



A helpful interaction made an impression

She had a great first impression of White Horse Village, and her experience here has confirmed that feeling.

Madeleine Long, a retired physician, is the kind of person who likes to do her research. She had meticulously reviewed various retirement communities around the area, and was about to make a final decision when a friend suggested that she consider White Horse Village.



"As soon as I walked in, I knew it was the place," Madeleine says.

She actually walked in the wrong door, entering from the Healthcare side instead of the Clubhouse front entrance. Madeleine explained she was lost, and instead of just pointing her in the right direction, clerk Kathy Walz personally showed her to the right area.

"It was a very welcoming environment from the start," Madeleine says.

Her apartment in the Ascot neighborhood has been terrific, she adds, close to everything in the Clubhouse. That's handy, because she quickly immersed herself in various activities to expand her social circles. "I do everything," she notes.

That includes aqua exercises in the pool, shuffleboard, and, of course, bocce, which draws a large portion of the campus for friendly but intense competition on the courts near the Clubhouse. She'd never played bocce before, but enjoyed learning and watching all the different ways competitors try to use various stances to make the most out of their throws. Madeleine is

pleased that this summer, her Ascot neighborhood team advanced deep into the annual tournament. “It’s so much fun.”

Since arriving in early 2024, she’s also joined the Wellness and Healthcare committees, thanks to her background in the medical field. That background—and being a cancer survivor—also prompted her to start a cancer support group, which allows participants to share the challenges and triumphs they face and get helpful medical information.

Madeleine really values the social networks in the community, including groups that regularly share meals together in Steeplechase, and she advises new residents to be active. “That’s why I joined so many things, because you meet different folks along the line.”

“It’s been marvelous for me,” she reflects on her time here. Just as she suspected after that first visit, she’s found the team members and leadership to be very supportive and wanting to help when needed.