

FAQs for DAA CCPA Privacy Rights Icon and Opt-Out Tools What They Mean for Publishers

CA Do Not Sell My Info 

As a publisher, how do I use the new DAA Icon and Opt-out Tools?

The CCPA, among other requirements, expects “businesses” that “collect” and “sell” “personal information” about California residents to provide “consumers” with notice of those practices, and an opportunity to opt out of “sales” of that “personal information.”¹

If you operate a website or application and let third party business(es) collect personal information through your digital property, you can use the new [DAA guidance](#) to provide CA residents with explicit notice of collection and access to tools to stop the sale of such data by third parties. The guidance also applies to you if you collect personal information from CA residents through non-affiliated digital properties, wherein you can integrate into the tools and allow consumers to stop the sale of such data.

What are the new DAA Privacy Rights Icon & CCPA Opt-out Tools for?

The DAA provides a [new Privacy Rights Icon](#) and related CCPA Opt-out Tools, which are different than the AdChoices icon. [AdChoices](#) should continue to be used to provide notice and access to an opt-out mechanism for the collection, use, and transfer of [Multi-Site Data, Cross-App Data](#), and other data that is collected by certain businesses across digital advertisements, web sites, and mobile apps for covered purposes.

The new [Privacy Rights Icon](#) and CCPA Opt-out Tools² are crafted to respond to the CCPA. They provide a way for digital properties to give consumers clear and explicit notice about the fact that “personal information” may be collected and “sold” when the consumer visits a particular digital property (e.g., app, web), by either the operator of the digital property or a third party. The Privacy Rights Icon and the tools provide consumers with access to an easy-to-use mechanism for opting out of such “sale” by a variety of third-party companies in the ecosystem.

¹ The CCPA is a new and novel area, which is subject to change and interpretation. The DAA is not providing legal advice or warranting that its offerings will ensure a business’s compliance with law. The guidance is subject to the CCPA’s requirements but offers tools for consumers to use to express an opt-out from “sale” preference. All terms in this document, including “collection,” “sale,” “personal information,” “publisher,” “third party,” and “opt-out” are used in conformance with their definitions in the CCPA and its implementing regulations.

² DAA’s Web-based CCPA Opt Out Tool will reside at optout.privacyrights.info. The DAA App-based CCPA Opt Out Tool will reside as a dedicated user flow inside the [AppChoices](#) app (available for free download in iOS, Android and Amazon app stores)

As a publisher, what do I do with the Privacy Rights Icon and Tools?

The Privacy Rights Icon is one method publishers can use to provide explicit notice on their digital properties to facilitate the collection of “personal information” through their digital properties by third party businesses, such as ad networks and analytics companies (e.g., integrated via technologies such as cookies, SDK’s, etc.). In order for third-party companies to “sell” the data collected through your digital properties to facilitate the digital advertising ecosystem, consumers must have received “explicit notice” and the opportunity to opt-out of the “sale” of “personal information.” The Privacy Rights Icon and accompanying text are a uniform way for publishers that operate digital properties to provide consumers with this notice and opt-out opportunity.

How do the new Privacy Rights Icon and opt-out mechanism differ from the existing AdChoices program?

The existing AdChoices icon notifies web and app users that information about them may be collected and used primarily to tailor advertising. This is most often seen as an AdChoices icon on digital ads, but also appears on websites and in app settings among other places to connote enhanced transparency to consumers. Exercising an opt out under the AdChoices program causes participating companies to stop collecting, using, and transferring data for online behavioral advertising and other covered purposes, but allows data to be collected and used for certain other purposes.

The Privacy Rights Icon will notify web and app users that “personal information” may be collected through a publisher’s digital property by third party businesses and “sold” to other businesses. The Privacy Rights Icon also provides access to an opt-out mechanism applicable to such “sale” by participating companies. Exercising an opt out through the DAA CCPA Opt-out Tools causes participating companies to stop engaging in the “sale” of “personal information” as that term is defined by the CCPA across websites and apps, not only for activity on a single digital property. The DAA CCPA Opt-out Tools provide consumers with a single place to exercise an opt-out for all participating companies across the Internet.

