



Collins Aerospace

An **RTX** Business

ARINCDirectSM Operator Portal

Version 6.0 & 7.0 Release Notes – December 2023

Collins Aerospace and ARINCDirect are committed to continuous improvement of our products and services to the aviation community. Release Notes are provided to inform about new and modified features and any bug fixes. As always, we encourage your feedback. For questions or concerns, please contact us at 1-866-321-6060 (International: +1 410-266-2266) or email flightops@arinc.com.

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1. Introduction

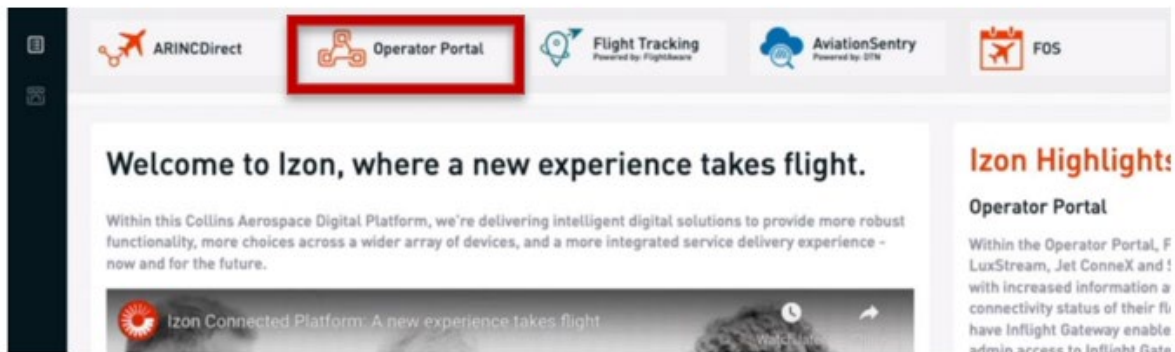
The Next Generation Cabin Operator Portal application through ARINCDirect is accessible on Izon. ([Izon FAQ](#) and [Setup Guide](#)). In this release, we introduce two new features: **Fleet Intelligence Cyber Reports** and **Fleet Status Connectivity Assurance Tools (SBB Throughput)**.

Cyber Reporting is the first module of the Fleet Intelligence tool. The Connectivity Assurance Tool is an enhancement to the existing Fleet Status.

ARINCDirect will continue to support its legacy Cabin services dashboards on the ARINCDirect website while we progressively migrate services to our Next Generation Cabin Operator Portal solution.

Accessing Operator Portal

The Operator Portal application is accessible by all users via the Izon platform at <https://collinsizon.com>. Upon logging into the Izon platform, the Operator Portal tile is located on the top of the page.



2. Fleet Intelligence - Cyber Threats Management

Fleet Intelligence is built using Progressive Web Apps (PWA) accessible from any type of device – mobile, tablet, and desktop – and is the focus of the new Cabin Connectivity Threat portal.

Fleet Intelligence is designed to put aircraft traffic security metrics and threat analysis at your fingertips within a centralized, unified dashboard. Customers can have direct access to threat intelligence cybersecurity event analysis by our firewall, which provides:

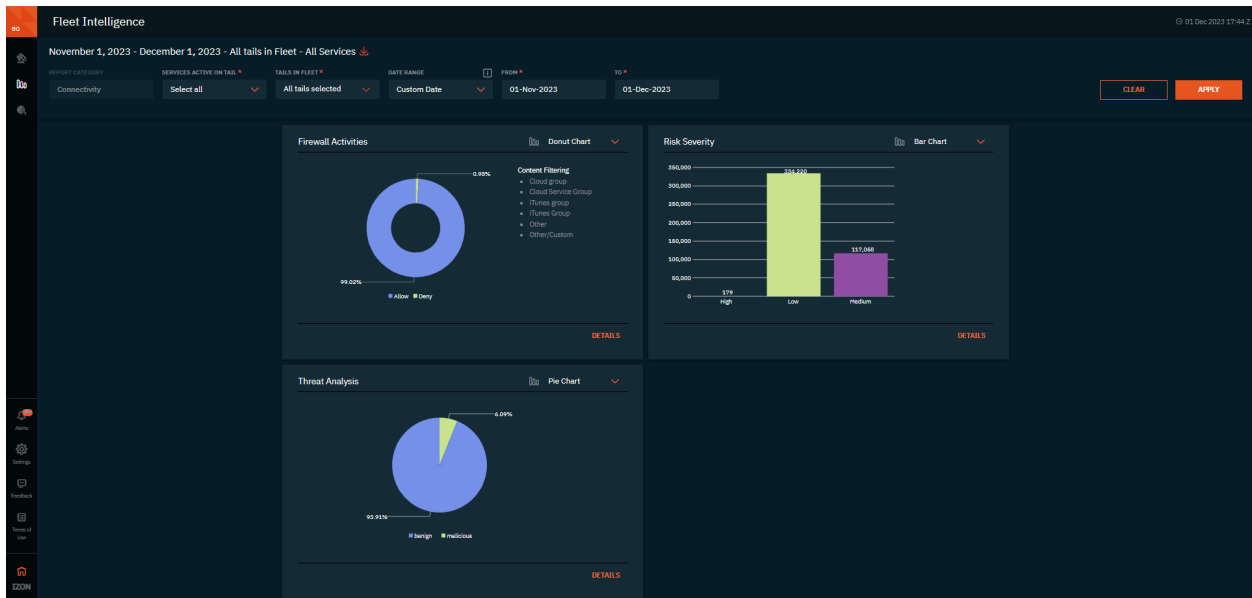
- Real-time reports on potential cyber threats and vulnerabilities, enabling immediate flight operational action to be taken in safeguarding aircraft sensitive data
- Connectivity insight to enable better-informed decisions

