Event: **PASRR Compliance**
Date: **2:00 p.m. Tuesday, 08/20/19**

Description:
This webinar will offer an in-depth overview of some of the many ways that it is possible to understand compliance and achieve full compliance with PASRR.
The discussion will provide guidance on:

What a Level I Screening is and understanding the Level I Outcomes?
What is a Level II PASRR and how do I review a LII Summary of Findings?
What are the most common Level I Compliance Issues?
What are the most common Level II Compliance Issues?
What is a Status Change PASRR and how does submission of them impact compliance?
What is Service Matters and how does it help me to achieve compliance?
How do DHS/Ascend/DIA and others review NF Care Plans for PASRR compliance?
How and when we do we need to Implement and Verify that Discharge Planning is Occurring?
Attendees will learn to identify many ways that one can be non-compliant with PASRR?

PASRR Compliance - Tuesday, August 20, 2019, at 2:00 pm CST

Event: **Easter Seals, Program for Assistive Technology**
Date: **2:00 p.m. Tuesday, 08/06/19**

Description:
PASRR will frequently identify a need for Assistive Technology, assessment regarding possible Assistive Technology, or review for home modifications, in order to help a person achieve optimal functioning or move to a lower level of care. In such cases, providers who seek to implement these services need to be familiar with how to locate Assistive Technology and/or home modification technologies
The Easter Seals, Iowa Program for Assistive Technology helps Iowans learn about and access the assistive technology (AT) or home modification that people need as part of their daily lives in order to live, learn, work, play, and participate in community life safely and independently.
This webinar will introduce you to all the great resources available to individuals and families, and will include information about the types of equipment available:

- The Equipment Loan Program
- The Demonstration Center
- The Lending Library
- The Assistive Technology Exchange Program

Hospital discharge planners, nursing facility social workers, and others who help with discharge planning and implementation of PASRR compliant care plans are strongly encouraged to attend.

Easter Seals Program for Assistive Technology - Tuesday, August 6, 2019, at 2:00 pm CST

Event: **How to Complete a Level I PASRR Screening**
Date: **2:00 p.m. Tuesday, 07/23/19**

Description:
This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to successfully complete a Level I PASRR screen and what documents are needed at the point of

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submission.

This webinar will provide information on:

- Who gets a Level I PASRR Screening?
- What information is required in Level I Screening?
- Which documents to provide up front in an effort to help the process work as quickly and efficiently as possible?
- What are the best practices to completing thorough and timely screenings?
- What the outcomes are for Level I screenings?

If you are a Hospital Administrator, hospital discharge planner, a nursing facility administrator, nursing facility DON or social worker, then this webinar is for you. If you work with other community based service providers such as community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

How to Complete a Level I PASRR Screening - Tuesday, July 23, 2019, at 2:00 pm CST

Event: **Iowa Office of the Public Guardian, on POAs for Healthcare and Financial, Guardians and Conservators, Differences, When and How to Obtain/Arrange for Each**
Date: **2:00 p.m. Tuesday, 07/09/19**

Description:
PASRR frequently identifies a need for individuals to undergo an assessment and/or decision making process about the need for designation of Substitute Decision Makers. This webinar will address the important legal differences between Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. Iowa' s Office of the Public Guardian will present information to nursing facility and hospital providers to help providers understand what to do when individuals, families, or PASRR identifies a need for consideration of powers of attorney and/or guardians and conservators. We hope it will further empower you to help individuals in Iowa enhance their quality of life! The webinar will be moderated by Ascend Program Manager Brad Goodin, and Lila Starr, PASRR Program Manager for Iowa DHS.

Iowa Office of the Public Guardian, on POAs for Healthcare and Financial, Guardians and Conservators, Differences, When and How to Obtain/Arrange for Each - Tuesday, July 9, 2019, at 2:00 pm CST

Event: **Status Change**
Date: **2:00 p.m. Tuesday, 06/25/19**

Description:
The next Iowa PASRR webinar will take a deep dive into the issues surrounding when to submit a new PASRR based upon Significant Changes in Status. We' ve been offering training about Iowa PASRR for many years and Status Change is one of the areas that we receive the most questions about, so we know there is a great deal of interest in this topic. On our PASRR Road Show in April of 2019, we were joined by the Iowa Department of Inspections and Appeals, and the DIA staff identified that a failure to submit new PASRR when Status Change criteria seem to be met, is among the most common F-tags that they site during on site NF surveys.

Submission of status change PASRRs at the right time can really benefit the individual and help to see that their needs are met with the right/best services at the right time. Failure to submit status changes when

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required can lead to findings of non-compliance as well as a failure to deliver appropriate services when they might have the most impact.

The discussion will provide guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who has previously been identified to be in the PASRR population, with a Level II PASRR?
- Ways to ensure you are compliant with Status Change PASRRs.

Status Change - Tuesday, June 25, 2019, at 2:00 pm CST

Event: **Functional Assessments and Behaviorally Based Treatment Plans - NFMI/Or Level of Care and Ot her PASRRs for Cha llenging Be haviors**
Date: **2:00 p.m. Tuesday, 06/11/19**

Description:
PASRR identifies a need for Functional Assessments and Behaviorally Based Treatment Plans in cases where individuals may have challenging behaviors, usually arising from issues surrounding their mental illness or intellectual disability. These two services are a part of every PASRR Level II outcome where PASRR has determined that a person meets the level of care for a Nursing Facility for persons with Mental Illness, also known as a ldblquote NFMI/OR outcomerdblquote and are designed to be implemented with the assistance of a Licensed/Certified Behavior Analyst. These services can also be identified in cases where individuals are not found to meet NFMI/OR level of care and require a high level of skill in order to implement.

This Iowa PASRR webinar will be presented by Sue Smith, Behavior Analyst, of DHS and the I-TABS program, and will discuss these issues:

- What is a Functional Assessment and how is it conducted?
- What is a Behaviorally Based Treatment Plan and how is one developed while incorporating information from the Functional Assessment?
- What are the differences between a routine and crisis oriented Behaviorally Based Treatment Plan, and when might I need to use them?
- What is the status of behavioral resources to assist with PASRR Functional Assessments and Behaviorally Based Treatment Plans?

If you have an individual who meets the NFMI/OR level of care, then your nursing facility has self-selected into a group of nursing facilities that believe they can meet the needs of individuals with the very highest behavioral health needs. We encourage your administrator, your DON, your MDS Coordinator, and your NF Social Worker to attend. If you have received a PASRR LII that identified a need for Functional Assessment or Behaviorally Based Treatment Plan for an individual, then this webinar is also for you.

