

Our Commitment to Our Communities

COMMUNITY BENEFIT ANNUAL REPORT 2020



AMITA HEALTH®

Improving Health in Our Communities for this year

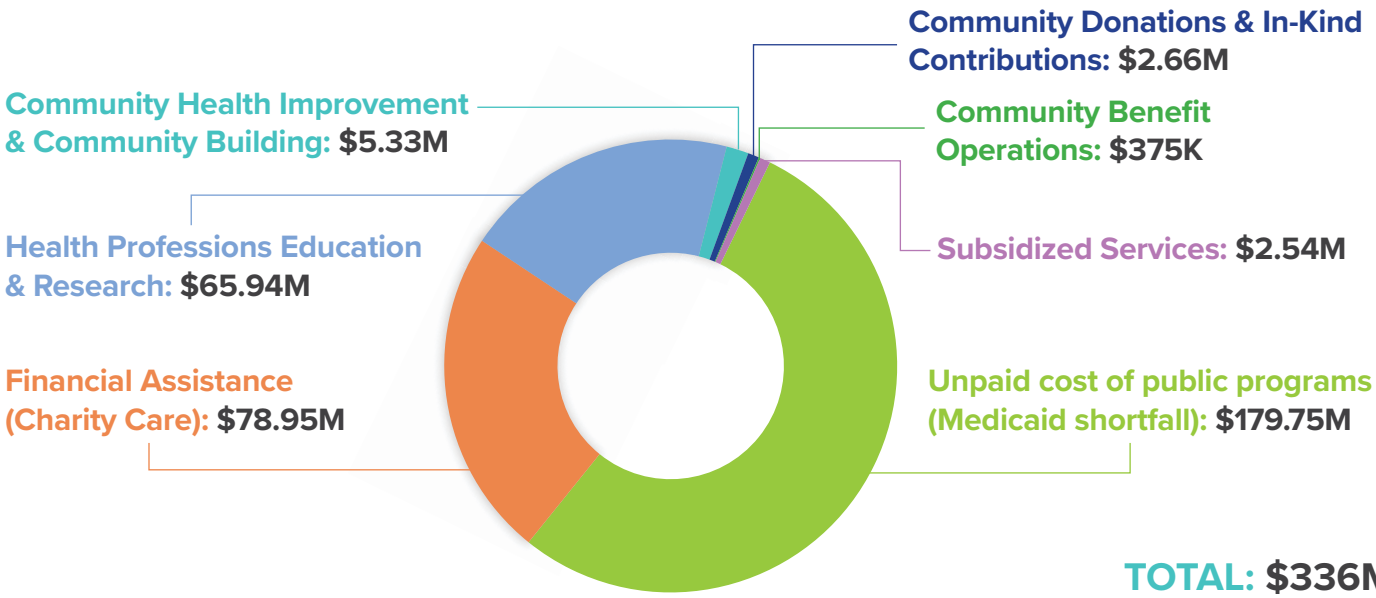
Responding to community needs is core to our heritage. Decades ago, religious men and women, assessed these needs and heroically developed plans to improve the health of the community. In their efforts and today through our community benefit, we continue to respond to needs and prioritize those who are poor, underserved, and marginalized.

Our community benefit flows from our mission to extend the healing ministry of Jesus. Our commitment to healthcare that leaves no one behind, goes beyond the walls of our hospitals and clinics. It is a commitment to our communities to work closely to develop robust partnerships and relationships with community organizations, government agencies, schools, community members and other providers to identify and address the top health needs.

