



TOOL HIGHLIGHT:

Mapping Your Audits - and Avoiding these Top 10 Pitfalls!

TOOL
22.1

TOOL:

Top 10 Audit Pitfalls

Top Ten Audit & Monitor Mistakes

- Outdated monitors** – they used to make sense, data is still being collected but they are no longer relevant.
- Non-actionable results** – data is collected but there are no actions that can be taken to impact the area.
- Ill-planned audits** – inquiries undertaken without adequate examination of the methodology.
- No reporting to the board** – they need to be getting information to fulfill their oversight responsibility.
- Data discounting** – we don't like where the data is pointing so let's just say it's bad.
- Orphan results** – something is being monitored but no one is responsible for paying attention to or acting on the results – even though the data provide very helpful information.
- Lack of legal advice** – it's important to structure the compliance and QAPI committees to afford your hospice needed protection.
- Key monitoring areas overlooked** – especially Condition of Payment requirements.
- Too many monitors** – no prioritization of monitoring activity so results are meaningless or overwhelming.
- #1 Mistake**
No monitors at all – short term time savings but very dangerous.

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WHAT: This tool will help Prudent Hospices to be mindful of their internal goals when doing audits, and to avoid the pitfalls that make audits lose their effectiveness.

WHY: This tool is timely as most of us are beginning to plan our own internal audit strategy for the year after the announcement by the OIG that there will be a national hospice audit.

WHEN: Prudent hospices- start your plans now! Review your agency's risks and how you will put safeguards in place. Ensure your agency plans to provide oversights (including audits) in place to ensure these safeguards are effective. Use this tool to ensure the audits your agency is completing will have an impact.