Functional Assessments and Behaviorally Based Treatment Plans - NFMI/Or Level of Care and Other PASRRs for Challenging Behaviors - Tuesday, June 11, 2019, at 2:00 pm CST

Event: **How to Successfully Complete a PASRR Service Matters Review**
Date: **2:00 p.m. Tuesday, 05/28/19**

Description:
A function of Iowa' s PASRR process is that for every PASRR Level II where an individual in the PASRR

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population is identified as being in need of one or more ldblquote Specialized Services,rdblquote Ascend will monitor whether the NF has developed a PASRR compliant care plan that includes all PASRR identified services, and will ask for specific evidence that documents the delivery of PASRR identified specialized services.

This Iowa PASRR webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review.

This webinar will provide you specific information on:

- How to write a PASRR Compliant Care Plan
- Where to find the Iowa PASRR NF Level II Care Planning Tool, and how to use it
- How to ensure that PASRR identified services are being provided
- What information is needed to document that PASRR identified Specialized Services (SS) are being delivered
- How to complete the Service Matters Form
- How to ensure full PASRR compliance with regard to service delivery

How to Successfully Complete a PASRR Service Matters Review - Tuesday, May 28, 2019, at 2:00 pm CST

5/15/2019
Register Now: Upcoming Iowa PASRR Technical Assistance Webinar: PathTracker Plus Orientation - How to Complete Admissions / Discharges / Transfers & Corrective Notices

Please join us on Tuesday, May 21, 2019, at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

Our next Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge submissions into PathTracker Plus, which is a feature of the PASRR database. Many nursing facilities have assigned these tasks to people in the business offices who do most of the actions involved with admissions, level of care/payment changes, transfers and discharges. Business office staff and administrators who need to understand these functions are strongly encouraged to attend, along with those individuals who typically work in PASRR.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices. The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the electronic system in a timely manner and to stop all use of paper submissions of Case Activity Reports (CAR forms).

PathTracker Plus Orientation - How to Complete Admissions / Discharges / Transfers & Corrective Notices
Tuesday, May 21, 2019, at 2:00 pm CST

3/25/2019
Register Now: Join Us for the Free Spring 2019 PASRR RoadShow
TRAINING SCHEDULE
8:00 a.m. | Registration Opens
9:00 a.m. | Sessions Begin Promptly
12:00 - 1:00 p.m. | Break for Lunch (On Your Own)
4:00 p.m. | Finish

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PLACES TO EAT
You are on your own for lunch, so we listed nearby lunch spots for your convenience.

Denison
Waterloo
Des Moines
Ottumwa

To build a strong future, we must have a strong foundation.

Ascend, a MAXIMUS Company and the **Iowa Department of Human Services** are pleased to offer **FREE PASRR training** in a city near you.

The 2019 Spring PASRR Road Show trainings include the opportunity to earn contact hours/certificates of attendance. These full day sessions will not cover PASRR 101, so all attendees are asked to attend a PASRR 101 webinar prior to attending these events:

-There will be a strong focus on the many ways to reach PASRR Compliance
- The Role of a Reviewer in the Four Questions of PASRR
- The importance of developing PASRR Compliant Care Plans on the first try
- The intersection of PASRR and Individuals with current or past abuse histories
- How hospitals can improve the PASRR process through enhanced understanding of what happens after the Level I submission
- The essentials of compliance with individuals who meet Nursing Facilities for persons with Mental Illness, (NFMI/or) level of care
- How hospitals can evaluate when NFMI Level of Care is an appropriate placement for Non-NFMI Nursing Facilities
- Review of Status Change/Resident Review from a fresh perspective
- Review of **Lessons Learned in three years of ServiceMatters**
- **Learn from the IA Department of Inspections and Appeals** about PASRR and nursing facility audits

CLICK A DATE BELOW TO REGISTER

DENISON
Boulders Conference Center
2507 Boulders Drive
Denison, Iowa 51442
712.263.5577
Register for Event: Tuesday, April 16, 2019

Click here for directions to the Boulders Conference Center

Click here for lunch options near the Boulders Conference Center

WATERLOO
Waterloo Center for the Arts
225 Commercial St
Waterloo, IA 50701
319.291.4490
Register for Event: Wednesday, April 17, 2019

Click here for directions to the Waterloo Center for the Arts

Click here for lunch options near the Waterloo Center for the Arts

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DES MOINES
Learning Resource Center
3550 Mills Civic Parkway
West Des Moines, IA 50265
Register for Event: Thursday, April 18, 2019

Click here for directions to the Learning Resource Center

Click here for lunch options near the Learning Resource Center

OTTUMWA
Bridge View Center
102 Church St
Ottumwa, IA 52501
641.684.7000
Register for Event: Friday, April 19, 2019

Click here for directions to the Bridge View Center

Click here for lunch options near the Bridge View Center

New to PASRR?
Register HERE for our PASRR 101 webinar.

Learning Objectives:

- Describe at least five types of PASRR compliance
- Describe why every NF must evaluate whether it wants to meet NFMI level of care
- Demonstrate how the Iowa Department of Inspections and Appeals looks at PASRR during audits of nursing facilities
- Demonstrate the ways that PASRR interacts with Dependent Adult Abuse Assessments
- Distinguish how/when to send in a new PASRR, remembering, "When in Doubt, submit the Status Change"
- Determine how to benefit from enhanced collaboration with MCOs
- Integrate knowledge of PASRR compliance and service delivery for success during ServiceMatters reviews and improved outcomes for individuals

Who Should Attend:

If you are **new to PASRR**, you should attend this session only after attending PASRR 101 and having a preliminary understanding of PASRR, PathTracker, and ServiceMatters. If you are an experienced PASRR provider, we are hopeful that this will serve as a great intermediate to advanced level training toward a deeper understanding of PASRR. We would love to meet you, share this important information and respond to your questions.

- Nurses
- Social Workers
- PASRR Providers
- Case Managers
- Hospice Stafftab
- Discharge Planners
- Long-Term Care & RCF Providers
- Behavioral Health Service Providers
- MCO Care Managers
- Anyone else vested in the future of IA PASRR

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Presenters:

Brad Goodin, MDiv | Ascend, a MAXIMUS Company | IA & NE PASRR Program Manager

Becky Laney, MA | Ascend, a MAXIMUS Company | Quality Manager

Lila Starr, LBSW | Iowa Dept of Human Services | Div of Mental Health & Disability Services

Kathy Kieler | Bureau Chief, Iowa Department of Inspections and Appeals | Div of Health Facilities

Mindla White | Bureau Chief, Iowa Department of Inspections and Appeals | Div of Health Facilities

If you need to cancel your registration for any reason, please notify Ascend by email: **dustinlelken@maximus.com

3/11/2019
Save the Date: Iowa PASRR - 2019 Spring Road Show Announced!

Ascend, a MAXIMUS Company and the Iowa Department of Human Services (DHS) are planning our 2019 Spring PASRR Road Show for the week of April 15 in four cities across Iowa. We are excited to announce that we will be joined by representatives from the Department of Inspections and Appeals (DIA) to discuss the intersection of PASRR, licensing surveys, and compliance.
Tuesday, April 16th - Denison
Wednesday, April 17th - Waterloo
Thursday, April 18th - Des Moines
Friday, April 19th - Ottumwa

Mark you calendars and watch for registration, coming SOON!

