Crush COVID RI

CRUSH COVID RI is a COVID-19 pandemic response app which provides Rhode Islanders easy access to all of the resources required during the public health crisis, including a location diary that helps users identify the people and places they are in contact with and a symptom checking survey.

All Rhode Islanders are encouraged to use the CRUSH COVID RI app and take an active role in slowing the spread of COVID-19 in Rhode Island. You can make a difference in the health of your loved ones and your community by helping us track the virus in our state.

Download the CRUSH COVID RI app now to step up and help RI #CrushCovidRI

How does CRUSH COVID RI work?

CRUSH COVID RI is a one-stop place to get all the information you need about COVID-19 in Rhode Island. It also has two features you can use to help everyone in the community.

The My Location Diary feature uses GPS location data that is already available from your phone to help you easily track the places you visited over the past 20 days. All data will be stored locally on your device. It is only shared when you voluntarily decide to share it. If you test positive for COVID-19, and you agree to share this information with the Rhode Island Department of Health, they can quickly identify places you went and people you were in contact with and reduce the spread of COVID-19.

The My Symptom Checker feature lets you tell us if you have any symptoms and only asks you to provide your zip code. If you submit this quick survey daily, it will help give us early indicators of COVID-19 spread in certain zip codes so we can respond by doing things like setting up testing sites in that area.

FACT:
The new coronavirus CANNOT be transmitted through mosquito bites or houseflies

To date there has been no information nor evidence to suggest that the new coronavirus could be transmitted by mosquitoes or houseflies.

World Health Organization
4/5/2020

Find out more at:
www.who.int
#COVID19
#Coronavirus
Advocacy Groups Call for Changes to Crisis Standards of Care Guidelines

The Rhode Island Department of Health (RIDOH) issued Crisis Standards of Care Guidelines (CSC) on April 27, 2020. Disability Rights Rhode Island (DRRI), with support from leading community partners, has issued an analysis and recommended changes so that the Crisis Standards of Care do not discriminate against people with disabilities and older adults.

Click here for the full text of the DRRI letter to RIDOH Director Nicole Alexander-Scott, or visit the DRRI website (www.drri.org) and find it under “Latest Updates”.

The RI Crisis Standards of Care Guidelines must be revised to comply with state and federal protections for people with disabilities.

   • As drafted, the CSC Guidelines (“Guidelines) are open to inconsistent interpretation and potentially subjective application of triaging criteria, which adversely impact individuals with disabilities and older individuals.
   • Notably, the list of inappropriate factors that cannot be considered in allocating resources - race, gender, socioeconomic status, or sexual identity - does not include disability and age.

2. The CSC Guidelines do not comply with civil rights laws governing the rights of people with disabilities, and older adults, including:
   • Americans with Disabilities Act (ADA)
   • The Rehabilitation Act of 1973
   • The Patient Protection and Affordable Care Act (ACA)

3. Revisions are required to the CSC Guidelines to comply with Civil Rights laws.
   • Using criteria that consider survival beyond discharge will have a disparate impact on people with disabilities and older adults.
   • Allowing the use of a triage tool that ties scores to functional limitations is discriminatory.
   • The “Clinical Frailty Scale” is discriminatory to people with disabilities and older adults and should be eliminated from CSC Guidelines.

For concerns about your rights regarding medical treatment or care and any other disability-related legal concerns during this crisis, please contact us at:

Disability Rights Rhode Island
401-831-3150
contact@drri.org
https://www.drri.org/

Our answering service is available 24/7 and if you do not reach us during business hours, a member of our staff will return your call within 24 hours.
**Work Incentives News from the Sherlock Center**

See the Sherlock Center’s [COVID-19 Resources](r20.rs6.net) for more information.

### COVID Fact Sheets

The Sherlock Center has created several fact sheets to provide up-to-date information for beneficiaries impacted by COVID-19. The fact sheets provide guidance on the following topics:

- Stimulus Payment
- Unemployment Insurance
- Temporary Disability Insurance
- Temporary Caregiver’s Insurance
- Role of Representative Payee

All fact sheets are available in English and Spanish and were last updated on May 1, 2020.