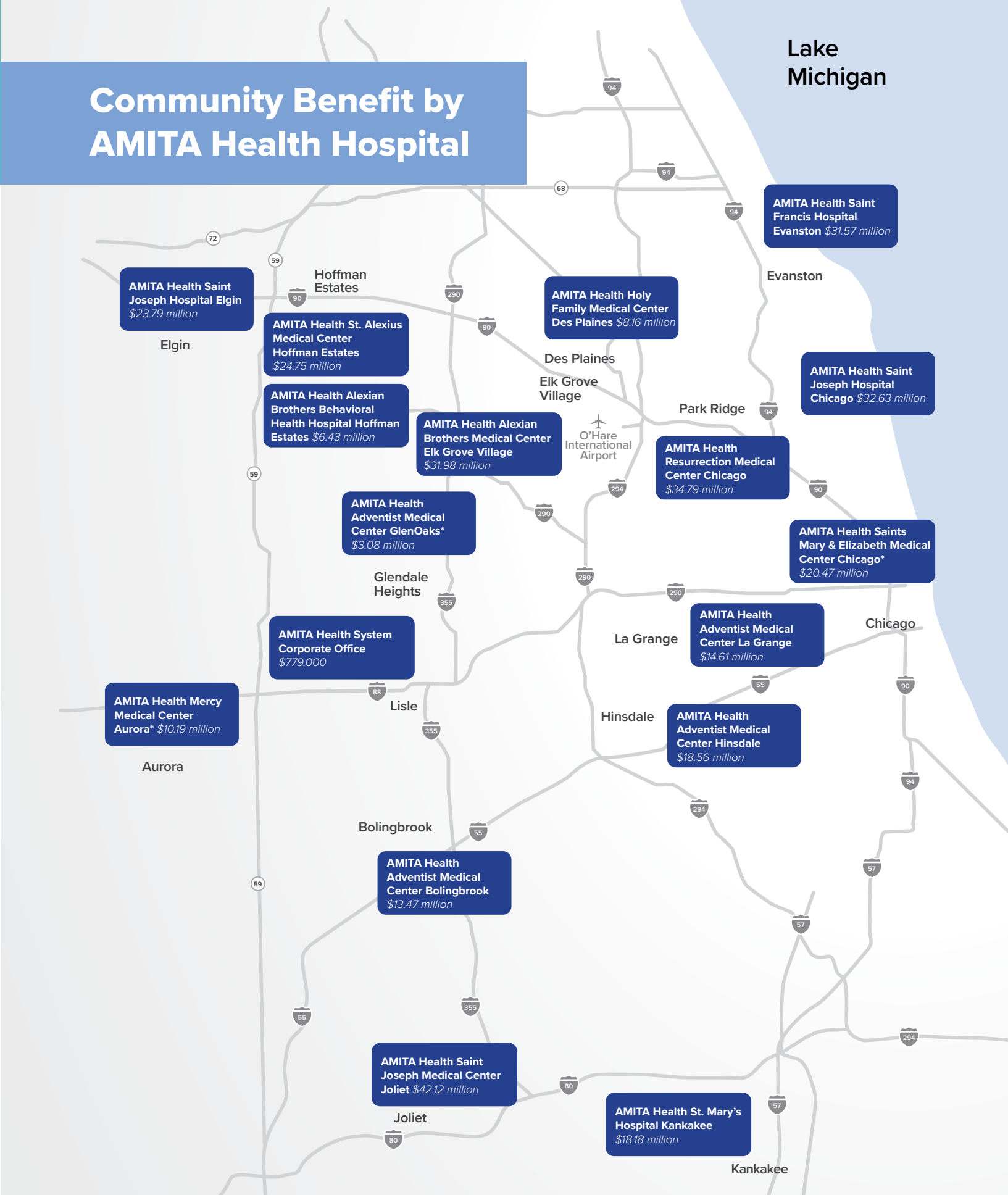
In fiscal year 2020, AMITA Health provided **\$336 million** in community benefit including care of people living in poverty. The purpose of community benefit programs, activities, partnerships, and interventions is to provide or promote health and healing in response to identified community needs or to do one or more of the following:

- Improve access to health services
- Enhance public health
- Advance medical knowledge
- Relieve or reduce the burden of government to improve health

OUR TOTAL CONTRIBUTION IN FY2020



Community Benefit by AMITA Health Hospital



Reported in accordance to IRS Form 990 Schedule H.
*safety net/disproportionate share hospital



IMPROVING COMMUNITY HEALTH: Community Benefit Impact 2020

ACCESS TO CARE HIGHLIGHTS

Improving Care Coordination for the Vulnerable

- In continued partnership with Maryville Academy, 124 unaccompanied immigrant children were provided with health care services by AMITA Health in FY20.
- AMITA Health continues to provide in-kind clinic space for Aunt Martha's Health & Wellness (FQHC) to ensure ease of access to quality health care for the low-income community. This location had over 9,500 visits in FY20 including over 4,600 unique patient visits.
- A joint operating committee was established between Access Community Health Network (FQHC) and AMITA Health to ensure low-income mothers have access to proper prenatal care as well as planned delivery location.

