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Dear Colleague

The Center for Health Workforce Studies, with support from the New York State Charles D. Cook Office of Rural Health at the New York State Department of Health is conducting a survey of health care providers to better understand their use of telehealth applications in patient care delivery in rural areas as well as technical assistance needs to increase the use of telehealth.

Access to care continues to be a problem for many vulnerable New Yorkers, especially those living in rural areas. Strategies to increase access to care in rural areas include telehealth, though it is unclear the extent to which telehealth is used by the state's rural providers. This survey is designed to learn more about providers using telehealth, the services provided and the barriers to and facilitators of their use. There is also interest in learning more about technical assistance that providers need to increase the use of telehealth services in rural areas.

The link to the survey is <https://tinyurl.com/CHWSTelehealthSurvey>.

The survey is available online through October 26, 2018. It should take between 10 and 15 minutes to complete. The survey is not requesting any identifying information and results will only be reported in the aggregate. If you are not the correct person to complete this survey, please forward this letter to the appropriate individual within your organization.

If you have any questions, please contact me at rmartiniano@albany.edu or at (518) 474-0250. Thank you for taking the time to complete this survey.

Sincerely,

Robert Martiniano, DrPH, MPA
Senior Program Manager
Center for Health Workforce Studies