### NEW FACT SHEET!

**Economic Stimulus Payment: Role of SSA-Representative Payee**

This fact sheet, available in English and Spanish, shares information on the role of the SSA-Representative Payee (Rep-Payee) when it comes to managing your stimulus payment.

### RI ABLE: A Financial Tool for People with Disabilities

**Register Today! Space is limited.**

Do you know that money held in an ABLE account is not counted toward resource limits for SSI, SSDI and Medicaid? Join us for a 1-hour informational webinar to discover the financial advantages of ABLE accounts and how RI ABLE can help you!

**Register Online** [r20.rs6.net]

**RI ABLE Webinar Flyer** [r20.rs6.net]

### RIPIN Webinars: Youth Employment

RIPIN is planning to host a series of webinars to address youth employment and the impact on SSI and SSDI. Details will be posted to RIPIN’s event calendar.

The Sherlock Center provides Work Incentive Information and Benefits Counseling services to SSI and SSDI beneficiaries. Visit the [Sherlock Center](r20.rs6.net) website to learn more.

For basic information about SSA work incentives or to request benefit counseling services, call the SSA Ticket to Work HelpLine at 866-968-7842 (Voice) or 1-866-833-2967 (TTY).

**Stay Connected!**

[www.sherlockcenter.org](http://www.sherlockcenter.org)

[www.ric.edu/sherlockcenter/workincentives.html](http://www.ric.edu/sherlockcenter/workincentives.html)
Silver Linings

This is a section we’re adding to highlight some of the good things going on in the midst of all the difficulties right now. If you have anything you’d like to share, please send it to BHDDH.AskDD@bhddh.ri.gov with the subject: Silver Linings.

See-Through Masks

College student Ashley Lawrence designed a reusable face mask with a see-through window for people who are deaf or hard or hearing. She modified a fabric mask pattern to be suitable for those who lip read or who rely on the facial expressions used when communicating in ASL to understand meaning and intention. She is distributing these masks to anyone who needs one, whether they are currently sick or not. If someone who needs these adaptive masks falls ill, they will have a mask to give to their doctor, so they can communicate more easily with each other. If you are a part of the Deaf or Hard of Hearing community and would like to request a mask, please reach out to dhhmaskproject@gmail.com. You can also see the DHH Mask Project on Facebook, which also has a tutorial on how to make your own see-through mask.

Community First: A Weekly Series
Featuring Community Heroes Serving the Common Good

Join United Way of RI for Community First Conversations every Friday on Facebook Live (https://www.facebook.com/LIVEUNITEDri/) to meet the leaders who provide essential services for Rhode Islanders. You’ll hear stories of hope, thoughts on recovery, and aspirations for a more equitable future.

Conversations will be recorded and shared on UWRI’s Facebook page after the event.

Watch past conversations: May 8: Feeding Our Neighbors and May 15: Housing Our Neighbors

"When I was a boy and I would see scary things in the news, my mother would say to me,

'Look for the helpers. You will always find people who are helping.'

To this day, especially in times of 'disaster,' I remember my mother's words and I am always comforted by realizing that there are still so many helpers—so many caring people in this world."

~Fred Rogers
If you are experiencing a mental health crisis, BH Link is here for you

BH Link’s mission is to ensure all Rhode Islanders experiencing mental health and substance use crises receive the appropriate services they need as quickly as possible in an environment that supports their recovery. Call 911 if there is risk of immediate danger. Visit the BH Link website at [www.bhlink.org](http://www.bhlink.org) or for confidential support and to get connected to care:

**CALL (401) 414-LINK (5465)**

If under 18 CALL: (855) KID(543)-LINK(5465)

Visit the 24-HOUR/7-DAY TRIAGE CENTER at 975 Waterman Avenue, East Providence, RI

