



Collins Aerospace

An **RTX** Business

ARINCDirectSM Operator Portal

Version 7.5.0 Release Notes – August 2024

Collins Aerospace and ARINCDirect are committed to the continuous improvement of our products and services to the aviation community. Release Notes are provided to inform about new and modified features and any bug fixes. As always, we encourage your feedback. For questions or concerns, please contact us at 1-866-321-6060 (International: +1 410-266-2266) or email adtech@arinc.com.

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Introduction

The Next Generation Cabin Operator Portal application through ARINCDirect is accessible on [Izon](#).

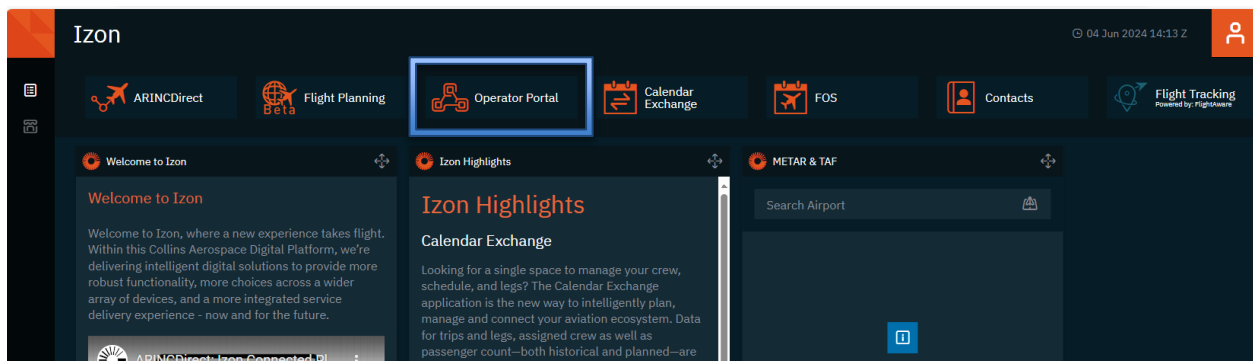
JX/GX and LUX Connectivity assurance tools on Fleet Status were released in April 2024. In this release, we introduce two new features:

1. **Viasat KA has been added to Fleet Status, and**
2. **Usage Alerts and Notifications are now available for all services.**

ARINCDirect will continue to support its legacy Cabin services dashboards on the ARINCDirect website while we progressively migrate services to our Next Generation Cabin Operator Portal solution.

Accessing Operator Portal

The Operator Portal application is accessible by all users via Izon. Upon logging into the Izon platform, the Operator Portal tile is located at the top of the page.



Fleet Status – Viasat KA Connectivity Assurance Tools and Usage Alerts & Notifications

Fleet Status is built using PWA technology which makes it accessible from any type of device – mobile, tablet, and desktop – and is the focus of the new Operator Portal.

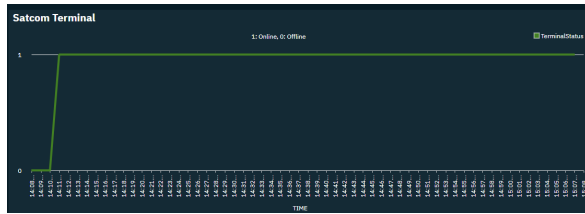
Fleet Status is designed to facilitate direct access to your fleet's aircraft flight status, moving map and connectivity status health monitoring in real-time as well as historical assurance data for previous flights. It also provides the ability to receive in-app or email alerts for connectivity service outages, cyber reports, and usage notifications.

New features part of this release include:

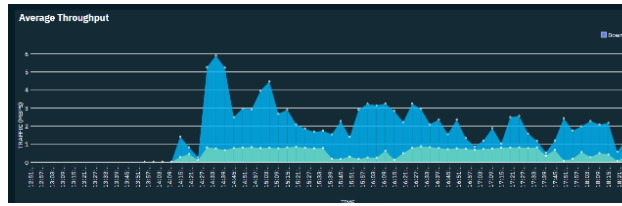
- All tails with **Viasat KA** have been added to Fleet Status, which allows for real-time and historical assurance data to be viewed.
- All tails with **ANY** connectivity service are now able to set up **usage alerts and notifications**.

If you have **Viasat KA**, you have access to all four graphs below, to help determine connectivity status.

