



U.S. Department of Homeland Security
Cybersecurity and Infrastructure
Security Agency
Washington, DC 20528

August 26, 2020

To Whom It May Concern:

The bearer of this letter is providing emergency communications restoration support to critical communications infrastructure facilities in response to:

Tropical Storm Laura and Tropical Storm Marco - FEMA Region I (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont); Region II (New Jersey, New York, Puerto Rico and USVI); Region III (DC, Delaware, Maryland, Pennsylvania, Virginia, and West Virginia); Region IV (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee); Region V (Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin); Region VI (Texas, Louisiana, New Mexico, Oklahoma, Arkansas) and Region VII (Iowa, Kansas, Missouri, and Nebraska)

These critical communications facilities are necessary to ensure first responder, emergency responders, and 911 communications capabilities are functional during this response and recovery period. In the course of providing this support, the bearer must obtain fuel to execute restoration activities and to sustain generator operation to prevent communications outages until commercial power is restored.

Fuel (gas, propane, diesel, petrol) are necessary to keep service fleet vehicles on the road and fuel generators powering communications equipment supporting 911 calls, critical first responder traffic, and communications supporting restoration and recovery teams. Any courtesy that can be extended to support communications provider fuel requirement is much appreciated.

The bearer is responsible for payment for goods and services received. The bearer must continue to abide by all safety, transport, and storage rules and regulations.

The Cyber and Infrastructure Security Agency (CISA) requests any courtesy that can be extended to support fuel needs of the bearer during this response. Request support through the following period:

From: 21 AUG 2020 To: 09 SEP 2020

CISA greatly appreciates your cooperation and is working with the bearer to coordinate the rapid restoration of critical communications networks to help our community return to normal as quickly as possible.

CISA has a 24-hour point of contact at (703) 235-5080 or NCC@cisa.dhs.gov to address any questions or concerns related to this request.

Sincerely,

John J. O'Connor
Director, Emergency Response Operations Branch
Cybersecurity and Infrastructure Security Agency