



**WE
LISTEN**

We Listen

A few months ago, JMAFCU initiated a survey soliciting feedback on various credit union products. We appreciate your participation and will be addressing your questions and concerns from the survey on all our media platforms. Watch for the WE LISTEN sign for answers to your questions.

Q: Why does the credit union send insurance company solicitations?

A: JMAFCU has partnered with CUNA Mutual to provide low-cost TruStage® insurance products and services to our members. The TruStage Insurance Program offers proven, discounted insurance protection designed especially for credit union families. The products are promoted directly to our members via direct mail solicitations. We offer these services because we know the quality and the value that these products provide. To find out more about why we offer this service, visit: www.trustage.com/our-story. To opt out of receiving these offers, email us at

generalinfo@jmafcu.org and put "TruStage Opt Out" in the subject line.

Q: I am excited to know that my JMAFCU Visa® Gold and Platinum credit card now offers cash back rewards. Are there other benefits that I may not be aware of?

A: In addition to cash back rewards offered by the JMAFCU Visa Gold and Visa Platinum Rewards cards, they also offer these great benefits:

- No Annual Fee
- 25 Grace Days
- No Over-the-Limit Fee
- Travel Accident Insurance
- Warranty Manager Service
- Auto Rental Collision Damage Waiver Program
- Travel & Emergency Assistance Service

For more information on these products, visit us at www.jmafcu.org.