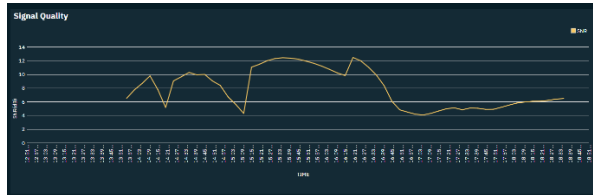
Satcom Terminal: Provides online or offline terminal status



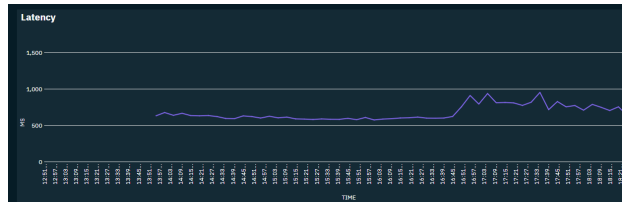
Average Throughput: Represents the volume of data transferred during a period as network speed



Signal Quality: Represents the connection quality between your aircraft terminal and the satellite



Latency: How much time it takes a packet to travel from your satcom terminal to the internet

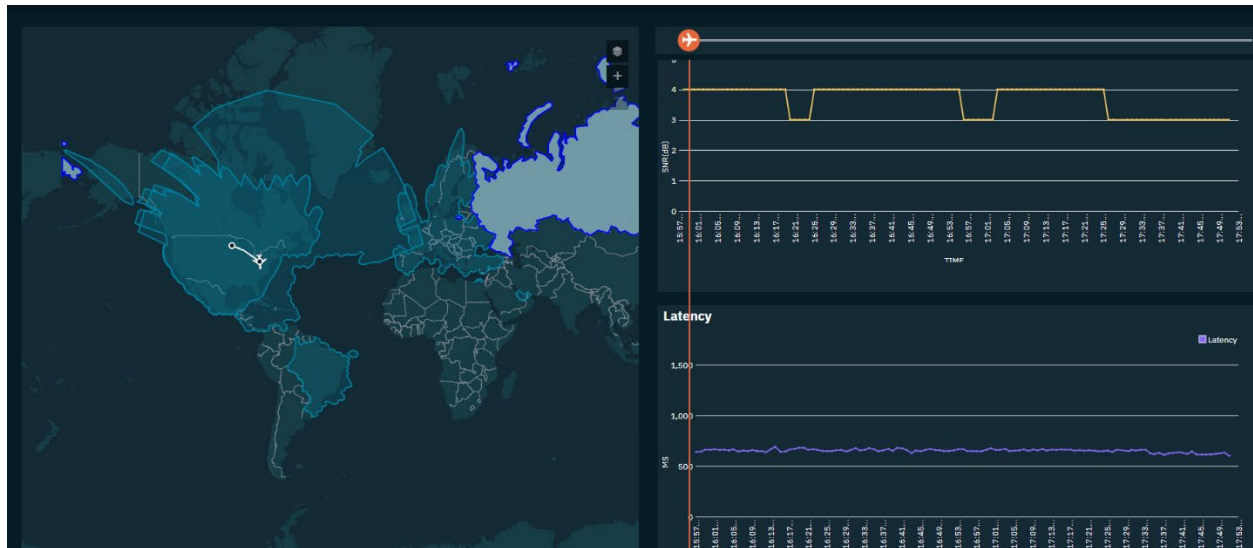


Under Historical Assurance Data, users can view past timeframes or legs to determine connectivity status.

- Past 1 hour
- Past 6 hours
- Past 24 hours
- Custom date range
- Data for a particular leg

