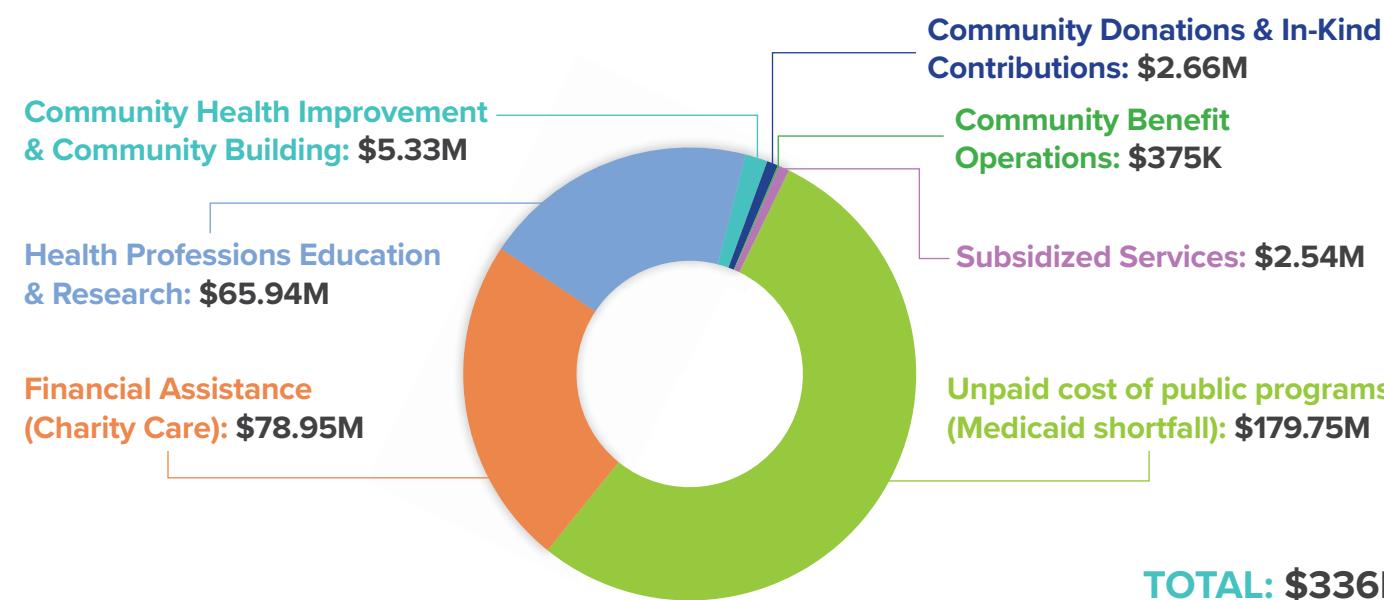
Responding to community needs is core to our heritage. Decades ago, religious men and women, assessed these needs and heroically developed plans to improve the health of the community. In their efforts and today through our community benefit, we continue to respond to needs and prioritize those who are poor, underserved, and marginalized.

Our community benefit flows from our mission to extend the healing ministry of Jesus. Our commitment to healthcare that leaves no one behind, goes beyond the walls of our hospitals and clinics. It is a commitment to our communities to work closely to develop robust partnerships and relationships with community organizations, government agencies, schools, community members and other providers to identify and address the top health needs.

In fiscal year 2020, AMITA Health provided **\$336 million** in community benefit including care of people living in poverty. The purpose of community benefit programs, activities, partnerships, and interventions is to provide or promote health and healing in response to identified community needs or to do one or more of the following:

- Improve access to health services
- Enhance public health
- Advance medical knowledge
- Relieve or reduce the burden of government to improve health

OUR TOTAL CONTRIBUTION IN FY2020



Community Benefit by AMITA Health Hospital



Reported in accordance to IRS Form 990 Schedule H.
*safety net/disproportionate share hospital



IMPROVING COMMUNITY HEALTH: Community Benefit Impact 2020

ACCESS TO CARE HIGHLIGHTS

Improving Care Coordination for the Vulnerable

- In continued partnership with Maryville Academy, 124 unaccompanied immigrant children were provided with health care services by AMITA Health in FY20.
- AMITA Health continues to provide in-kind clinic space for Aunt Martha's Health & Wellness (FQHC) to ensure ease of access to quality health care for the low-income community. This location had over 9,500 visits in FY20 including over 4,600 unique patient visits.
- A joint operating committee was established between Access Community Health Network (FQHC) and AMITA Health to ensure low-income mothers have access to proper prenatal care as well as planned delivery location.

