



## Leading an Empowered Organization (LEO)

Leading an Empowered Organization (LEO) provides health care leaders an effective model for improving their own organizational effectiveness and for empowering their staff members. This powerful three day program is time tested and highly successful in developing more than 100,000 leaders and leadership teams both in the United States and internationally.

The LEO model builds competence in essential leadership skills including: articulating expectations; clarifying responsibility; authority and accountability; building relationships; developing capacity and leading change.

### Outcomes

- Improve accountability and focus on results
- Accept ownership for effective problem solving and change leadership
- Develop cohesive interdisciplinary teams
- Enhance staff morale, recruitment and retention
- Develop new skills in building relationships, communicating and resolving conflicts
- Establish a healthy work environment in which staff members learn and grow
- Build staff autonomy and leadership skills
- Create firm foundations for professional practice

## Additional LEO Services

- **Licensing**

Your staff may be trained as licensed facilitators to teach LEO in your organization through a license agreement. The National Health Service in England has more than 30,000 leaders who are licensed to teach the LEO program.

- **Executive Team Building and Preparation for Empowerment (1 DAY)**

Provides an overview of key LEO concepts and addresses the specific needs of those to whom the LEO participants report. Helps leaders develop a follow-up plan augmenting the LEO training. Behavioral changes to be expected and benchmarks to measure progress will be discussed.

- **Follow-up visit at 4 - 6 months (1 DAY)**

Explores how participants have incorporated LEO concepts into their daily leadership. Deepens understanding of the content, reinforces behaviors learned and strengthens team building efforts. Content customized to meet specific client needs.

---

## Leading an Empowered Organization (LEO)

A best practice leadership approach used in organizations world wide to form the foundation for success with Joint Commission and ANCC Magnet© Standards.

**“This workshop  
changed my life!”**

**Contact us!  
CHCM@CHCM.com  
800.728.7766**

MAGNET®, Magnet Recognition Program®, ANCC Magnet Recognition®, Journey to Magnet Excellence®, Pathway to Excellence® Program, Pathway to Excellence in Long Term Care®, Demographic Data Collection Tool®, DDCT®, Practice Transition Accreditation Program® (PTAP) are registered trademarks of the American Nurses Credentialing Center (ANCC). The products and services of Creative Health Care Management are neither sponsored nor endorsed by ANCC. All rights reserved. The content presented in here is the expressed opinion of the author/presenter and not that of the American Nurses Credentialing Center (ANCC).