

## Introducing TCP Coordinator Gurleen Kaur

BCCSA's new Traffic Control Person (TCP) program Coordinator, Gurleen Kaur, arrived in her role in January at an exciting time for the program. The new user-friendly TCP Gateway for online TCP renewal had recently been launched and users were beginning to take advantage of online classes.

*"My goal is to ensure that everyone, student or instructor, participates in a positive learning experience, whether education is online or in-person," she says.*

As part of her job training, she completed the TCP course and earned her own certificate.

*"It's interesting that I had never considered the importance of traffic control in construction before," she says. "Now I think about it all the time, especially when I see a TCP on the road."*

She enjoys her job because it combines an element of human touch with the technical requirements of overseeing a sophisticated online registration and learning program.

*"We review all of the feedback from students who took the program and if we see any way we can improve the program experience, our IT department quickly makes those changes," she says.*

Gurleen came to Canada in 2019. In her spare time, she enjoys photography and cooking, especially comfort food, Mexican cuisine, and dishes from her native India. She also likes to bake, noting that many Indian sweets are fried.

*"At first, I had no clue how to bake a cake, but now I love to bake scones and muffins," she says. "I also make a very good banana loaf."*

Her favourite part of the job as TCP Coordinator?

*"Stuffing envelopes with the TCP record of completion cards and hardhat stickers for which students worked so hard on their courses," Gurleen says. "When I place them in the mail, it makes me feel like a Christmas elf."*