- The New Beginnings Prenatal Program assisted 540 high risk and low-income women with education and access to care in FY20.
- Through our support & collaboration with Access DuPage, over 4,900 vulnerable persons were provided with access to free, on-going medical care as well as over 840 persons were able to purchase insurance coverage with subsidies AMITA Health supported.

Creating Linkages to Services

- The Nurse in Library program provided 45 personal consultations to those patrons in need of assistance to health services or social services.
- 416 AMITA Health associates utilized our social determinant of health software, AMITA Health Community Resources, to connect and refer patients to local resources such as food pantries, health clinics, utilities support and more. Over 3,000 searches for resources were conducted in 2020.

BEHAVIORAL HEALTH HIGHLIGHTS

Increasing Education & Reducing Stigma of Mental Illness

- AMITA Health has committed to providing free mental health first aid training and workshops in all our hospital communities. In FY20, trainings were provided to 293 community members in English & 22 community members in Spanish.
- AMITA Health has committed to providing free education on mental health issues each year. These trainings are offered to parents, teachers and other persons in need of support, education and resources. In FY20, 73 different sessions were offered assisting over 4,100 community members.

Providing Linkage to Services

- Our hospitals continued to provide free clinical assessments to assist in increasing access to mental health care. During the fiscal year, over 7,500 free assessments were completed for the community.

Improving Care Coordination for the Vulnerable

- AMITA Health began offering a warm hand-off program in two of our hospitals to identify patients with substance use disorder, assess and navigate to local treatment options. In FY20, over 3,200 persons were screened, navigated to treatment and/or provided with free naloxone to prevent future overdoses.
- Keys to Recovery, an inpatient and outpatient substance abuse treatment program that provides treatment for substance abuse with a holistic approach, and Saint Michael's House, a program for law enforcement and first responders to obtain confidential access to substance abuse disorder treatment, assisted 1,195 persons in 2020.

CHRONIC DISEASE PREVENTION & MANAGEMENT HIGHLIGHTS

Reducing Diabetes Prevalence

- AMITA Health is committed to providing free diabetes prevention programs to our most vulnerable community members. In FY20, 113 persons were assisted through this free community program.
- Our Diabetes Centers and Community Health provided free screenings and community health education events to reduce those at risk for undiagnosed diabetes. Additionally, when the COVID-19 pandemic began, the diabetes staff began conducting free counseling phone calls to current and new diabetes patients.
- In partnership with Pillars Community Health, low-income patients were able to stabilize or reduce A1C scores with routine care and disease management.

Stabilizing Health in the Community

- AMITA Health continued to provide the Faith Community Nursing program to local churches and parishes. In FY20, over 7,900 health visits & services were provided in partnership with 22 parishes and churches.

Increasing Physical Activity & Education

- AMITA Health continued to provide free exercise and fitness program in low-income settings to reduce transportation and access to physical activity. Through the Fit N Healthy and We Fit programs in FY20, over 900 persons attended fee classes.
- Our annual CANDO camp for urban, low-income youth that focuses on nutrition education and physical activity was provided to 44 students.

- AMITA Health continued their partnership with WINGS, a domestic violence prevention organization, to provide on-site intervention services to 179 individuals, who have been harmed.
- In collaboration with Beds Plus & Pillars Community Health, the La Grange Family Medicine Residency Clinic continued to offer day center program health consultations and linkages to routine health services for the homeless.

Increasing Access to Food

- Rx Mobile Food Pantry was initiated, in partnership with Northern Illinois Food Bank, to bring an on-site mobile food pantry truck twice per month to provide free produce, meat and dairy. This initiative provided food to over 15,100 persons in FY20.
- AMITA Health continued to host its 24/7 emergency food pantry, a micro pantry, at five hospitals in FY20. Associates time was spent organizing and coordinating donations for the pantry that provides 500 meals per month to those in need.
- AMITA Health was a summer meal hosting site that provided meals for children without access to food in the summer months. At the peak of programming (June 2020) over 700 boxed meals were provided each week to children in need.
- During the school year, over 60 backpacks filled with nutritious foods were given to children in need of food on the weekends. In partnership with local schools, AMITA worked to identify and provide this reliable food source for low-income children and their families.
- Through our three hospital community gardens, over 4,500 pounds of fresh produce and herbs was given to local food pantries or directly to our patients in need.
- The West Town Health Market increased the availability of free produce to SNAP recipients. During the 2020 market season, over 4,600 vouchers were redeemed by SNAP participants for free fruit and produce.