New to PASRR?
Register HERE for our PASRR 101 webinar.

The focus of this training will be:

- A deep dive into PASRR Compliance, ServiceMatters, PASRR Status Change/Resident Reviews, 'NFMI/OR PASRR' outcomes, & PASRR elements that are important when the DIA comes to your facility for survey.

- A recording of PASRR 101 is available on the PASRR providers' website: **http://www.pasrr.com/IowaDefault.aspx**, under provider tools. We are offering a live PASRR 101 webinar on April 2, 2019. Registration is available on the website.

- If you are experienced in PASRR, this session is for you! If you are new to PASRR, we would love to meet you. As a prerequisite, attend or review PASRR 101 before joining us for one of these informative full day sessions.

Application for provision of RN CEUs to be made. Certificates of Attendance will be available.

1/18/2019
Register Now: Upcoming Iowa PASRR Webinars Announced for January - April 2019

There are several opportunities for Providers to learn more about PathTracker and PASRR in the coming months. Below you'll find several upcoming webinars geared specifically toward different aspects of the PASRR process, and for the different roles people play in helping those we serve. Although these webinars are not required, you are highly encouraged to register and attend one or more these informative

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events. Click on the title links below to register for each event.

PathTracker Plus Orientation - How to Complete Admission / Discharge / Transfer & Corrected Notices
Tuesday, January 22, 2019 - 2:00 p.m. - 3:00 p.m. CST

PASRR and Individuals Who Meet Level of Care for Nursing Facilities for Persons with Mental Illness (NFMI)
Tuesday, February 5, 2019 - 2:00 p.m. - 3:00 p.m. CST

Overview of PASRR Compliance for Service Matters, Managed Care Organizations (MCOs), Iowa Department of Inspections and Appeals
Tuesday, February 19, 2019 - 2:00 p.m. - 3:00 p.m. CST

PASRR Status Changes and When to Complete Them
Tuesday, March 5, 2019 - 2:00 p.m. - 3:00 p.m. CST

PASRR 101 for Individuals with Interest in Dependent Adult Abuse
Tuesday, March 19, 2019 - 2:00 p.m. - 3:00 p.m. CST

PASRR 101 for All, Prerequisite to the PASRR Road Show in Mid-April
Tuesday, April 2, 2019 - 2:00 p.m. - 3:00 p.m. CST

12/20/2018

Register Now: Upcoming PathTracker Refresher Webinar

PathTracker Plus for Nursing Facility Business Office Staff and State CFEU Workers

Tuesday, January 8, 2018 | 2:00 p.m. - 3:00 p.m. CST

11/19/2018

Register Now: Upcoming Iowa PASRR Webinar Learning Opportunities | November 2018 - December 2018

All Webinars are scheduled for 2:00 p.m. - 3:00 p.m. CST

11/27/18
How to Successfully Complete a Level I PASRR Submission

12/04/18
An In-Depth Look Into The PASRR Level II Process

12/18/18
How to Successfully Complete a PASRR Service Monitoring - Service Matters Review

10/4/ 2018

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Register Now: Please Join Us FREE for the Fall 2018 PASRR Roadshow

Ascend, a MAXIMUS Company and the Iowa Department of Human Services are pleased to offer FREE PASRR training in a city near you.

Monday, October 22, 2018 | Denison | Boulders Conference Center

Tuesday, October 23, 2018 | Waterloo | Waterloo Center for the Arts

Wednesday, October 24, 2018 | Davenport | Hilton Garden Inn, 959 Middle Rd

Thursday, October 25, 2018 | Des Moines | Baymont Inn & Suites Des Moines

Training Schedule:
8:00 a.m. | Registration Opens
9:00 a.m. | Sessions Begin Promptly
12:00 - 1:00 p.m. | Lunch Break (on your own)
4:00 p.m. | Finish

Presenters:
Brad Goodin, MDiv | Ascend, a MAXIMUS Company | IA & NE PASRR Program Manager
Becky Laney, MA | Ascend, a MAXIMUS Company | Quality Analyst
Lila Starr, LBSW | Iowa Dept of Human Services | Div of Mental Health & Disability Services

The 2018 FALL PASRR ROAD SHOW trainings will encompass FULL DAY sessions, covering the following topics:

- Orientation to the Iowa PASRR Providers Website and Log On information
- How to submit admissions, transfers, and discharges via PathTracker
- How to develop PASRR Compliant Care Plans on the first try
- Specialized Services, Rehab Services, & Community Placement Supports (what are they, when & how to care plan for them, and making sure they are being delivered!)
- Short Term approvals (Care Planning for successful discharges!)
- Review of Lessons Learned in two plus years of ServiceMatters
- Lessons Learned in Iowa Money Follows the Person Program: Ideas for collaboration and success when planning discharge to the community

Learning Objectives
- Describe the purpose and function of PASRR
- Identify the appropriate use and application of short-term approvals
- Apply the process and function of discharge planning in relation to short-term approvals
- Integrate knowledge of PASRR Compliant care planning and service delivery for success during ServiceMatters reviews and improved outcomes for individuals
- Integrate knowledge of Community Placement Supports with PASRR-compliant care plans and discharge planning

10/2/2018

Register Now: PTAC October 2018 PASRR Webinar

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Tuesday, October 9, 2018 | 1:00 p.m. - 2:30 p.m. EST
The Relationship Between PASRR and Other Nursing Home Requirements

Speaker: Frank Tetrick, Consultant for the PASRR Technical Assistance Center (PTAC)

Click here to learn more about this informative event.

6/7/2018

Register Now: Upcoming Webinar Learning Opportunities | June 2018 - October 2018

All Webinars are scheduled for 2:00 p.m. - 3:00 p.m. CST

10/02/18
How and When to Utilize the Specialized Service of: Mental Health Peer Support, Delivered by Certified Mental Health Peer Support Specialists

9/18/18
Guardianships, Conservatorships, and Durable Powers of Attorney - The Iowa Office of Public Guardian

9/4/18
PASRR Status Changes & When To Complete Them

8/21/18
Develop an understanding of Lifelong Links - Iowa's Aging and Disability Resource Center and Options Counseling and When to Use These Tools for Community Placement

8/7/18
PathTracker Plus Orientation - How to Complete Admissions / Discharges / Transfers & Corrective Notices

7/10/18
How to Successfully Complete a PASRR Service Monitoring - Service Matters Review

6/26/18
How to Understand and Utilize the Iowa Program for Assistive Technology/Easter Seals When Identified by PASRR

6/12/18
An In Depth Look into the PASRR Level II Process

5/22/2018

Register Now: Upcoming Tue, 5/29 Webinar

PASRR Status Changes & When to Complete Them
2:00 p.m. - 3:00 p.m. CST, Tuesday, May 29, 2018

