



COVID-19 Guidelines for Community Food Service Providers

Public Health
Environmental Health Services

Charitable Feeding Operations, School
Food Service and Senior Centers

Community facilities that provide food service such as charitable feeding organizations, schools and senior centers are essential to our county. The San Bernardino County Department of Public Health is proactively taking steps to prevent the additional community transmission of COVID-19. The following are guidelines from the Centers for Disease Control and Prevention and the California Department of Public Health on how community facilities that provide food service can slow the spread of the virus.

Employers, Employees and Volunteers

Employers, employees and volunteers that prepare and/or distribute food for community facilities can help protect their health and the health of community members they serve by:

- Staying home when ill
- Not touching eyes, nose and mouth
- Wearing properly sized face coverings
- Washing hands often with soap and warm water for at least **20 seconds**. If soap and warm water are not available, use alcohol-based sanitizer that contains at least **60% alcohol**.
- Enforcing social distancing of **six feet per person**
- Limiting the number of customers (guests) as necessary to reduce outdoor/indoor crowding and lines to meet social distancing guidance
- Increasing [cleaning and disinfection](#) frequency of restrooms and other high contact areas
- Encouraging the community members they serve to [protect their personal health](#)
- Implementing an emergency plan for a possible exposure and/or outbreak of COVID-19 that includes, but is not limited to:
 - Critical job functions; consider [people of higher risk](#)
 - [Safety practices for infrastructure](#) if employee or volunteer is suspected or has been confirmed of being exposed to COVID-19
 - An extensive disinfection plan for the facility
 - A communication plan to inform people who might have been exposed
 - A plan to resume normal service

Visit the following links for additional information:

Center for Disease and Control: [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus)

California Department of Education: [School Meals](#)

California Department of Public Health: [Guidance Documents](#)

StateFoodSafety: [Disaster Relief Food Safety Training](#)

San Bernardino County
COVID-19 Information

[SBCovid19.com](https://www.sbcounty.gov/covid19)

COVID-19 Hotline: (909) 387-3911
Monday – Friday from 9 a.m. – 5 p.m.



385 N. Arrowhead Ave., San Bernardino
Call or Text: 800.442.2283

[wp.sbcounty.gov/dph](https://www.sbcounty.gov/dph)