Hosted IP Voice
PRODUCT SHEET

IT ALL STARTS WITH SEGRA HOSTED IP VOICE

The possibilities are endless with Hosted Voice, with advantages that far out weigh conventional phone systems. The demands on businesses today require fast, flexible, cost-effective and easy-to-use communication solutions.

HOW IT WORKS //

Hosted IP Voice provides everything you need for a robust voice solution: needs assessment and site survey, solution design and deployment, phones and user training, plus on-going service management and maintenance. As a fully managed, cloud-based solution, Hosted IP Voice saves IT capital and time, allowing you to use these resources for your core business.

Carrier Grade Equipment and Geo-Redundancy

All Hosted IP Voice customers are served from a carrier-grade, geo-redundant platform that is housed in a data center environment. This infrastructure enhances service performance and resiliency to improve call quality and the customer experience.

Customer Support

The Hosted IP Voice is supported by the Segra enterprise customer-care teams, as well as the Segra NOC, which operates 24/7/365.

BENEFITS // HOSTED IP VOICE

- Preserves your IT resources by offloading work outside your core business
- Saves capital costs associated with an on-site IP PBX
- Leverages our expertise in IP voice, so you do not have to build this knowledge in house
- Scales easily as you add users and sites to the Segra network
- Provides network performance and resiliency that enhance call quality

Segra's business-class Hosted IP provides advanced services that are dramatically changing the way people stay in touch through voice, data, conferencing, call centers, mobile devices and more. Ultra-fast fiber speeds take VoIP above and beyond so you can take your business communications to a whole new level.

KEY FEATURES // HOSTED IP VOICE

- Over 100 IP calling features
- Unified Messaging
- Find Me—Follow Me
- Shared Call Appearance
- Remote Office
- User-friendly Web portal to access, customize and manage your phone service.

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FEATURE CATEGORY	FEATURES	BUSINESS $15.99 a seat	ENTERPRISE $19.99 a seat	UNIFY $29.99 a seat
Enterprise Features	Private Numbering Plan (ext. Dialing, etc.)	✔	✔	✔
	Free On-Net Calls (all destinations/originations	✔	✔	✔
	HD Voice Codec	✔	✔	✔
	Online Management Portal	✔	✔	✔
	Outgoing Call Barring	✔	✔	✔
	Incoming / Outgoing Call Screening	✔	✔	✔
	Music on Hold	✔	✔	✔
	Incoming / Outgoing Calling Plans	✔	✔	✔
Group Features	Shared Line Appearances	✔	✔	✔
	Busy Lamp Field	✔	✔	✔
	On-Site Training	✔	✔	✔
	Executive/Executive Assistant	N/A	✔	✔
	Hunt Group	✔	✔	✔
	Number of Last Resort	-	✔	✔
User Features	Call Transfer	✔	✔	✔
	Call Forwarding, Waiting, ID	✔	✔	✔
	3-Way Conference	✔	✔	✔
	Last Number Redial	✔	✔	✔
	Do Not Disturb	✔	✔	✔
	Simultaneous Ring	✔	✔	✔
	Sequential Ring	✔	✔	✔
	Flexible Barring and Restrictions	✔	✔	✔
	Call Return	-	✔	✔
	Segra Anywhere	-	✔	✔
	Video Calling (point to point)	-	✔	✔
	Auto Call Back	N/A	N/A	✔
	Call Park and Retrieve	-	-	✔
	Call Notify	-	-	✔
	Call Thru Cellular (Unify Client)	N/A	N/A	✔
	Long Distance Included	✔	✔	✔
Messaging	Voicemail	✔	✔	✔
	Fax Messaging (fax to email/.pdf format)	-	-	✔
	IM&P	-	-	✔
	Voicemail to Email	-	✔	✔
	Instant Voicemail	-	✔	✔
Conferencing	N-Way Conferencing	N/A	✔	✔
	Meet Me Audio Conferencing	N/A	N/A	✔
	"Call Me Now" link to conference	N/A	N/A	✔
	Conference Call Recording File acccess via Portal	N/A	N/A	✔
	"Reservation-less" Conferencing	N/A	N/A	✔
	Scheduled Conferencing	N/A	N/A	✔
	Video Conferencing	N/A	N/A	✔
Collaboration	Mobile Voice App	N/A	✔	-
	Unified Client (PC or Mac)	N/A	N/A	✔
	Unified Client Mobile (iPhone, iPad, Android, Droid Tablet)	N/A	N/A	✔
	Click to Dial Voice and Video Calling	N/A	N/A	✔
	One to One & Group Chat with Contacts	N/A	N/A	✔
	View and Manage Contacts	N/A	N/A	✔
	See Contacts Presence Status	N/A	N/A	✔
	'My Room' File Share/Transfer	N/A	N/A	✔
	'My Room' Desktop Share	N/A	N/A	✔
	Unify Client PC	-	-	✔
	Unify ClientMobile	-	-	✔

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