5/11/2018

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Register Now: Upcoming 5/15 Webinar

How to Successfully Complete a Level I PASRR Submission
2:00 p.m. - 3:00 p.m. CST, Tuesday, May 15, 2018

4/02/2018

Iowa PASRR On-Site Training Events - April 25 - 27, 2018

Click here to view the agenda

Tuesday, April 24, 2018 | Denison | Boulders Conference Center

Wednesday, April 25, 2018 | Waterloo | Waterloo Center for the Arts

Thursday, April 26, 2018 | Davenport | SteepleGate Inn

Friday, April 27, 2018 | Des Moines | Grand View University

3/16/2018

Register Now: Upcoming 4/03 Webinar

Everything You Wanted to Know About PASRR Status Changes & When to Complete Them
2 PM - 3 PM CST, Tuesday, 04/03/18

2/21/2018

Training Opportunity Available: 2018 Geriatric Lecture Series

The Iowa Geriatric Education Center, based at the University of Iowa Carver College of Medicine, is sponsoring the 2018 Geriatric Lecture Series. This educational opportunity will focus on depression and cognitive decline. The series of presentations are approved for continuing education credit for physicians/physician assistants (CME), and nurses/nurse practitioners (CEU).

The presentations and schedule can be accessed online at the following address, which will take you to the User Account Login page: https://igec.uiowa.edu/user

To walk through setting up registration for the Geriatric Lecture Series, click here to access detailed instructions.

12/15/2017

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Register Now: Upcoming Iowa Technical Assistance Webinars Announced for December 2017 – February 2018

A schedule of upcoming Iowa Technical Assistant Webinars has been slated for late 2017 through early 2018. The series of events includes a variety of informative topics for the Iowa provider. Click on the title links below to register for each event.

Click below to register:

How to Successfully Complete a Level I PASRR Review
Tue, Dec 19, 2017, 2:00 PM CST

How to complete a Functional Assessment and a Behavioral Based Treatment Plan - Presented by Sue Smith at Iowa DHS
Tue, Jan 9, 2018, 2:30 PM CST

An In Depth Look into how the PASRR Level II Process
Tue, Jan 23, 2018, 2:00 PM Central Standard Time

A Comprehensive Review of how to Successfully Complete a Service Matters Review
Tue, Feb 6, 2018, 2:00 PM Central Standard Time

PathTracker Plus- How to create Admission Notices, Discharge Notices, Transfers and Level I Reviews
Tue, Feb 20, 2018, 2:00 PM Central Standard Time

12/01/2017

Easy 1-2-3 Step Instructions for Completing Level I Screen

A link for instructions guide for completing a Level I Screen was sent to Iowa Providers via email, on Friday, 12/01/17.

11/13/2017

Register Now: Iowa Technical Assistance Webinar

Join us for the upcoming Technical Assistance (TA) call at 2:00 PM to 3:00 PM CST, November 28th. The Webinar Topic for this informative session will focus on completing a Level I screening without adding a person into your PathTracker Census, as well as a basic over of PathTracker Plus.

Click below to register:

Complete Level I Screening | PathTracker Plus Overview: Tuesday 2-3PM CST 11/28/17

10/31/2017

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AmeriHealth Caritas Iowa, Inc., Announces Plans to Withdraw From the IA Health Link Program
AmeriHealth Caritas Iowa Inc. is withdrawing from the IA Health Link managed care program. AmeriHealth Caritas will withdraw from the program effective Nov. 30, 2017. AmeriHealth Caritas members' coverage with their new MCO will begin on December 1, 2017. They should watch their mail for more information, which will arrive soon. Learn more by reading the sample member letter.

For more information read the Press Release and the Stakeholder Questions and Answers (Q&A).

Updated information will be posted online as it is available. Please check the DHS website regularly: http://dhs.iowa.gov/

9/21/2017

Register Now: Iowa Technical Assistance Webinar

Join us for the upcoming Technical Assistance (TA) call at 2:00 PM to 3:00 PM CST, October 26th. The Webinar Topic for this session will focus on quick tips to help you navigate and complete PASRR's more efficiently.

Q&A Session: Tuesday 2-3PM CST 10/26/17

9/20/2017

Become a PASRR Superhero! Register Now for a PASRR Training Event Near You:

The Webinar Topic will revisit what was discussed in our most recent webinar, **Common Obstacles and Potential Remedies to Securing Identified Specialized Services Rehabilitation Services and Community Placement Services**.

Join us at one of the FREE upcoming training events taking place around the state during the month of October. These sessions will offer valuable information regarding the Preadmission Screening and Resident Review (PASRR) process, ServiceMatters, PathTracker Plus, and other innovations.These workshops are brought to you by Ascend, a MAXIMUS Company, in conjunction with the Iowa Department of Human Services, Division of Mental Health and Disability Services (MHDS).

The upcoming full day training events include the opportunity to earn Continuing Education Units (CEUs) for nurses/Certificates of attendance for all others and will cover:
- What is PASRR?
- PASRR Level I screens - who needs one and what information is included?
- PASRR Level II activity and Summary of Findings - How is a Level II different from a Level I and what is a Summary of Findings?
- PASRR-Identified Services and Supports - I have a Level II, now what?
- ServiceMatters - what is it and why does it matter?
- PathTracker Plus - More than just a tool to track you census.
- Questions and Answers about PASRR in Iowa.

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Click Here to View the Agenda

LEARNING OBJECTIVES

By the end of this training, providers will:
- Describe the purpose and function of PASRR
- Define the appropriate occasions for submitting Level I screens
- Apply the process and function of the Level II assessment and Summary of Findings report
- Practice the purpose and function of PathTracker Plus
- Integrate the foundational skills for creating PASRR-compliant care plans

WHO SHOULD ATTEND
- Hospital and Long Term Care Social Workers
- Nurses
- PASRR System Users and Providers
- Case Managers
- Discharge Planners
- Long-Term Care & RCF Providers
- Behavioral Health Service Providers
- Hospice and In-Home Health Care Providers
- Options Counselors
- Providers of Community Placement Support services
- Anyone else vested in the future of Iowa PASRR

CLICK THE DATE BELOW TO REGISTER

Denison: Boulders Conference Center | Monday, October 16, 2017

Des Moines: Grand View University | Tuesday, October 17, 2017

Waterloo: Waterloo Center for the Arts | Wednesday, October 18, 2017

Wilton: Wilton Community Center | Thursday, October 19, 2017

TRAINING SCHEDULE

8:00 AM Registration Opens
9:00 AM Session Begins
12:00 - 1:00 PM Break for Lunch (on your own)
4:00 PM Session Ends

9/06/2017

LTCSWI Conference - Fall 2017

Sign up for the informative LTCSWI Fall 2017 Fall Conference. Click here for a brochure containing more registration details. Conference speakers/topics include:

