

NSC is committed to providing closed captioning services to students and faculty, not only in compliance with the American Disability Act (ADA) and Section 508 of the Rehabilitation Act of 1973, but as a matter of principle in line with the College's mission.

Captioning and transcription can be used for a variety of reasons, whether Universal Design for Learning best practices, ADA compliance, research and others. Below are a few FAQ's for further information on Closed Captions, transcripts, and when it is appropriate to request these services. If you have general inquiries, please email Sharnee.walker@nsc.edu for further information or to start your request!

Captioning FAQ's:

- Captions vs. Subtitles
 - Captions are designed for viewers who cannot hear the audio in a video. Subtitles are designed for viewers who can hear but do not understand the language in the video.
- Are captions required?
 - In compliance with ADA and Section 508 of the Rehabilitation Act of 1973, captions are required for students who are Deaf or Hard of Hearing. In addition, captions also follow the Universal Design for Learning principles.
- How do I request captioning services?
 - To begin the closed captioning request, please contact the DRC (drc@nsc.edu) or DRC Director, Sharneé Walker (Sharnee.walker@nsc.edu).
- Is the captioning service free?
 - It depends! If you are requesting captioning services through the approved accommodation process of the DRC, the service will be paid for by the DRC and you will not incur a fee.
 - If you are faculty requesting captioning services for best practice, research or other reason outside of an approved accommodation request from the DRC, a budget approval process within your department will be necessary prior to captioning service rendered.