Stay Informed with Information on COVID-19

**Rhode Island Department of Health COVID-19 Resources**
- Hotline (401) 222-8022 or 211 after hours;
- Email RIDOH.COVID19Questions@health.ri.gov
- Website [https://health.ri.gov/covid/](https://health.ri.gov/covid/)

**Center for Disease Control COVID-19 Information**
- Website [cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)
  *Includes a link to ASL videos*

**BHDDH Information on COVID-19’s Impact on DD Services and the DD Community**
- Website [bhddh.ri.gov/COVID](http://bhddh.ri.gov/COVID)

**RI Parent Information Network (RIPIN)**
- Website [https://ripin.org/covid-19-resources/](https://ripin.org/covid-19-resources/)
- Call Center (401) 270-0101 or email callcenter@ripin.org

**Advocates in Action – for videos and easy to read materials**
- Website [https://www.advocatesinaction.org/](https://www.advocatesinaction.org/)
  *Website offers BrowseAloud, which will read the website to you*

**Sign Up for Our Email List**

If you aren’t receiving email updates and newsletters from the Division, you can sign up on our website. From the main BHDDH page at [bhddh.ri.gov](http://bhddh.ri.gov), select **What’s New**, then go to bottom and click on **DD Community Newsletter**. The link to sign up for the BHDDH Newsletter is directly below the title, as shown in the picture at right.

**Contacting the Division**

The department is working on a reduced workforce and therefore calls should not be placed directly to your social caseworker. DDD has put 24-hour phone coverage in place with a central business hour phone number and an on-call number for nights and weekends.

If you have a vital need, please call the numbers below. If you have any general questions or concerns, please email them if you can, in order to try to leave the phone lines free for those who need to call. We will do our best to address your questions directly or through future newsletters.
During business hours (Monday-Friday 8:30-4:00), for questions or support (401) 462-3421

For emerging or imminent care related questions, Mon - Fri 4pm-10pm and weekends 8:30am-10pm (401) 265-7461

Send general questions to the AskDD email address. Please do not email critical issues. BHDDH.AskDD@bhddh.ri.gov

For medical or healthcare related emergencies, call your Primary Care

CALL FOR:
- ROUTINE Healthcare Questions
- NON-EMERGENCY Medical Care

DON’T go to their office unless they tell you to!
May is Mental Health Awareness Month

COVID-19 AND YOUR MENTAL HEALTH

While we are familiar with viruses like the common cold and the flu, the coronavirus (COVID-19) is new and presents a situation that none of us could have imagined a few short months ago. The fact that it is extremely contagious has resulted in business closures, social distancing, and quarantine measures which have disrupted our daily lives. It is more important now than ever to pay attention to mental health during this time of isolation and uncertainty.

YOUR CONCERNS ARE VALID

There are many reasons that you might be concerned or worried about COVID-19. Some of the most common are:

- Getting sick
- Passing the virus onto others, especially those that are high-risk
- Adjusting to a new reality for an uncertain amount of time
- Taking care of and supporting your family
- Concern about the health of your friends and family
- Financial stress
- Not being able connect with friends and family the way you’re used to
- Shortages of certain common supplies

REALIZE WHAT YOU CAN CONTROL

One of the most frustrating things about COVID-19 is that so much about the virus and the limitations on where you can go are out of your control. However, there are things that you can control, and focusing on those things can provide you with some comfort. Some of the things you can control include:

YOUR MIND AND BODY

- Keep a healthy diet
- Exercise at home
- Get enough sleep
- Do not smoke or drink alcohol excessively
- Take care of your mental health
- Maintain self-care and personal hygiene

YOUR IMMEDIATE ENVIRONMENT

- Your house, your bedroom, your closet, your kitchen – now is the time to clean and get organized
- Make responsible choices about when to leave the house and only go out if necessary
- Limit the number of people you come into contact with
- Work from home if you are able to