- The New Beginnings Prenatal Program assisted 540 high risk and low-income women with education and access to care in FY20.
- Through our support & collaboration with Access DuPage, over 4,900 vulnerable persons were provided with access to free, on-going medical care as well as over 840 persons were able to purchase insurance coverage with subsidies AMITA Health supported.

Creating Linkages to Services

- The Nurse in Library program provided 45 personal consultations to those patrons in need of assistance to health services or social services.
- 416 AMITA Health associates utilized our social determinant of health software, AMITA Health Community Resources, to connect and refer patients to local resources such as food pantries, health clinics, utilities support and more. Over 3,000 searches for resources were conducted in 2020.

BEHAVIORAL HEALTH HIGHLIGHTS

Increasing Education & Reducing Stigma of Mental Illness

- AMITA Health has committed to providing free mental health first aid training and workshops in all our hospital communities. In FY20, trainings were provided to 293 community members in English & 22 community members in Spanish.
- AMITA Health has committed to providing free education on mental health issues each year. These trainings are offered to parents, teachers and other persons in need of support, education and resources. In FY20, 73 different sessions were offer assisting over 4,100 community members.

Providing Linkage to Services

- Our hospitals continued to provide free clinical assessments to assist in increasing access to mental health care. During the fiscal year, over 7,500 free assessments were completed for the community.

Improving Care Coordination for the Vulnerable

- AMITA Health began offering a warm hand-off program in two of our hospitals to identify patients with substance use disorder, assess and navigate to local treatment options. In FY20, over 3,200 persons were screened, navigated to treatment and/or provided with free naloxone to prevent future overdoses.
- Keys to Recovery, an inpatient and outpatient substance abuse treatment program that provides treatment for substance abuse with a holistic approach, and Saint Michael's House, a program for law enforcement and first responders to obtain confidential access to substance abuse disorder treatment, assisted 1,195 persons in 2020.

CHRONIC DISEASE PREVENTION & MANAGEMENT HIGHLIGHTS

Reducing Diabetes Prevalence

- AMITA Health is committed to providing free diabetes prevention programs to our most vulnerable community members. In FY20, 113 persons were assisted through this free community program.
- Our Diabetes Centers and Community Health provided free screenings and community health education events to reduce those at risk for undiagnosed diabetes. Additionally, when the COVID-19 pandemic began, the diabetes staff began conducting free counseling phone calls to current and new diabetes patients.
- In partnership with Pillars Community Health, low-income patients were able to stabilize or reduce A1C scores with routine care and disease management.

Stabilizing Health in the Community

- AMITA Health continued to provide the Faith Community Nursing program to local churches and parishes. In FY20, over 7,900 health visits & services were provided in partnership with 22 parishes and churches.

Increasing Physical Activity & Education

- AMITA Health continued to provide free exercise and fitness program in low-income settings to reduce transportation and access to physical activity. Through the Fit N Healthy and We Fit programs in FY20, over 900 persons attended fee classes.
- Our annual CANDO camp for urban, low-income youth that focuses on nutrition education and physical activity was provided to 44 students.

- AMITA Health continued their partnership with WINGS, a domestic violence prevention organization, to provide on-site intervention services to 179 individuals, who have been harmed.
- In collaboration with Beds Plus & Pillars Community Health, the La Grange Family Medicine Residency Clinic continued to offer day center program health consultations and linkages to routine health services for the homeless.

Increasing Access to Food

- Rx Mobile Food Pantry was initiated, in partnership with Northern Illinois Food Bank, to bring an on-site mobile food pantry truck twice per month to provide free produce, meat and dairy. This initiative provided food to over 15,100 persons in FY20.
- AMITA Health continued to host its 24/7 emergency food pantry, a micro pantry, at five hospitals in FY20. Associates time was spent organizing and coordinating donations for the pantry that provides 500 meals per month to those in need.
- AMITA Health was a summer meal hosting site that provided meals for children without access to food in the summer months. At the peak of programming (June 2020) over 700 boxed meals were provided each week to children in need.
- During the school year, over 60 backpacks filled with nutritious foods were given to children in need of food on the weekends. In partnership with local schools, AMITA worked to identify and provide this reliable food source for low-income children and their families.
- Through our three hospital community gardens, over 4,500 pounds of fresh produce and herbs was given to local food pantries or directly to our patients in need.
- The West Town Health Market increased the availability of free produce to SNAP recipients. During the 2020 market season, over 4,600 vouchers were redeemed by SNAP participants for free fruit and produce.