The technology used to effectuate CCPA opt-out signals leverages the technology used by the existing AdChoices program (through WebChoices and AppChoices), but participating third party companies that receive a DAA CCPA opt-out signal must apply that signal in compliance with the CCPA’s requirements, not those of the DAA Self-Regulatory Principles. Publishers will need to choose how they will provide an opt-out of their collection and “sale” of “personal information” based on their own needs. The CCPA Guidelines are voluntary and are meant to provide companies in the digital advertising ecosystem with an option to help meet their obligations under the CCPA. Independent of any self-regulatory guidelines or other industry-based tools, companies should comply with all legal requirements imposed by the CCPA and other laws.

Does the Privacy Rights Icon only work for digital properties that sell ad space?

The Privacy Rights Icon is intended to provide a consistent means for consumers to understand that collection and “sale” of “personal information” may occur, and provide them with the opportunity to opt-out of that activity. The Privacy Rights Icon will accompany the statutorily mandated language such as “Do Not Sell My Info” or “CA Do Not Sell My Personal Information **How can consumers opt out of “sales” of “personal information” using the Privacy Rights Icon & Tools?**

After a consumer clicks the Privacy Rights Icon on a digital property, they will be presented with options for how to opt out of the “sale” of “personal information.” If the publisher of the digital property “sells” the consumer’s “personal information,” the consumer must be presented with an opportunity to opt out of “sales” by the publisher through a process of the its determination. If third parties collect “personal information” on the digital property and “sell” the “personal information,” the consumer must be presented with access to the DAA CCPA Opt-out Tools to facilitate the consumer’s ability to opt out of “sales” by those participating third-party businesses. If both activities occur on the property, consumers must be presented with the ability to opt-out of both activities.

How should I use the DAA Privacy Rights Icon and Tools as a First Party?

When a publisher operates its own website or app, it is acting as a first party. In those instances, it is expected that the CCPA required link and DAA Privacy Rights Icon will be present on the webpage or app, for example “CA Do Not Sell My Info www.PrivacyRights.info or directly to optout.PrivacyRights.info for Web or AppChoices to opt-out of the third parties’ “sale” of “personal information” that occurs through the digital property.

What happens after a consumer opts out of the “sale” of personal information?

If a consumer chooses to opt out of the “sale” of “personal information” by the publisher of a digital property itself, the publisher of that digital property has discretion about how to implement and share that opt-out with other participants in the digital advertising ecosystem (e.g., a commercial CMP, passing signals with bid requests, disabling certain collection activity, etc.).

If a consumer chooses to opt out of the “sale” of “personal information” by third party businesses collecting “personal information” through the digital property, the digital property must provide a means for the consumer to exercise their opt-out right with regard to the “sale” of “personal information,” such as access to the DAA CCPA Opt-out Tool website or app that lists all third parties that the digital property works with. These tools will provide a prominent option to opt out of sales by all third parties collecting “personal information” on the digital property that are integrated into the DAA CCPA Opt-out Tool, or to select which of those integrated companies to opt out of their “sale” activity across the Internet.

In either case, at a minimum, participants in the digital advertising ecosystem that receive a valid opt-out signal, as determined by the relevant company, from a consumer through the DAA opt-out tool (or from a publisher conveying a consumer’s opt-out through other means) must cease using that information except for the following, limited non-sale purposes in compliance with the CCPA:

- intellectual property protection;
- compliance, public purpose and consumer safety;
- authentication, verification, fraud prevention and security;
- billing or product or service fulfillment; or
- reporting or delivery.

Will the DAA Privacy Rights Icon increase transparency for consumers?

Yes, participation in the DAA program will result in increased transparency for consumers because it leverages existing, well recognized and understood, consumer transparency tools like the DAA Icon. This increased transparency will allow consumers to make an informed decision about whether to opt out of the “sale” of “personal information” whether collected by the publisher, advertiser, agency, or other third-party business. Additionally, the DAA opt-out tools provides a centralized place for consumers to use to opt-out of participating third party company’s “sale” of “personal information” across sites and apps, not only from their activity when collecting through a particular digital property.

Is the Privacy Rights Icon limited to the web, or can it be used in mobile, OTT, and other media?

The DAA's CCPA opt-out tools are intended to work across different kinds of digital media on the web and in-apps. The DAA will continue working to develop tools for implementing its privacy user experience methods for new and emerging platforms.

How can Publishers signal to third party partners that they provided explicit notice and opt-out choice on a site or app?

Publishers have a number of options for creating and exposing a programmatic signal communicating the presence of explicit notice on a site or app. It is expected that third party companies will look for these signals.

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