WEB: www.bhddh.ri.gov | EMAIL: BHDDH.AskDD@bhddh.ri.gov | PHONE: 401.462.3421 | ESPAÑOL: 401.462.3014
**WHAT YOU CONSUME**
- Don’t overdo your news and information intake
- Get your information from reliable sources like the CDC or WHO
- Watch TV, movies, and videos that make you feel good

**HOW YOU PREPARE**
- Keep 2-4 weeks of food on hand
- Avoid overstocking on supplies that are in high demand so other people can have enough of the essentials too
- If you take medication, get refills and keep a month’s supply at home if possible

**HOW YOU PROTECT YOURSELF**
- Regularly wash your hands for 20 seconds with soap and water or use a hand sanitizer with at least 60% alcohol
- Avoid touching your eyes, nose and mouth
- Avoid greeting people by shaking hands, kissing or hugging
- Keep 6 feet of distance between you and anyone who is coughing or sneezing

**HOW YOU PROTECT OTHERS**
- Stay home if you are sick aside from getting medical care
- Cover your coughs and sneezes
- Clean and disinfect frequently touched surfaces

**SIGNS OF ANXIETY**

It is normal to be worried and stressed during times of crisis. While worry is a part of anxiety, people with anxiety tend to experience more exaggerated feelings of worry and tension. Some common symptoms include:

-Uncontrollable worry or dread
-Stomach and digestion problems
-Trouble with concentration, memory, or thinking clearly
-Increased heart rate
-Changes in energy and difficulty sleeping
-Irritability and/or restlessness

In extreme cases of anxiety, people may experience a panic attack. Panic attacks are often mistaken for heart attacks at first, but usually go away when people are able to talk to someone else to calm their fears and practice deep breathing.
MANAGING ANXIETY

There are small things that everyone can do while practicing social distancing or self-quarantine to help reduce the amount of anxiety they are experiencing.

- Ask someone to be your support buddy. Call, text, or video chat as needed.
- Exercise at home
- Use resources like online support groups or the Crisis Text Line (Text MHA to 741741)
- Set boundaries with your phone
- Use a mindfulness or meditation app
- Set a timer for every hour to get up and stretch or take a walk
- Create a new routine
- Take 10 deep breaths when you feel stressed

WHEN ANXIETY WON’T LET UP

If you’re taking steps to manage worry and anxiety during the COVID-19 crisis but they don’t seem to be helping, there are additional resources you can take advantage of.

Mental Health Screening

If you feel like you are struggling with your mental health, visit mhascreening.org to check your symptoms.

It’s free, private, and anonymous. Once you have your results, MHA will give you information and resources to help you start to feel better.

Find more information and resources about COVID-19 and mental health at mhanational.org/covid19.

Crisis Hotlines and Textlines

If you’re experiencing emotional distress related to COVID-19, crisis counselors are available 24/7, 365 days a year.

Call 1-800-985-5990 or text “TalkWithUs” to 66746.

If you are in crisis or thinking about suicide, get connected to a local crisis center and get in touch with someone immediately.

Call 1-800-273-8255 (TALK) or text “MHA” to 741741.
TAKING CARE OF YOUR
BEHAVIORAL HEALTH

Tips For Social Distancing, Quarantine, And Isolation
During An Infectious Disease Outbreak

What Is Social Distancing?

Social distancing is a way to keep people from interacting closely or frequently enough to spread an infectious disease. Schools and other gathering places such as movie theaters may close, and sports events and religious services may be cancelled.

What Is Quarantine?

Quarantine separates and restricts the movement of people who have been exposed to a contagious disease to see if they become sick. It lasts long enough to ensure the person has not contracted an infectious disease.

What Is Isolation?

Isolation prevents the spread of an infectious disease by separating people who are sick from those who are not. It lasts as long as the disease is contagious.

Introduction

In the event of an infectious disease outbreak, local officials may require the public to take measures to limit and control the spread of the disease. This tip sheet provides information about social distancing, quarantine, and isolation. The government has the right to enforce federal and state laws related to public health if people within the country get sick with highly contagious diseases that have the potential to develop into outbreaks or pandemics.