SOCIAL DETERMINANTS OF HEALTH HIGHLIGHTS

Increasing Youth Workforce Development

- AMITA Health continued to partner with Chicago Public Schools & Evanston Public Schools on workforce development education & experiences. In the 2019-20 school year, 153 students shadowed health professionals and participated in internship programs.
- Beginning in the fall of 2019, AMITA Health began hosting high school students in partnership with Kankakee District 111, to complete their CNA certificates to increase workforce readiness skills. In FY20, twenty-seven students completed their training program at AMITA.

Providing Linkages to Services

- AMITA Health partnered with Lyft transportation services & other transportation services to assist patients with transportation to and from the hospital for services. Over 980 patients were helped with this service in FY20.



OUR COMMUNITY BENEFIT PARTNERS

Transforming communities in no easy task. Through support and collaboration with key community partners, we can uplift the communities we serve together.

Chicago Metro

- 14th District Police CAPS
- 1st Congregational Church of Christ
- 1st, 2nd, and 26th Aldermanic Wards
- Alderman Burnett’s Office
- Alliance for Health Equity
- Alliance of Logan Square Association
- American Cancer Society
- American Diabetes Association
- American Heart Association
- AmeriCorps (AMITA System)
- Asian Human Services Skokie Clinic
- Association House
- BEE-utiful Honey
- Between Friends
- Bickerdike Redevelopment Council
- Block Club Federation
- Boy Scouts of America - Troop 626
- BUILD, Inc.
- Care for Real
- Casa Central
- Catholic Charities, Diocese of Chicago
- Chicago Fire Department
- Chicago Police Department - 16th District
- Children’s Behavioral Health Center
- City of Evanston Department of Health and Human Service
- City of Evanston Mayor’s Employer Advisory Council
- Commonwealth Edison
- Connections for the Homeless
- Depression Bipolar Support Alliance
- Edison Park Chamber of Commerce
- Erie Family Health Center
- European Association of America
- Food Shelter
- Evanston Fire Department
- Evanston Public Library
- Evanston Township High School
- Frisbie Senior Center
- Greater Chicago Food Depository
- Greater West Town Project
- Heartland Alliance
- Howard Area Community Center
- Howard Brown Health Center
- La Casa Norte
- Levy Senior Center
- Linden House
- Logan Square Neighborhood Association
- Loyola University
- LUCHA
- Maine Community Youth Assistance Foundation (MCYAF)
- Mary, Seat of Wisdom Parish
- McGaw YMCA
- Meals on Wheels Northeastern Illinois
- Misericordia Heart of Mercy
- Mr. Kites
- National CDC Diabetes Prevention Program
- New Hope Community Food Pantry
- Niles Fire Department
- Northside Learning Center
- Northwest Food Partners Network
- Norwood Crossing
- Norwood Life Society
- Norwood Park Chamber of Commerce
- Norwood Park Fire Department
- Norwood Senior Center
- Oak Point University
- Oakton Community College
- Oakton Elementary School Evanston
- Our Lady, Mother of the Church
- Park Ridge Fire Department
- PEER Services
- Police Station (12th District)
- PrimeCare Health Clinic
- Puerto Rican Cultural Center
- Rainbow Hospice and Palliative Care
- Resurrection College Prep
- Ricky Byrdsong Memorial Race Against Hate
- Ridgeville Park District
- Rogers Park Public Library
- Rosemont Park District
- Rosemont Public Safety
- Rosemont Senior Center
- Salvation Army

- Sandy McDermott Memorial, Nichols Middle School
- Schiller Park Fire Department
- School District 207
- Second Baptist Church
- Silver Lining Foundation
- Spanish Public Media
- St Aloysius Parish
- St. Beatrice Parish
- St. Juliana Parish
- St. Maria Goretti Parish
- St. Mark Parish
- Susan G. Komen
- The Chicago Center
- Trilogy Health Services
- Turning Point
- Union Ridge Elementary School
- District #86
- Urban Canopy
- W.O.W. Evanston (We’re Out Walking)
- West Side United
- West Town Bikes
- Willow Ridge Farms

Northwest Region

- Access DuPage (DuPage Health
- Access DuPage
- A Silver Lining Foundation
- AARP Safe Driver
- Activate Elgin
- Alliance for Health Equity
- Collaborative
- Ameican Diabetes Association
- American Cancer Society
- Aurora African American Health Coalition
- Aurora Interfaith Food Pantry
- Aurora Police Department
- Aurora University
- Bethany Lutheran Church
- Care for the Underserved
- Centro de Informacion
- City of Aurora
- City of Aurora Emergency Operations Center Council
- Compañeros en Salud
- Dispensary of Hope

