



HEALTHeLINK is getting a makeover.

New platform. New look. Same commitment to care.

Continuing to Advance the Future of Care: Our Technology is Evolving.

This isn't just an upgrade; it's a significant leap forward to provide HEALTHeLINK users with an even more reliable platform for seamless health information exchange.

Part of a Larger Initiative: The SHIN-NY's Shared Infrastructure.

A collaborative effort to modernize and create efficiencies for how health information is exchanged across the state and nation continues. This means building a more robust, efficient, and reliable system to improve patient care for everyone.

When will it happen?

The HEALTHeLINK team is working closely with our vendor to ensure a seamless transition to the new platform. **Our target is for go-live to begin in November 2025 with a phased approach.**

More information about the specific implementation will be shared as the date draws closer.

Will there be changes?

There will be some changes, but the core of what you do on the platform will remain familiar. We're committed to delivering a better experience, providing you with optimized and enriched data.

Will there be training?

Yes. The HEALTHeLINK team is hard at work developing training guides, videos, and live webinars to help you get up to speed with our new platform. Keep an eye on your inbox and check out [*The LINK*](#), our quarterly newsletter, for updates and important information.

We're here to support you through this transition and make the move as easy as possible.



Questions?

Contact us at support@wnyhealthelink.com