You' re Jumping on My Last Nerve: Dealing with Difficult People
Celina Peerman, Ph.D.
Organizational Behavior Specialist

Serving Iowans on Medicare in Nursing Facilities

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Kriss Gross, Director
Iowa Senior Health Insurance Information Program (SHIPP)

Creating Safe and Welcoming Environments for the LGBTQ Community
Daniel Hoffman-Zinnel, Executive Director
Keenan Crow, Director of Policy & Advocacy
Iowa One

The Conference Will be Held:
Friday, October 27, 2017
Gateway Hotel and Conference Center
2100 Green Hills Drive, Ames, IA 50014

Registration deadline: 10/20/2017

9/05/2017

Register Now: Iowa Technical Assistance Webinar

Join us for the upcoming Technical Assistance (TA) call at 2:00 PM to 3:00 PM CST, September 12th. The Webinar Topic will revisit what was discussed in our most recent webinar, **Common Obstacles and Potential Remedies to Securing Identified Specialized Services Rehabilitation Services and Community Placement Services**.

This will be an open Q&A session with Ascend, so feel free to bring any questions you may have.

Q&A Session: Tuesday 2-3PM CST 08/22/17

8/18/2017

Register Now: Iowa Technical Assistance Webinar

Join us for the upcoming August 22nd Technical Assistance (TA) call at 2:00 PM to 3:00 PM, August 22nd. The Webinar Topic will be **Common Obstacles and Potential Remedies to Securing Identified Specialized Services Rehabilitation Services and Community Placement Services**.

This will be an open Q&A session with Ascend, so feel free to bring any questions you may have.

Q&A Session: Tuesday 2-3PM CST 08/22/17

8/04/2017

Register Now: Iowa Technical Assistance Webinar

Join us for the upcoming August 8th Technical Assistance (TA) call at 2:00 PM. This will be an open **Q&A session** with Ascend, so feel free to bring any questions you may have.

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Q&A Session: Tuesday 2-3PM CST 08/08/17

6/29/2017

Register Now: Iowa Technical Assistance Webinars

The **Iowa Department of Human Services (DHS) and Ascend** are providing two technical assistance (TA) webinars for ongoing provider education during the month of July. These important sessions will help your facility comply with the latest Iowa PASRR updates. The events provided this month include:

PathTracker Overview - if you are new to PASRR and have questions about navigating through PathTracker and questions about how to submit admittance and discharge notices this webinar is for you.

Service Matters Overview - if you are new to PASRR and have questions about how to create a compliant care plan or how to successfully complete a Service Matters review, this webinar is for you.

PathTracker Overview: Tuesday 2-3pm 07/11/17

ServiceMatters Overview: Tuesday 2-3pm 07/25/17

6/07/2017

Register Now: Iowa Technical Assistance Webinars

The **Iowa Department of Human Services (DHS) and Ascend** are providing two **technical assistance (TA) webinars** for ongoing provider education during the month of **June**. These important sessions will help your facility comply with the latest Iowa PASRR updates. The events provided this month include:

Level I PASRR Overview - if you are new to PASRR or have questions about submitting Level I screens, this webinar is for you.
Level II PASRR Overview - if you are new to PASRR, or have questions about the Level II process, determinations, or summary of findings reports this webinar is for you.
Upcoming dates and registration links are available below:

Level I PASRR Overview: Tuesday 2-3pm 06/13/17
Level II PASRR Overview: Tuesday 2-3pm 06/27/17

5/10/2017

Register Now: Iowa PASRR Technical Assistance Webinars

The Iowa Department of Human Services (DHS) and Ascend are providing two technical assistance (TA) webinars for ongoing provider education during the month of May. These important sessions will help your facility comply with the latest Iowa PASRR updates. The events provided this month include:
Frequently Asked Questions from the April 2017 Onsite Training - An informative recap of PASRR basics

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and common questions.
PASRR Overview and History - If you are new to PASRR, this webinar will provide you with an overview of PASRR and its history.

Upcoming dates and registration links are available below. Click the links to register:

Frequently Asked Questions from the April 2017 Onsite Training **-** Tuesday 2-3pm 05/16/17

PASRR Overview and History - Tuesday 2-3pm 05/30/17

4/28/2017

Important Announcement: Ascend Email Set to Transition to Over to MAXIMUS

Email Transition 101 - A Primer on What to Expect During the Switch

We are excited to announce that Ascend will take an important step in the coming weeks, kicking off a transition from our current Ascendami.com email addresses to MAXIMUS.com email accounts. This change is scheduled to occur on June 5th.

How Will the Transition Affect Me?
Getting up to speed. There's a few things that you will need update to complete the setup process. Here are three simple steps to get you moving:

1. Create New Account
Starting June 5th, we will have a new secure email solution. You will need to create a new account once you receive a secure email from us.

2. Whitelist MAXIMUS Domain
You will need to add any "@maximus.com" accounts to the Safe Senders List, also called Whitelisting.

- Large entities, please inform your IT administrator.
- Small entities, click here for clear setup instructions.

3. Use New Email Addresses
Begin using the new MAXIMUS.com accounts for each of your Ascend contacts in order to send/receive secure messages and schedule meetings. The ascendami.com email addresses will still receive emails, but those will be forwarded to the MAXIMUS.com addresses.

4/17/2017

Thank You for Making Iowa PASRR Provider Training a Success!

We would like to extend a huge note of thanks to all of the attendees for Ascend's recent Iowa PASRR Provider Training Sessions, held throughout the week of April 3rd. Over 300 Providers joined us from diverse backgrounds of expertise, such as Hospitals, Nursing Facilities, Hospice Providers, and MCO Community Based Case Managers. These events were held in multiple cities across the state, including: Des Moines, Denison, Waterloo and West Branch.

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We truly appreciate the passion, focus and invaluable input that you contributed to these important sessions. For those unable to attend an event held in your area, or if you're interested in referencing some of the useful information provided, we invite you to click and explore: Building Knowledge, Improving Lives

This resource, located in Provider Tools, as well as numerous other reference materials are available on your go-to source for all things PASRR: Iowa page on pasrr.com

3/08/2017

Topic Change for the 3/28/17 Technical Assistance Webinar

ATTENTION: The topic for the Tuesday, 3/28/17 technical assistance webinar has changed. The new topic is: Planning for Community Discharge and Resources Available.

If you are registered for the 3/28/17 session and would like to cancel, email a reply to the confirmation message you received upon sign-up.

If you are registered and plan to attend the revised session, you can simply disregard this message.

Click the registration link below to participate, if you have not already registered.

Tue, March 28 | 2 - 3 PM | REVISED TOPIC: Planning for Community Discharge and Resources Available | Click here to register

3/07/2017

Building Knowledge, Improving Lives

Join us as at one of the Free training events offered by Ascend, a MAXIMUS Company, and the Iowa Department of Human Services. We'll review what we've accomplished in the evolution of Iowa's PASRR program and look forward to where we will go together. You will receive valuable information regarding the Preadmission Screening and Resident Review (PASRR) process, ServiceMatters, Care Planning, and more!

