NC MEDICAID MANAGED CARE VIRTUAL SERIES

Please join Partners Health Management on Tuesday, January 24, to kick off our virtual series of informational sessions on the changes in NC Medicaid Managed Care. Each series will include an overview of your health plan, your rights and responsibilities, your benefits and services, and information on who to contact for help. You may attend any sessions, however, you may find it most helpful to attend the sessions specific to your health plan.

All sessions are offered in English and Spanish.

Please register for the virtual series kick-off and your health plan series.

NC MEDICAID MANAGED CARE VIRTUAL SERIES KICK-OFF (for everyone)

A general overview of NC Medicaid Managed Care to include the Behavioral Health and Intellectual/Developmental Disabilities Tailored Plan, State-Funded Plan and NC Medicaid Direct Plan.

Tuesday, January 24

6 – 7 p.m. (English Registration Link) | **7:30 – 8:30 p.m.** (Spanish Registration Link)

Please register for your health plan series.

ALL SESSIONS

6 – 7 p.m. (English) | **7:30 – 8:30 p.m.** (Spanish)

SERIES 1 BEHAVIORAL HEALTH AND INTELLECTUAL/DEVELOPMENTAL DISABILITIES TAILORED PLAN

Tuesday, Jan. 31	Tailored Plan Overview
Tuesday, Feb. 7	Member Rights & Responsibilities
Tuesday, Feb. 14	Non-Emergency Medical Transportation (NEMT)
Tuesday, Feb. 21	Benefits Overview

English Registration Link | Spanish Registration Link

SERIES 2 STATE-FUNDED SERVICES

Tuesday, Feb. 28	State-Funded Services Overview
Tuesday, March 7	Recipient Rights & Responsibilities
Tuesday, March 14	Recipient Benefits

English Registration Link | Spanish Registration Link

SERIES 3 NC MEDICAID DIRECT

Tuesday, March 21	NC Medicaid Direct Overview (includes services and benefits)
Tuesday, March 28	Beneficiary Rights & Responsibilities

English Registration Link | Spanish Registration Link

SERIES 4 ALL HEALTH PLANS

Tuesday, April 4	Member and Recipient Services Call Lines, NC Medicaid Ombudsman, NC Medicaid Enrollment Broker and Member Engagement

English Registration Link | Spanish Registration Link

Closed captioning will be available in all sessions. If you need other accommodations, please send an email to **membersquestions@partnersbhm.org** at least two weeks before the event.

*If you are unable to attend a session and need to schedule a one-on-one conversation or if you would like to schedule an in-person or virtual session for your agency or group, please send an email to **memberquestions@partnersbhm.org** or call Member Engagement at **704-884-2729**.*

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