SOCIAL DETERMINANTS OF HEALTH HIGHLIGHTS

Increasing Youth Workforce Development

- AMITA Health continued to partner with Chicago Public Schools & Evanston Public Schools on workforce development education & experiences. In the 2019-20 school year, 153 students shadowed health professionals and participated in internship programs.
- Beginning in the fall of 2019, AMITA Health began hosting high school students in partnership with Kankakee District 111, to complete their CNA certificates to increase workforce readiness skills. In FY20, twenty-seven students completed their training program at AMITA.

Providing Linkages to Services

- AMITA Health partnered with Lyft transportation services & other transportation services to assist patients with transportation to and from the hospital for services. Over 980 patients were helped with this service in FY20.



OUR COMMUNITY BENEFIT PARTNERS

Transforming communities is no easy task. Through support and collaboration with key community partners, we can uplift the communities we serve together.

Chicago Metro

14th District Police CAPS
1st Congregational Church of Christ
1st, 2nd, and 26th Aldermanic Wards
Alderman Burnett's Office
Alliance for Health Equity
Alliance of Logan Square Association
American Cancer Society
American Diabetes Association
American Heart Association
AmeriCorps (AMITA System)
Asian Human Services Skokie Clinic
Association House
BEE-utiful Honey
Between Friends
Bickerdike Redevelopment Council
Block Club Federation
Boy Scouts of America - Troop 626
BUILD, Inc.
Care for Real
Casa Central
Catholic Charities, Diocese of Chicago
Chicago Fire Department
Chicago Police Department - 16th District
Children's Behavioral Health Center
City of Evanston Department of Health and Human Service
City of Evanston Mayor's Employer Advisory Council
Commonwealth Edison
Connections for the Homeless
Depression Bipolar Support Alliance
Edison Park Chamber of Commerce
Erie Family Health Center
European Association of America
Food Shelter
Evanston Fire Department
Evanston Public Library
Evanston Township High School
Frisbie Senior Center
Greater Chicago Food Depository
Greater West Town Project
Heartland Alliance
Howard Area Community Center

Howard Brown Health Center
La Casa Norte
Levy Senior Center
Linden House
Logan Square Neighborhood Association
Loyola University
LUCHA
Maine Community Youth Assistance Foundation (MCYAF)
Mary, Seat of Wisdom Parish
McGaw YMCA
Meals on Wheels Northeastern Illinois
Misericordia Heart of Mercy
Mr. Kites
National CDC Diabetes Prevention Program
New Hope Community Food Pantry
Niles Fire Department
Northside Learning Center
Northwest Food Partners Network
Norwood Crossing
Norwood Life Society
Norwood Park Chamber of Commerce
Norwood Park Fire Department
Norwood Senior Center
Oak Point University
Oakton Community College
Oakton Elementary School Evanston
Our Lady, Mother of the Church
Park Ridge Fire Department
PEER Services
Police Station (12th District)
PrimeCare Health Clinic
Puerto Rican Cultural Center
Rainbow Hospice and Palliative Care
Resurrection College Prep
Ricky Byrdsong Memorial Race Against Hate
Ridgeville Park District
Rogers Park Public Library
Rosemont Park District
Rosemont Public Safety
Rosemont Senior Center
Salvation Army

Sandy McDermott Memorial, Nichols Middle School
Schiller Park Fire Department
School District 207
Second Baptist Church
Silver Lining Foundation
Spanish Public Media
St Aloysius Parish
St. Beatrice Parish
St. Juliana Parish
St. Maria Goretti Parish
St. Mark Parish
Susan G. Komen
The Chicago Center
Trilogy Health Services
Turning Point
Union Ridge Elementary School District #86
Urban Canopy
W.O.W. Evanston (We're Out Walking)
West Side United
West Town Bikes
Willow Ridge Farms