The upcoming trainings include the opportunity to earn Continuing Education Units (CEUs)/Contact Hours and will cover:
A quick review of the PASRR basics - great information for those new to working with PASRR and a refresher for our seasoned PASRR providers
A discussion of how PASRR integrates with the new CMS guidelines for nursing facilities
Using the newly revised functions of PathTracker Plus - what it is and why you must use it
ServiceMatters - what it is, why it matters, and how we're doing so far
PASRR-compliant Care Planning - everything you need to know about planning for delivery of PASRR-identified services
Community Placement Supports and discharge planning - how to use available resources
Delivery of behavioral health services to individuals with significant needs
Behaviorally based treatment plans
Questions and answers about PASRR in Iowa

Who Should Attend:
PASRR Providers

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Nurses
Social Workers
Nursing Facility Administrators
Hospital Social Workers and Discharge Planners
Case Managers
Long-Term Care & RCF Providers
Behavioral health services providers
Anyone invested in the future of older Iowans, individuals with disabilities, and their long term care needs

Click the link below to register for a session near you
Tuesday, April 4: City of Denison Boulders Conference Center - Boulders Hall

Wednesday, April 5: Des Moinestab Hy-Vee Euclid Room

Thursday, April 6: Waterloo Sullivan Brothers Iowa Veterans Museum - Mess Hall

Friday, April 7: West Branch Hoover Presidential Library and Museum - Auditorium

Location addresses and information provided in the registration link.

Click here to view the agenda

Training Presenters
Lila Starr, LBSW| Iowa Department of Human Services, Division of Mental Health & Disability Services
Joi Shaw, MS | Ascend, a MAXIMUS Company, PASRR Division Manager
Alice Bernet, RN, PhD, PMHNP-BC | Ascend, a MAXIMUS Company, Clinical Director

No charge for attendance or CEUs!
IBON Provider #94
0.63 CEUs.
Nurses must attend the full day to receive CEUs. No partial CEUs will be awarded.

3/01/2017

The Iowa Geriatric Education Center, based at the University of Iowa Carver College of Medicine, is sponsoring the 2017 Geriatric Lecture Series. This educational opportunity will focus on cognitive decline and dementia. CEUs are available for participation in this online lecture series at NO COST to participants.Individuals wishing to participate may pull up these lectures at their convenience each month, beginning in March through December 2017.

A new lecture is available the 1st working day of each month at: http://www.healthcare.uiowa.edu/igec/e-learning/geriatric-lecture-series

The schedule is also available online at: http://www.healthcare.uiowa.edu/igec/e-learning/geriatric-lectureseries/gls_schedule.asp

For more information, including presenters and subjects of each monthly lecture, please review the online schedule referenced above, or open the flyer, which can be found in the Education Tools section of the Iowa PASRR Provider website.

We hope that Iowa's healthcare professionals will be able to utilize this important series, which has been made available for free throughout 2017 to federal grant funding.

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2/03/2017

Iowa Medicaid Enterprise has just released Information Letter 1760-MC-FFS which is intended to address questions and hopefully clarify policy surrounding PASRR-related care planning and the delivery of PASRR identified services. Information contained in this letter will continue to be shared with providers through Webinars and face to face training delivered by Ascend and DHS.

1/30/2017

As Iowa nursing facility providers are aware, Iowa DHS and Ascend have developed several **optional Iowa-specific tools** for use in development of **PASRR-compliant care plans**. Many providers have offered feedback that a video about how to use the tool would be a useful addition to the tools previously available. The Iowa PASRR NF Level II Care Planning Tool Training video provides visual instruction on navigating and using the original Care Planning Tool. It assists providers in learning how to effectively and efficiently develop PASRR-compliant nursing facility care plans. It is our hope that these tools will assist in the timely scheduling and delivery of PASRR-identified Specialized Services, Rehabilitative Services, and Community Placement Supports that providers find listed in the PASRR Summary of Findings for the individuals they serve.

1 / 12 / 201 7

2017 Technical Assistance (TA) Webinars - Registration Now Open

To assist you in planning your learning calendar for the start of 2017, we have opened registration for our Iowa PASRR Technical Assistance webinars. This is your chance to learn with DHS and Ascend, ask questions, and understand more about PASRR, care planning, ServiceMatters, Ascend/DHS service monitoring, and PathTracker.

These 1-hour sessions will take place on the dates and times listed below. Note the topic change for 9/13/16. Click the links below to register:

January 10 | 2 - 3 PM | **Topic: PASRR 101: Why We Do PASRR**
January 24 | 2 - 3 PM | **Topic: PASRR Level I**
February 7 | 2 - 3 PM | **Topic: PASRR Level II**
February 21 | 2 - 3 PM | **Topic: Chat with Ascend and DHS: Open Q&A Session**

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9/23/2016

Looking to the Future by Strengthening our Foundation

Join us at one of the Ascend, A MAXIMUS Company, and the Iowa Department of Human Services FREE training events around the state offering valuable information regarding the Preadmission Screening and Resident Review (PASRR) process, ServiceMatters, Care Planning, and important changes and innovations.

The upcoming trainings include the opportunity to earn Registered Nurse (RN) CEUs (certificates of attendance provided upon request for other licensure/certifications)

A return to PASRR basics - great information for those new to working with PASRR and a refresher for our seasoned PASRR providers
Using PathTracker Plus and Links to Payment - what PathTracker is and why you must use it
ServiceMatters - what it is and why it matters
Using the Care Planning tools - everything you need to know about developing a PASRR- compliant care plan
Questions and Answers about PASRR in Iowa - looking to the future by strengthening our foundation

LEARNING OBJECTIVES

By the end of this training, providers will:

Recognize the purpose and function of PASRR, including the history
Define the difference between Rehab and Specialized Services
Recognize the varying Level I and Level II outcome possibilities
Recall the function and purpose of PathTracker
Implement the foundational skills for creating PASRR-compliant care plans

WHO SHOULD ATTEND

Nurses
Social Workers

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PASRR providers
Case Managers
Hospital Discharge Planners
Long-term Care & RCF Providers
Behavioral health services providers
Anyone else vested in the future of IA PASRR

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TRAINING DATES
Tuesday, October 18, 2016: Sioux City - Hilton Garden Inn Riverfront Wednesday, October 19, 2016: Des Moines - Grand View College Thursday, October 20, 2016: Waterloo - Allen College
Friday, October 21, 2016: Iowa City - University of IA Hospital and Clinics Attend an event in your community!
CLICK THE DATE TO REGISTER
Tuesday, October 18,2016: Sioux City Wednesday, October 19, 2016: Des Moines Thursday, October 20, 2016: Waterloo Friday, October 21, 2016: Iowa City

TRAINING SCHEDULE
8:00 AM - Registration opens
9:00 AM - Hospital and NF provider sessions begin promptly
12:00 PM - Break for lunch (on your own), Hospital providers finish
Hospital providers are welcome to stay for the NF-specific information in the afternoon
4:00 PM - NF providers finish

No charge for attendance or CEUs!