This tip sheet describes feelings and thoughts you may have during and after social distancing, quarantine, and isolation. It also suggests ways to care for your behavioral health during these experiences and provides resources for more help.

What To Expect: Typical Reactions

Everyone reacts differently to stressful situations such as an infectious disease outbreak that requires social distancing, quarantine, or isolation. People may feel:

Anxiety, worry, or fear related to:
- Your own health status
- The health status of others whom you may have exposed to the disease
- The resentment that your friends and family may feel if they need to go into quarantine as a result of contact with you
- The experience of monitoring yourself, or being monitored by others for signs and symptoms of the disease
- Time taken off from work and the potential loss of income and job security
- The challenges of securing things you need, such as groceries and personal care items
- Concern about being able to effectively care for children or others in your care
- Uncertainty or frustration about how long you will need to remain in this situation, and uncertainty about the future
- Loneliness associated with feeling cut off from the world and from loved ones
- Anger if you think you were exposed to the disease because of others’ negligence
- Boredom and frustration because you may not be able to work or engage in regular day-to-day activities
- Uncertainty or ambivalence about the situation
- A desire to use alcohol or drugs to cope
- Symptoms of depression, such as feelings of hopelessness, changes in appetite, or sleeping too little or too much
• Symptoms of post-traumatic stress disorder (PTSD), such as intrusive distressing memories, flashbacks (reliving the event), nightmares, changes in thoughts and mood, and being easily startled.

If you or a loved one experience any of these reactions for 2 to 4 weeks or more, contact your health care provider or one of the resources at the end of this tip sheet.

Ways To Support Yourself During Social Distancing, Quarantine, and Isolation

UNDERSTAND THE RISK

Consider the real risk of harm to yourself and others around you. The public perception of risk during a situation such as an infectious disease outbreak is often inaccurate. Media coverage may create the impression that people are in immediate danger when really the risk for infection may be very low. Take steps to get the facts:

• Stay up to date on what is happening, while limiting your media exposure. Avoid watching or listening to news reports 24/7 since this tends to increase anxiety and worry. Remember that children are especially affected by what they hear and see on television.
• Look to credible sources for information on the infectious disease outbreak (see page 3 for sources of reliable outbreak-related information).

BE YOUR OWN ADVOCATE

Speaking out about your needs is particularly important if you are in quarantine, since you may not be in a hospital or other facility where your basic needs are met. Ensure you have what you need to feel safe, secure, and comfortable.

• Work with local, state, or national health oficials to find out how you can arrange for groceries and toiletries to be delivered to your home as needed.
• Inform health care providers or health authorities of any needed medications and work with them to ensure that you continue to receive those medications.

EDUCATE YOURSELF

Health care providers and health authorities should provide information on the disease, its diagnosis, and treatment.

• Do not be afraid to ask questions—clear communication with a health care provider may help reduce any distress associated with social distancing, quarantine, or isolation.
• Ask for written information when available.
• Ask a family member or friend to obtain information in the event that you are unable to secure this information on your own.

WORK WITH YOUR EMPLOYER TO REDUCE FINANCIAL STRESS

If you’re unable to work during this time, you may experience stress related to your job status or financial situation.

• Provide your employer with a clear explanation of why you are away from work.
• Contact the U.S. Department of Labor toll-free at 1-866-487-2365 about the Family and Medical Leave Act (FMLA), which allows U.S. employees up to 12 weeks of unpaid leave for serious medical conditions, or to care for a family member with a serious medical condition.
• Contact your utility providers, cable and Internet provider, and other companies from whom you get monthly bills to explain your situation and request alternative bill payment arrangements as needed.
CONNECT WITH OTHERS

Reaching out to people you trust is one of the best ways to reduce anxiety, depression, loneliness, and boredom during social distancing, quarantine, and isolation. You can:

- Use the telephone, email, text messaging, and social media to connect with friends, family, and others.
- Talk “face to face” with friends and loved ones using Skype or FaceTime.
- If approved by health authorities and your health care providers, arrange for your friends and loved ones to bring you newspapers, movies, and books.
- Sign up for emergency alerts via text or email to ensure you get updates as soon as they are available.
- Call SAMHSA’s free 24-hour Disaster Distress Helpline at 1-800-985-5990, if you feel lonely or need support.
- Use the Internet, radio, and television to keep up with local, national, and world events.