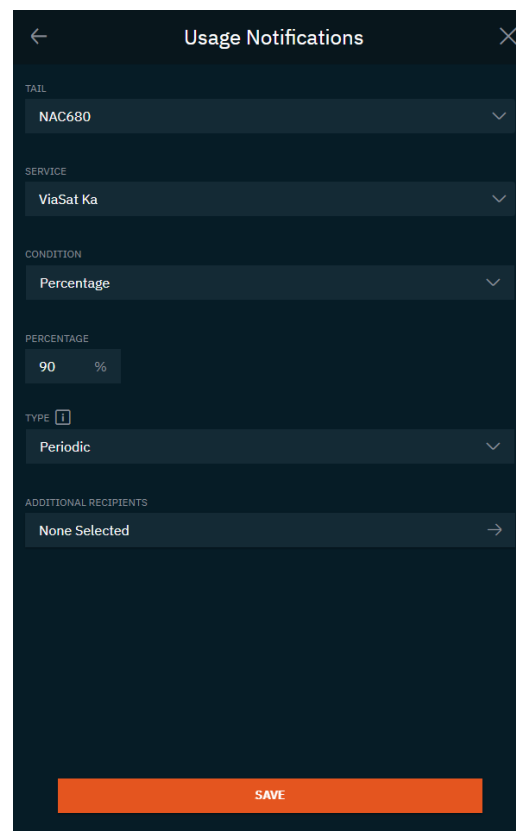
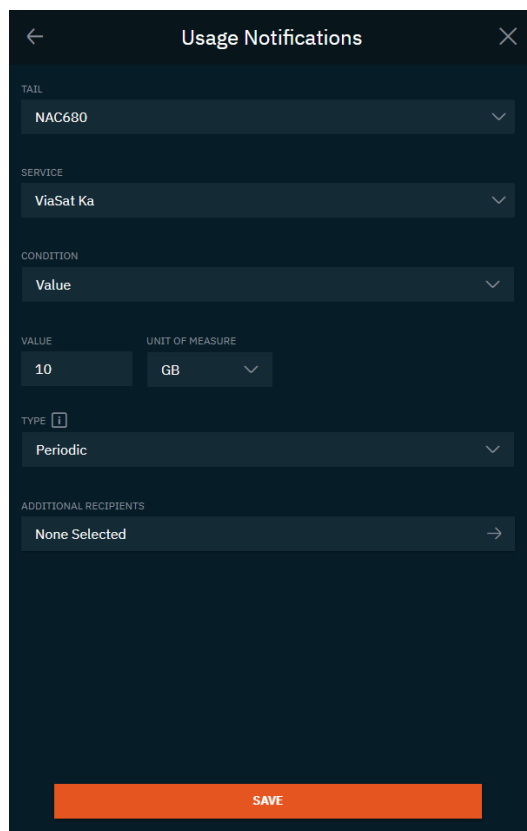
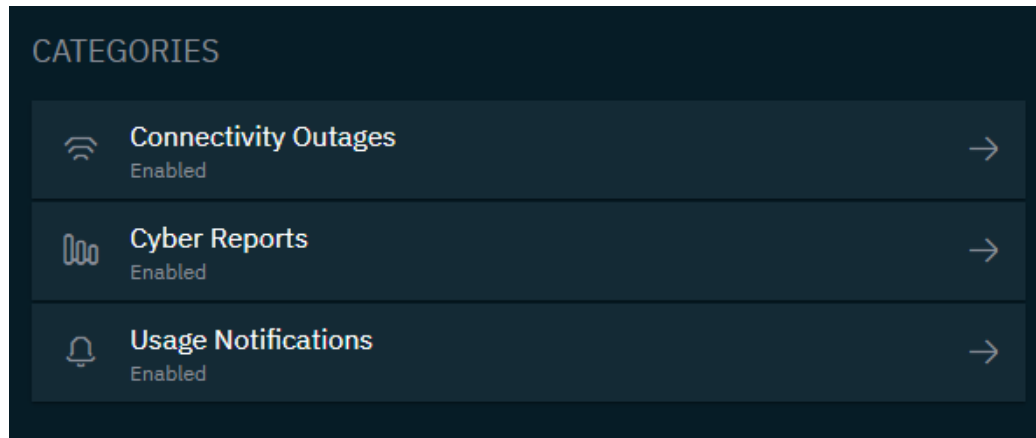
Leg Selector and Map Slider

With the ability to select previous legs, the historical view of the Connectivity Assurance Tools lets you “go back in time” and start the troubleshooting process for connectivity concerns from a previous flight.



For customers with **ANY** connectivity service, you may set up usage alerts and notifications to be received as an in-app alert or email alert.

- One-time alert
- Recurring alert
- Periodic alert



All administrator users are subscribed to the usage notifications for 80% and 100% of plan allotment by default. If you wish to opt out of these usage notifications, please visit the Operator Portal settings page and disable the usage notification email.

As always, we encourage your feedback. If you have any questions or concerns, please contact us at 1-866-321-6060 (International: +1 410-266-2266) or email: adtech@arinc.com.