

Meet Our Team Member

Cassandra Mann

Cassandra is a native of Jacksonville, Florida. Born the seventh of eight children, on August 23rd, she is a proud graduate of Jean Ribault High School. After graduating high school, she attended Florida Jr. College, now known as Florida State College of Jacksonville and began her work career as a Dental Assistant. Longing to expand her horizons, Cassandra began her banking career at the Federal Reserve Bank of Atlanta, Jacksonville Branch, where she spent 30 successful years, retiring in 2011. After caring for her mother, she wanted to return to work in the banking industry where she found her niche.



In 2013, Cassandra joined the JMAFCU as a Member Service Representative and found a new home to finish her career. In addition to being a solid worker, Cassandra is the mother of two daughters, Brittany & Marcella, and grandmother of two granddaughters, Brooke & Bailey and one grandson, Blake. Last, but not least, she is the mom to her Pomeranian, Bookie. Along with being a mother & grandmother, Cassandra enjoys traveling, and has her heart set on travelling the world with her family after retirement. She attributes her success to being detail oriented and straight forward. As an experienced Member Service Representative, Cassandra demonstrates her analytical problem-solving skills and commitment to excellence. Most important to Cassandra is her Faith in God to whom she attributes all her blessings. Cassandra provides top notch service at our SET Port Processing facility in Jacksonville. If you are at our SET Port location, stop in to see Cassandra, she will be waiting with a smile.