• If you need to connect with someone because of an ongoing alcohol or drug problem, consider calling your local Alcoholics Anonymous or Narcotics Anonymous offices.

TALK TO YOUR DOCTOR

If you are in a medical facility, you may have access to health care providers who can answer your questions. However, if you are quarantined at home, and you’re worried about physical symptoms you or your loved ones may be experiencing, call your doctor or other health care provider:

- Ask your provider whether it would be possible to schedule remote appointments via Skype or FaceTime for mental health, substance use, or physical health needs.
- In the event that your doctor is unavailable and you are feeling stressed or are in crisis, call the hotline numbers listed at the end of this tip sheet for support.

USE PRACTICAL WAYS TO COPE AND RELAX

- Relax your body often by doing things that work for you—take deep breaths, stretch, meditate or pray, or engage in activities you enjoy.
- Pace yourself between stressful activities, and do something fun after a hard task.
- Talk about your experiences and feelings to loved ones and friends, if you find it helpful.
- Maintain a sense of hope and positive thinking; consider keeping a journal where you write down things you are grateful for or that are going well.

AFTER SOCIAL DISTANCING, QUARANTINE, OR ISOLATION

You may experience mixed emotions, including a sense of relief. If you were isolated because
you had the illness, you may feel sadness or anger because friends and loved ones may have unfounded fears of contracting the disease from contact with you, even though you have been determined not to be contagious.

The best way to end this common fear is to learn about the disease and the actual risk to others. Sharing this information will often calm fears in others and allow you to reconnect with them.

If you or your loved ones experience symptoms of extreme stress—such as trouble sleeping, problems with eating too much or too little, inability to carry out routine daily activities, or using drugs or alcohol to cope—speak to a health care provider or call one of the hotlines listed to the right for a referral.

If you are feeling overwhelmed with emotions such as sadness, depression, anxiety, or feel like you want to harm yourself or someone else, call 911 or the National Suicide Prevention Lifeline at 1-800-273-TALK (1-800-273-8255).

### Helpful Resources

#### Hotlines

**SAMHSA’s Disaster Distress Helpline**
Toll-Free: 1-800-985-5990 (English and español)
SMS: Text TalkWithUs to 66746
SMS (español): “Hablamos” al 66746
TTY: 1-800-846-8517
Website (English): http://www.disasterdistress.samhsa.gov
Website (español): https://www.samhsa.gov/find-help/disaster-distress-helpline/espanol

**SAMHSA’s National Helpline**
Toll-Free: 1-800-662-HELP (24/7/365 Treatment Referral Information Service in English and español)
Website: http://www.samhsa.gov/find-help/national-helpline

**National Suicide Prevention Lifeline**
Toll-Free (English): 1-800-273-TALK (8255)
Toll-Free (español): 1-888-628-9454
TTY: 1-800-799-4TTY (4889)
Website (English): http://www.suicidepreventionlifeline.org
Website (español): http://www.suicidepreventionlifeline.org/gethelp/spanish.aspx

#### Treatment Locators

**Behavioral Health Treatment Services Locator Website:**
https://findtreatment.samhsa.gov

**FindTreatment.gov**
For help finding treatment 1-800-662-HELP (4357)
https://findtreatment.gov/

**SAMHSA Disaster Technical Assistance Center**
Toll-Free: 1-800-308-3515
Email: DTAC@samhsa.hhs.gov
Website: http://www.samhsa.gov/dtac

*Note: Inclusion or mention of a resource in this fact sheet does not imply endorsement by the Center for Mental Health Services, the Substance Abuse and Mental Health Services Administration, or the U.S. Department of Health and Human Services.*

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