IBON Provider #94 - AM session will award 0.33 CEUs, full day will award 0.66 CEUs
No partial CEUs will be provided.
Certificates of Attendance available upon request.

8/31/2016

2016 Technical Assistance (TA) Webinars - Registration Now Open

To assist you in planning your learning calendar for the rest of 2016, we have opened registration for our Iowa PASRR Technical Assistance webinars. This is your chance to learn with DHS and Ascend, ask questions, and understand more about PASRR, care planning, ServiceMatters, Ascend/DHS service monitoring, and PathTracker.

These 1-hour sessions will take place on the dates and times listed below. *Note the topic change for 9/13/16.* Click the links below to register:

9/13/16 | 2 - 3 PM | Topic: *PathTracker with Links to Payments - System Updates* | Click to register

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9/27/16 | 2 - 3 PM | Topic: *Updates about the Iowa PASRR Process* | Click to register 11/8/16 | 2 - 3 PM | Topic: *Onsite Training Follow Up - Q&A* | Click to register
11/22/16 | 2 - 3 PM | Topic: *Part 1 - ServiceMatters (Ascend Care Plan and Service Monitoring) Process Walkthrough* | Click to register
12/6/16 | 2 - 3 PM | Topic: *Part 2 - Time with Tammy - How to Prepare, Who, and What to Bring to the TA Call* | Click to register
12/20/16 | 2 - 3 PM | Topic: *Part 3 - Beyond ServiceMatters - What Happens Next with DHS? (DHS Care Plan and Service Monitoring)* | Click to register

8/22/2016

Technical Assistance Webinar Topic Change 8/23/16 and 9/13/16

To accommodate a necessary programming change, we have switched the Topic of our IA Technical Assistance webinar on August 23, 2016 to *How to optimize use of the Iowa PASRR providers website: Walkthrough of PASRR.com,* which was originally scheduled for the webinar on September 13. The new topic for the September 13, 2016 webinar is: ***PathTracker with Links to Payments - System Updates,*** which was originally scheduled for the webinar on August 23.

If you are already registered for the webinar on 8/23 or 9/13 and remain interested in attending for the new topics, you need not do anything - your registration remains active.

If you are interested in registering for the webinar based on the new topic, please register using the links below.

If you are registered and no longer wish to attend, simply do not log into the webinar. There is no need to notify us of a cancellation.

These 1-hour sessions will take place on the dates and times listed below. Click the links below to register:

8/23/16 | 2 - 3 PM | Topic: *PathTracker with Links to Payments - System Updates* | Click to register 9/13/16 | 2 - 3 PM | Topic: *How to Optimize Use of the Iowa PASRR Providers Website - Walkthrough of PASRR.com* | Click to register
9/27/16 | 2 - 3 PM | Topic: *Updates about the Iowa PASRR Process* | Click to register 11/8/16 | 2 - 3 PM | Topic: *Onsite Training Follow Up - Q&A* | Click to register
11/22/16 | 2 - 3 PM | Topic: *Part 1 - ServiceMatters (Ascend Care Plan and Service Monitoring) Process Walkthrough* | Click to register
12/6/16 | 2 - 3 PM | Topic: *Part 2 - Time with Tammy - How to Prepare, Who, and What to Bring to the TA Call* | Click to register

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12/20/16 | 2 - 3 PM | Topic: *Part 3 - Beyond ServiceMatters - What Happens Next with DHS? (DHS Care Plan and Service Monitoring)* | Click to register

8/3/2016

2016 Technical Assistance (TA) Webinars - Registration Now Open

To assist you in planning your learning calendar for the rest of 2016, we have opened registration for our Iowa PASRR Technical Assistance webinars. This is your chance to learn with DHS and Ascend, ask questions, and understand more about PASRR, care planning, ServiceMatters, Ascend/DHS service monitoring, and PathTracker.

These 1-hour sessions will take place on the dates and times listed below. Click the links below to register:

8/9/16 | 2 - 3 PM | Topic: *PASRR 101 - The Basics of Preadmission Screening & Resident Review* | Click to register
8/23/16 | 2 - 3 PM | Topic: *PathTracker with Links to Payments - System Updates* | Click to register 9/13/16 | 2 - 3 PM | Topic: *How to Optimize Use of the Iowa PASRR Providers Website - Walkthrough of PASRR.com* | Click to register
9/27/16 | 2 - 3 PM | Topic: *Updates about the Iowa PASRR Process* | Click to register 11/8/16 | 2 - 3 PM | Topic: *Onsite Training Follow Up - Q&A* | Click to register
11/22/16 | 2 - 3 PM | Topic: *Part 1 - ServiceMatters (Ascend Care Plan and Service Monitoring) Process Walkthrough* | Click to register
12/6/16 | 2 - 3 PM | Topic: *Part 2 - Time with Tammy - How to Prepare, Who, and What to Bring to the TA Call* | Click to register
12/20/16 | 2 - 3 PM | Topic: *Part 3 - Beyond ServiceMatters - What Happens Next with DHS? (DHS Care Plan and Service Monitoring)* | Click to register

7/21/2016

Iowa PASRR SericeMatters & Beyond Recap of Three-Part Webinar Series with Questions and Answers Nursing Faculty Staff and PASRR Providers are strongly encouraged to attend this recap of the three-part training webinar series on care planning, the ServiceMatters process, and DHS follow up.

The Recap will walk Providers through the ServiceMatters process and the process utilized by the Iowa Department of Human Services (DHS), in the Division of Mental Health and Disability Services (MHDS) whenever your care plan or service delivery are determined to be non-compliant after two ServiceMatters reviews with Ascend. DHS also utilizes this process any time they receive complaints of possible PASRR non-compliance from the Department of Inspections and Appeals (DIA) or others.

