WORLD-CLASS CUSTOMER SERVICE

EVERYTHING WE DO IS DESIGNED FOR YOUR SUCCESS.

Bergkamp's Customer Care department takes pride in its legendary service. Our team's goal is to provide the parts, service, and training you need to minimize downtime and ensure you have a successful season.

OUR TEAM OFFERS:



SERVICE

WINTER MAINTENANCE SERVICES

Be ready for Spring. Take advantage of Winter downtime to have your equipment inspected and prepared for the upcoming season.

- Send your equipment to our shop in Salina or we can come to you
- We offer inspections, maintenance, repairs, and additional training



TRAINING

Make sure your crews understand how to properly operate and maintain their Bergkamp equipment.



B-FIT Onsite Customizable Services

- Equipment inspections
- Recommended repairs
- Additional crew training
- Safety training and recommendations

Bergkamp Service Schools (In Salina or onsite)

- Taught by Bergkamp technicians
- Calibrations
- EMCADS Pro
- Air logic, electronics, hydraulic systems
- Crew training

STARTUPS

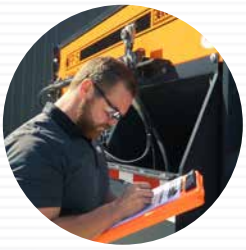
On new machine startups, our technicians spend the necessary time needed to ensure your team's success. Our goal is for your crews to feel comfortable using the machines after we leave.



- Completed by a Bergkamp factory technician
- Scheduled upon arrival of equipment to your site
- Customer is responsible for providing materials and testing area

INSPECTIONS

Our factory technicians will complete a full inspection and give you an honest summary of what's needed to get your machines working at their peak performance.



B-FIT Onsite Customizable Services

- Complete equipment inspection
- Recommend repairs and parts



REMANUFACTURING & REPAIR

Bring your old Bergkamp equipment back to life.

- We offer a full remanufacturing shop in Salina
- Refurbishing to complete overhaul
- Convert mechanical pavers to electronic EMCADS Pro units
- New components, parts, and fresh paint
- Accident repair and more

BERGKAMP®
MAKE ROADS BETTER

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PARTS

SERVICE & REPAIR PARTS

Our parts team will quickly take your order or help you identify a part.

- Expert knowledge of parts
- Most parts ship within 24–48 hours
- Assistance with related parts to minimize reorders and save on shipping

DATA SUBSCRIPTIONS:

Renew your EMCADS Pro and InPave plans

- Don't miss important data from your machines
- Access telematics information and reports
- Provide detailed material usage reports to your customers



PRODUCTS

BERGKAMP ASPHALT REMOVER

We offer a high-quality asphalt cleaner that can handle the toughest jobs

- Made in the USA
- Breaks down adhered asphalt and asphalt sealers
- Environmentally friendly – created from sustainable vegetable oils
- Safe for your equipment, tools, and clothing
- Biodegradable alternative to diesel fuel



AVAILABLE IN THE FOLLOWING SIZES:	
16 oz. (SINGLE)	5 gal. (PAIL)
16 oz. (CASE OF 15)	55 gal. (DRUM)
1 gal. (JUG)	275 gal. (TOTE)

01-24

Contact us for more information or a quote:
Call (785) 825-1376 or email service@bergkampinc.com

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