



Collins Aerospace

ARINCDirectSM

Izon Connected Platform

Version 5.0 Release Notes – February 2023

Collins Aerospace and ARINCDirect are committed to continuous improvement of our products and services to the aviation community. Release Notes are provided to inform about new and modified features and any bug fixes. As always, we encourage your feedback. For questions or concerns, please contact us at 1-866-321-6060 (International: +1 410-266-2266) or email flightops@arinc.com.

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1. Multi-Factor Authentication

We are pleased to introduce an enhanced security measure that enables extra protection for your accounts. Multi-Factor Authentication, or MFA, is now available for all Izon users.

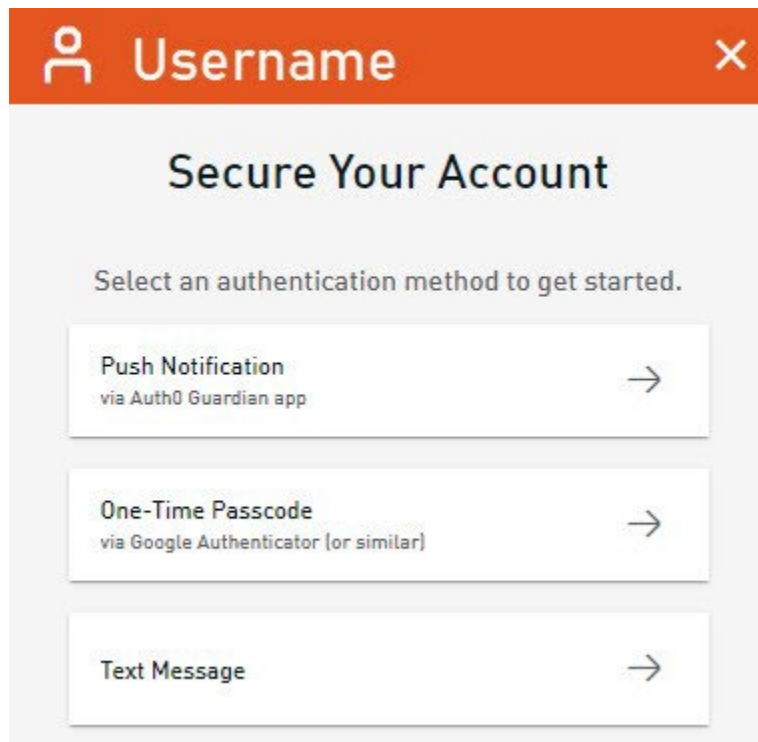
1.1. What is MFA?

Multi-Factor Authentication is a verification method that requires more than one type of user verification. MFA reduces the chance of cybersecurity attacks as MFA provides added layers of security to protect users and their data. In addition, this additional security protocol can help meet regulatory requirements.

1.2. How does MFA work?

MFA requires an additional authentication method beyond just username and password. Users will need to provide further proof of identity to access Izon and Izon's applications. There are several MFA methods available for Izon users. See details below.

1.3. Available MFA Methods



1.3.1. Push Notification

Push notifications are sent to a user's device, typically a mobile device or tablet, from which a user can instantaneously enable or deny account access via the simple press of a button. Push notifications can only be enabled with the Auth0 Guardian Application.

1.3.2. One-Time Passcode

A user can generate a one-time passcode that changes over time to validate access to their Izon account. One-Time Passcodes can be enabled with any authenticator of the user's choice.

1.3.3. SMS/Text Message

If the user prefers to not install additional applications/authenticators to their device, there is an Text Message option that can be enabled for MFA. This option enables the user to send a one-time passcode over SMS which the user is prompted to enter into Izon before a user has access to their account. This method of authentication is not the most reliable option as it's the least secure of the three.

1.4. Navigating to MFA within Izon

When launching Izon for your next session and upon landing on the dashboard page, navigate to the context menu (three dots) within the User Profile window in the upper right-hand corner. Clicking these dots will bring up a user profile window with the option "Izon Security Settings". Click on the "Configure Multi-Factor Authentication" option to display available MFA methods of your choice.

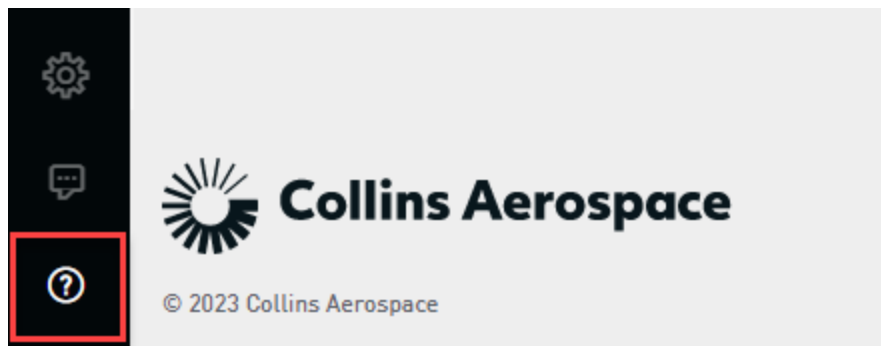
1.5. Configuring MFA

The *Secure Your Account* window will display different options for MFA within Izon. The *Push Notifications* method is available via utilization of the Auth0 Guardian App. The *One-Time Passcode* method uses an authenticator of your choice (Google Authenticator, Microsoft Authenticator, Cisco Duo Mobile, etc.) and requires the download of a third-party application. Finally, the *SMS/Text Message* option requires use of your mobile device. Please note, standard message and data rates may apply when using this method.

For step-by-step instructions on configuring each MFA option, please navigate to the Izon Setup Guide.

2. Help Page

Within the left-hand toolbar, there is a new button to navigate to the **Help Page** of Izon. On this page, we have included support-related information for Izon. Currently, this includes Frequently Asked Questions, or FAQs, and links to helpful documents including the Setup Guide and previous Release Notes. This page will continue to grow as new self-help guidance becomes available.



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