Key features include:

- Firewall activities usage reports
- Threat Analysis displays and tags potential cyber threats
- Risk Severity, which groups connectivity alerts based on their potential risk level

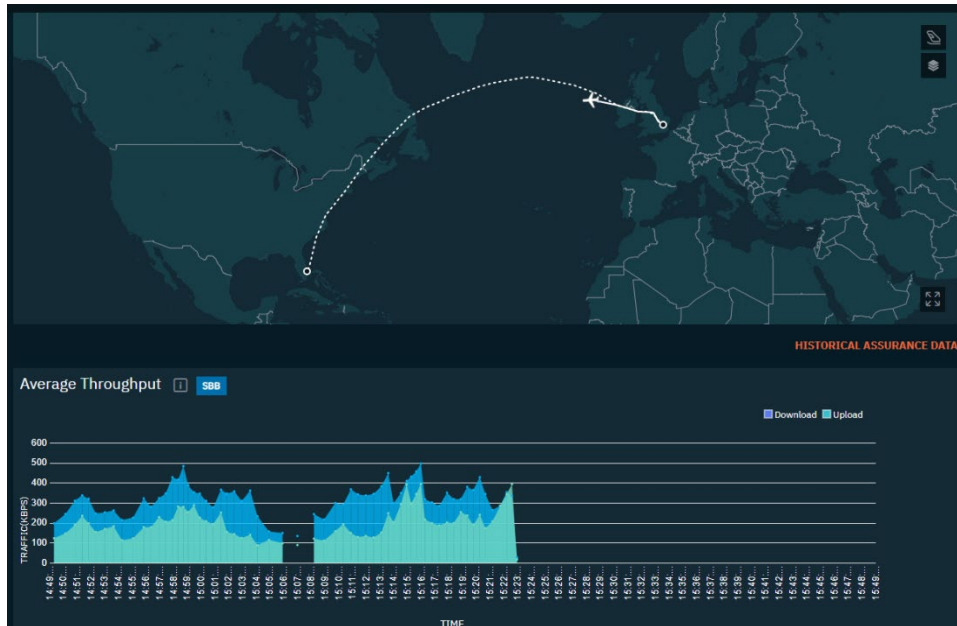
Fleet Intelligence enables users to:

- Access historical cyber data for all services
- Download reports in PDF format.



3. Connectivity Assurance Tool (SwiftBroadband)

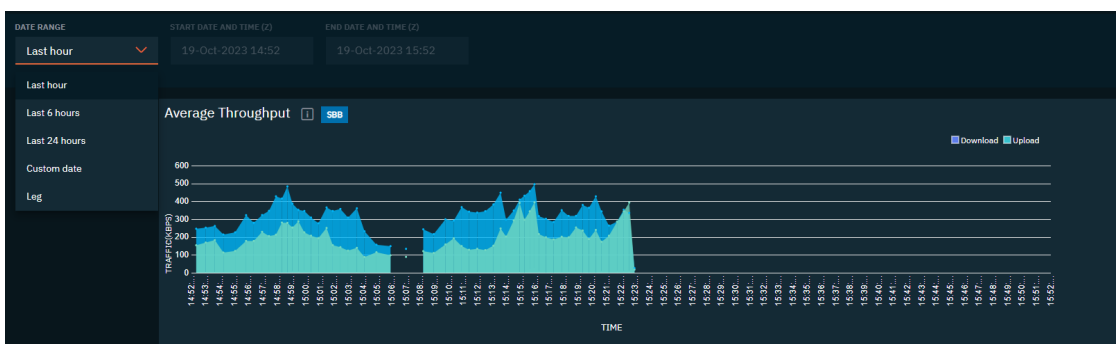
To improve Fleet Status for customers, Collins is introducing Connectivity Assurance Tools for SwiftBroadband (SBB).



The average throughput represents the volume of data transferred during a period as network utilization (kbps). Low speeds on the graphs might not necessarily indicate poor network performance but could simply communicate the on-aircraft demand for bandwidth.

Assurances tools are beneficial to give the customer peace of mind that their connectivity services are working while the aircraft is in flight.

The tools will also provide customers the ability to look at previous flights (Historical Assurance Data) to help identify trends or connectivity issues.



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