

Rural Health Network of SCNY - COVID-19 Response

Emergency Response Phase:

3/15/20-5/15/20

OUTREACH

Northern Broome CARES
May Day baskets & telephone reassurance

Community Health Services (CHS)
315 Social Determinants pre-screens returned from community food distributions

Getthere
Food and Rx Access

COVID-related Other



INNOVATION

Community Health Education
Remote delivery of group interventions

Getthere + CHS collaboration

Client calls Getthere with food need



Food delivered by Getthere Van



Client referred to Community Health Worker for food bank signup



COMMUNITY

All programs, all counties
350+ total hours on local planning, meetings, etc.

Community Health Services & Volunteer Generation Fund
14,000+ masks, 33 boxes of gloves, 2 cases of sanitizer to community partners
44 of 300 personal protective equipment kits distributed directly to clients

FLEXIBILITY

Farm to School
925 grow kits distributed

Rural Health Service Corps
21 members redirected to COVID-related service

Next Steps

- Address **social isolation** caused by the pandemic, especially among seniors
- Prepare for **ongoing economic hardship** in communities
- Identify **adaptations worth maintaining** post-pandemic
- Realize **new opportunities to expand services**, such as telehealth