



## Quality Forum Webinar

### *The Shared Medical Appointment - a new creative model for primary care delivery*

Juntos Podemos! Together We Can! Join PQA on Friday, March 9 at 1 PM ET for an engaging and informative discussion on a new creative model for primary care delivery: the shared medical appointment.

The discussion will center on a creative, new model for primary care clinicians that focuses on shared medical appointments in which patients with common needs meet together with a healthcare provider. This helps address social isolation, economic challenges, lack of education and even poor health literacy. By restoring hope and autonomy to clinicians, this model may also prevent burnout as well.

Dr. Maureen Mavrinac will lead the discussion and share about her work both in an inner-city clinic in Los Angeles and in a rural community in California. As Dr. Mavrinac describes this shared medical appointment model, she will speak to how it brings us to the soul of why she chose her vocation as a primary care clinician which is her passion for engaging patients, families and communities. She will discuss the power of the shared medical appointment to promote hope both in the patient and in the clinician.

#### **Presenter**

Dr. Maureen Mavrinac is board certified in family medicine and geriatrics and currently works with vulnerable elderly patients in inner-city Los Angeles. Dr. Mavrinac authored a Narrative Matters article, Rethinking the Traditional Doctor's Visit, that is in the February 2018 issue of Health Affairs. "Narrative Matters" with a

list of related readings is usually found at the end of the monthly journal and incorporates a story into a discussion of health policy issues. In the article, Dr. Mavrinac reflects on her experiences, and that of the patients she served, in rural California working with a largely Latino population of factory and farm workers.

PQA Quality Forums are a member benefit that cover quality-related topics. These hour-long webinars generally occur on a Thursday at 1 p.m. of each month. PQA members who have not received their registration link should email [communications@PQAalliance.org](mailto:communications@PQAalliance.org).