Northwest Region

Access DuPage (DuPage Health Access DuPage
A Silver Lining Foundation
AARP Safe Driver
Activate Elgin
Alliance for Health Equity
Collaborative
Ameican Diabetes Association
American Cancer Society
Aurora African American Health Coalition
Aurora Interfaith Food Pantry
Aurora Police Department
Aurora University
Bethany Lutheran Church
Care for the Underserved
Centro de Informacion
City of Aurora
City of Aurora Emergency Operations Center Council
Compañeros en Salud
Dispensary of Hope

Downtown Neighborhood Association
East Aurora School District
Ecker Center
Elgin Adventist Church
Elgin College
Elgin Hispanic Network
Family Focus
Food for Greater Elgin
FORWARD DuPage
Fox Valley Health & Faith Network
Fox Valley Park District
Fox Valley River Initiative
FUSE Coalition
Gail Borden Library
Greater Chicago Food Depository
Greater Family Health
Healthy Living Council of Greater Aurora
Hesed House
Hoffman Estates Park District
Hope for Tomorrow
ICNA Relief
Impact DuPage
Interfaith Mental Health Coalition
Kane County Behavioral Health Council
Kane County Health Department-AOK Network
Kane County Opioid Task Force
Kane County Tobacco Control Coalition
Kane Health Counts
LYFT Conceirge Services
Main Baptist Church
Making Kane County Fit for Kids
Marie Wilkinson Food Pantry
Meals on Wheels of America
National Alliance on Mental Illness (Kane-DeKalb-Kendall)
Neighborhood Family Food Pantry
Northern Illinois Food Bank
Northern Illinois University
Our Lady of Mercy Catholic Church
Partners for Our Community (POC)
Renz Addiction
Saint Katharine Drexel Catholic Church
Salvation Army
Second Baptist Church
Southern Fox Valley EMS System

Providers Council
St. Colette Catholic Church
St. Emily Catholic Church
St. Thomas Villanova
State Senator Cristina Castro
Two Rivers Head Start Food Pantry
Versiti Blood Centers of Illinois
Waubonssee Community College
Wayside Cross
WINGS

Post Acute

A Silver Lining Foundation
Access Community Health
Genesis Center
Access to Care
Bessie's Table/First United Methodist Church
Catholic Charities
Center of Concern
City of Des Plaines Chamber of Commerce & Industry
City of Des Plaines Health & Human Services
City of Des Plaines Ministerial Association
City of Des Plaines Park District
City of Des Plaines Police & Fire Departments
City of Des Plaines Public Library
City of Des Plaines School District 607
City of Des Plaines School District 62
First Congregation Church of Des Plaines
Frisbie Senior Center
Lattof YMCA
Maine Community Youth Assistance Foundation (MCYAF)
MaineStay Youth and Family Services
Maryville Academy
Oakton Community College
Rotary Club of River Cities
Science & Arts Academy
Self-Help Closet and Food Pantry
Shrine of Our Lady of Guadalupe
Unaccompanied Children's Program
Versiti Blood Centers of Illinois

South Region

Access DuPage
Alliance for Health Equity
Aunt Martha's Health & Wellness
Beds Plus
Bradley-Bourbonnais School District 307
Bolingbrook Seventh-day Adventist Church
Catholic Charities, Diocese of Joliet
Economic Alliance Group of Kankakee County
Family Guidance Center
Fortitude Community Outreach
FORWARD DuPage
Greater Joliet Area YMCAs
Helen Wheeler Center
Hinsdale Seventh-day Adventist Church
Hippocrates Clinic
Impact DuPage
Joliet Junior College
Kankakee Chamber of Commerce
Kankakee Community College
Kankakee County Center Against Sexual Assault
Kankakee County Health Department
Kankakee County Hispanic Partnership
Kankakee School District 111
Lewis University
Manteno Chamber of Commerce
NAACP
Northern Illinois Food Bank
Olivet Nazarene University
Options Center for Independent Living
Pillars Community Health
Police and Fire Departments of Kankakee County
Project Sun
Salvation Army
United Way of Kankakee & Iroquois Counties
University of St. Francis
VNA Health Care
Will County MAPP Collaborative
Will-Grundy Medical Clinic
Workforce Board of Kankakee, Grundy and Livingston Counties
YMCA of Kankakee