- Downtown Neighborhood Association
- East Aurora School District
- Ecker Center
- Elgin Adventist Church
- Elgin College
- Elgin Hispanic Network
- Family Focus
- Food for Greater Elgin
- FORWARD DuPage
- Fox Valley Health & Faith Network
- Fox Valley Park District
- Fox Valley River Initiative
- FUSE Coalition
- Gail Borden Library
- Greater Chicago Food Depository
- Greater Family Health
- Healthy Living Council of Greater Aurora
- Hesed House
- Hoffman Estates Park District
- Hope for Tomorrow
- ICNA Relief
- Impact DuPage
- Interfaith Mental Health Coalition
- Kane County Behavioral Health Council
- Kane County Health Department-AOK Network
- Kane County Opioid Task Force
- Kane County Tobacco Control Coalition
- Kane Health Counts
- LYFT Conceirge Services
- Main Baptist Church
- Making Kane County Fit for Kids
- Marie Wilkinson Food Pantry
- Meals on Wheels of America
- National Alliance on Mental Illness (Kane-DeKalb-Kendall)
- Neighborhood Family Food Pantry
- Northern Illinois Food Bank
- Northern Illinois University
- Our Lady of Mercy Catholic Church
- Partners for Our Community (POC)
- Renz Addiction
- Saint Katharine Drexel Catholic Church
- Salvation Army
- Second Baptist Church
- Southern Fox Valley EMS System

- Providers Council
- St. Colette Catholic Church
- St. Emily Catholic Church
- St. Thomas Villanova
- State Senator Cristina Castro
- Two Rivers Head Start Food Pantry
- Versiti Blood Centers of Illinois
- Waubonssee Community College
- Wayside Cross
- WINGS

Post Acute

- A Silver Lining Foundation
- Access Community Health
- Genesis Center
- Access to Care
- Bessie’s Table/First United Methodist Church
- Catholic Charities
- Center of Concern
- City of Des Plaines Chamber of Commerce & Industry
- City of Des Plaines Health & Human Services
- City of Des Plaines Ministerial Association
- City of Des Plaines Park District
- City of Des Plaines Police & Fire Departments
- City of Des Plaines Public Library
- City of Des Plaines School District 607
- City of Des Plaines School District 62
- First Congregation Church of Des Plaines
- Frisbie Senior Center
- Lattof YMCA
- Maine Community Youth Assistance Foundation (MCYAF)
- MaineStay Youth and Family Services
- Maryville Academy
- Oakton Community College
- Rotary Club of River Cities
- Science & Arts Academy
- Self-Help Closet and Food Pantry of Des Plaines
- Shrine of Our Lady of Guadalupe
- Unaccompanied Children’s Program
- Versiti Blood Centers of Illinois

South Region

- Access DuPage
- Alliance for Health Equity
- Aunt Martha’s Health & Wellness Beds Plus
- Bradley-Bourbonnais School District 307
- Bolingbrook Seventh-day Adventist Church
- Catholic Charities, Diocese of Joliet
- Economic Alliance Group of Kankakee County
- Family Guidance Center
- Fortitude Community Outreach
- FORWARD DuPage
- Greater Joliet Area YMCAs
- Helen Wheeler Center
- Hinsdale Seventh-day Adventist Church
- Hippocrates Clinic
- Impact DuPage
- Joliet Junior College
- Kankakee Chamber of Commerce
- Kankakee Community College
- Kankakee County Center Against Sexual Assault
- Kankakee County Health Department
- Kankakee County Hispanic Partnership
- Kankakee School District 111
- Lewis University
- Manteno Chamber of Commerce
- NAACP
- Northern Illinois Food Bank
- Olivet Nazarene University
- Options Center for Independent Living
- Pillars Community Health
- Police and Fire Departments of Kankakee County
- Project Sun
- Salvation Army
- United Way of Kankakee & Iroquois Counties
- University of St. Francis
- VNA Health Care
- Will County MAPP Collaborative
- Will-Grundy Medical Clinic
- Workforce Board of Kankakee, Grundy and Livingston Counties
- YMCA of Kankakee



For information on AMITA Health Community Benefit, please visit:
AMITAhealth.org/about-us/community-benefit/