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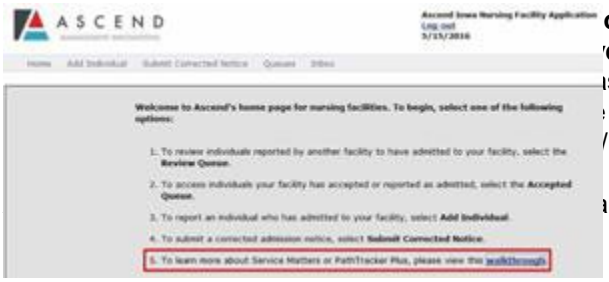
The webinars include:
> The ServiceMatters Review Process,
> Tips for success when preparing for reviews,
> How to recognize when non-compliance can't be repaired,
> Information on what will happen during the DHS review process with Lila Starr,
> What happens if MHDS reports PASRR non-compliance to DHS-Iowa Medicaid Enterprise,
> And . . . time for Questions and Answers! Use the link below to register:
Recap: ServiceMatters and Beyond - What Happens Next with DHS?
Tuesday 7/26/16 | 2:00 - 3:00 PM CT | Click here to register

7/13/2016



of Human Services and Ascend, a MAXIMUS
e not been utilizing Ascend PathTracker Plus, with
s not yet entered 100% of your residents into
PathTracker Plus system and the entry of all residents
/1/2016.

nd urged to utilize PathTracker Plus in February of

All current residents are required to be entered into PathTracker Plus, along with original date of admission, regardless of payer source and regardless of PASRR Level I or PASRR Level II status.

Training about the implementation of PathTracker Plus was provided via live webinar on eleven occasions from January 25, 2016 - February 9, 2016.

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A recording of this session has been available since January and can be found after logging into the Ascend system for your Nursing Facility, as pictured at left (see item #5).

If you have questions about system use of PathTracker, please contact the Iowa Helpdesk at Ascend for assistance. Ascend Iowa Help Desk: 1- 877-431-1388 ext. 3403 or iowapasrr@ascendami.com.

7/08/2016

Iowa PASRR ServiceMatters Webinar Series Part 3: Beyond ServiceMatters
Nursing Faculty Staff and PASRR Providers are strongly encouraged to attend the third webinar in the three-part training webinar series on care planning and the service monitoring process.

The presentation materials for the two sessions on ServiceMatters (Part 1, "ServiceMatters Process Walkthrough" and Part 2, "Time with Tammy: How to Prepare, Who and What to bring to the Technical Assistance Call,") can be found under your provider login on the Iowa PASRR Web-Based Home Page. Providers are encouraged to view Parts 1 and 2 prior to Part 3, if possible and convenient. However, participation in Parts 1 and 2 is not a prerequisite to being able to benefit from Part 3. If your facility has received one or more letters from DHS about possible noncompliance any time in the past two years, you are very strongly encouraged to participate in Part 3 as we believe the technical assistance offered will be very useful to you.

Session 3 will walk Providers through the entire process utilized by the Iowa Department of Human Services (DHS), in the Division of Mental Health and Disability Services (MHDS) whenever your care plan or service delivery are determined to be non-compliant after two ServiceMatters reviews with Ascend. DHS also utilizes this process any time they receive complaints of possible PASRR non-compliance from the Department of Inspections and Appeals (DIA) or others.

The webinars will include: 1) Opportunity for questions, 2) Tips for success when preparing for ServiceMatters reviews, 3) Information on what will happen during technical assistance calls with Tammy, and 4) Information on what happens if Ascend reports possible non-compliance to DHS. Use the links below to register.

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Part 3: Beyond Service Matters - What Happens Next with DHS?
Tuesday 7/12/16 | 2:00 - 3:00 PM CT | Click here to register

6/22/2016

Iowa PASRR ServiceMatters Three-Part Webinar Series: ServiceMatters Walkthrough and DHS Follow- Up
Nursing Faculty Staff and PASRR Providers are strongly encouraged to attend the second webinar in the three-part training webinar series on care planning and the service monitoring process.

The sessions will walk Providers through the entire ServiceMatters process and discuss what happens if you are determined to be non-compliant after two ServiceMatters reviews with Ascend.

The webinars include: 1) Opportunity for questions, 2) Tips for success when preparing for ServiceMatters reviews, 3) Information on what will happen during technical assistance calls with Tammy, and 4) Information on what happens if Ascend reports possible non-compliance to DHS. Use the links below to register.

Part 2: "Time with Tammy," How to Prepare, Who and What to Bring to the Technical Assistance Call | Tuesday 6/28//16 | 2-3 PM CT | Click here to register

Part 3: Beyond ServiceMatters - What Happens Next with DHS? | Tuesday 7/12/16 | 2-3 PM CT | Click here to register

6/02/2016

NEW DATES: Iowa PASRR SericeMatters Three-Part Webinar Series: ServiceMatters Walkthrough and DHS Follow Up
Nursing Faculty Staff and PASRR Providers are strongly encouraged to attend the upcoming three-part training webinar series on care planning and the service monitoring process. This three part series was begun on 5/17/16, but was interrupted by a fire drill, so Ascend and DHS have decided to start it again, from the beginning in an effort to make all three parts more fully available to a broader audience.

The sessions will walk Providers through the entire ServiceMatters process and discuss what happens if you are determined to be non-compliant after two ServiceMatters reviews with Ascend.

The webinars will include: 1) Opportunity for questions, 2) Tips for success when preparing for ServiceMatters reviews, 3) Information on what will happen during technical assistance calls with Tammy, and 4) Information on what happens if Ascend reports possible non-compliance to DHS. Use the links below to register.

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Part 1: ServiceMatters Process Walkthrough | Tuesday 6/14/16 | 2-3 PM CT | Click here to register

Part 2: "Time with Tammy," How to Prepare, Who and What to Bring to the Technical Assistance Call | Tuesday 6/28//16 | 2-3 PM CT | Click here to register

Part 3: Beyond ServiceMatters - What Happens Next with DHS? | Tuesday 7/12/16 | 2-3 PM CT | Click here to register

PLEASE NOTE: If you were already pre-registered for the webinars on 5/31/16 and 6/14/16, your registration will be carried over to the newly planned Technical Assistance event for that date.

We will also hold a Technical assistance webinar on Tuesday, 5/31/16, where we will offer an overview of frequently asked questions, how to effectively utilize the PASRR Providers website, and tools available to NF staff and other PASRR providers for assistance with care planning, development of crisis intervention and safety plans, and a discussion of behaviorally based treatment plans.

5/6/2016

Iowa PASRR SericeMatters Three-Part Webinar Series: ServiceMatters Walkthrough & DHS Follow Up
NF Staff and PASRR Providers with questions about ServiceMatters should attend the upcoming three- part training webinar series. The sessions will walk Providers through the entire ServiceMatters process and discuss what happens if you are determined to be non-compliant after two ServiceMatters reviews with Ascend.

The webinars will include: 1) Opportunity for questions, 2) Tips for success when preparing for ServiceMatters reviews, 3) Information on what will happen during technical assistance calls with Tammy, and 4) Information on what happens if Ascend reports possible non-compliance to DHS. Use the links below to register.

Part 1: ServiceMatters Process Walkthrough
Tuesday 5/17/16 | 2-3 PM CT | Click here to register

Part 2: "Time with Tammy," How to Prepare, Who and What to Bring to the Technical Assistance Call
Tuesday 5/31/16 | 2-3 PM CT | Click here to register

Part 3: Beyond ServiceMatters - What Happens Next with DHS?
Tuesday 6/14/16 | 2-3 PM CT | Click here to register

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