



April 1, 2017

Dear Valued Customer:

As a valued member of Lefroy Harbour Resort(s), I know you share our commitment to excellence. From time to time, it becomes necessary to amend company policies, or enact new ones.

This is always done with the intention of increasing efficiency, improving safety, or enhancing customer satisfaction.

As of April 1, 2017 the following policy will go into effect;

Lefroy Harbour Resort(s) Company Policy for Safe Walk Ways

Lefroy Harbour/Kon Tiki Marinas are committed to preventing the accidental loss of its resources, including employees, guests & physical assets.

In fulfilling this commitment to protect both people and property, management will provide and maintain a safe and healthy environment, in accordance with industry standards and in compliance with legislation requirements, and will strive to eliminate any foreseeable hazards which may result in property damage, accidents, or obstacles that will result in personal injury or illness.

In accordance with these policies all walk ways, and areas around walkways, within the facilities of Lefroy Harbour & Kon Tiki Marinas will remain free of any obstacle that will hinder, or impede, the safe passage of any person.

Over the next few months <u>ALL</u> walkways and areas around each site will be reviewed, and the appropriate action taken to ensure safe passage.

When setting up your dock site this season please ensure that the walkway and area around your site is clear of any foreseeable trip hazards, or blocking safe passage.

I trust that all employees, customers, guests & sub-contractors will join me in a personal commitment to make safety at Lefroy Harbour Resort(s) a way of life.

Should you have any questions or concerns regarding this policy, please feel free to contact me. Thank you in advance for your support.

Sincerely;

Ryan Stovold General Manager Lefroy Harbour Resorts